Reference	SSM73520
Models	F-TYPE / X152 XF / X250 XJ / X351
Title	Navigation map update process fails (Gen2.1 only)
Category	Electrical
Last modified	06-Nov-2017 00:00:00
Symptom	207000 Entertainment Systems
Content	

Issue
When attempting to update the Navigation maps to a newer level the update fails and the Navigation becomes either slow to respond or no functionality at all.

Cause
During the map update process the software download had an interupt which corrupted the software.

Action
The only available action is to replace the Intergrated Audio Module (IAM) as the maps cannot be reloaded once used. Replacing the IAM will include the latest level Navigation map and updated functionality

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.