Reference	SSM73632
Models	F-PACE / X761
Title	X761 - MIL Illuminated P21C5-64 Logged within the PCM
Category	Engine
Last modified	06-Nov-2017 00:00:00
Symptom	499000 Basic Engine
Content	Issue: MIL illuminated with P21C5-64 stored in Powertrain Control Module (PCM)

Cause: Calibration issue with the DEF level sensor.

Action: Powertrain Control Module (PCM) software update regiured

17MY X761 Please complete the following action:

1. CAUTION: This procedure requires SDD_151.03 with SWMP 281 installed or a later version

- 2. Connect the Jaguar Land Rover approved diagnostic tool and the Jaguar Land Rover approved battery support unit to the vehicle and begin a new diagnostic session
- 3. Select Diagnosis session type
- 4. Select any of the following symptoms:

Electrical - Instruments - Warning lamps - Engine malfunction lamp - Lamp illuminated From 'Recommendations', run: Configure existing module – Powertrain control module

5. Disconnect the Jaguar Land Rover approved diagnostic tool and the Jaguar Land Rover

approved battery support unit

18MY X761 Please complete the following action:

1. CAUTION: This procedure requires Pathfinder version 113 loaded or a later version

- 2. Connect the Jaguar Land Rover approved diagnostic tool and the Jaguar Land Rover approved battery support unit to the vehicle and begin a new diagnostic session. The Jaguar Land Rover approved diagnostic tool will read the correct VIN for the current vehicle and automatically take the vehicle out of 'Transportation mode' if required.
- 3. Follow the Jaguar Land Rover approved diagnostic tool prompts.
- 4. Select 'ECU Diagnostics'
- 5. Select 'Powertrain control module' [PCM]'
- 6. Select 'Update ECU'
- 7. Follow all on-screen instructions to complete this task

8. If required, reset the vehicle to 'Transportation mode' When the task is completed, exit the current session

9. Disconnect the Jaguar Land Rover approved diagnostic tool and the Jaguar Land Rover

approved battery support unit

Please Note - A Technical Service Bulletin will be published shortly for this concern which will replace this SSM.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

- 1 = Poor Basic information provided The SSM does not help me resolve the customer concern.
- 3 = Average Adequate information provided The SSM partially helps me resolve the customer concern.
- 5 = Excellent All required information provided to resolve the customer concern.