

| GROUP  | MODEL             |  |  |
|--------|-------------------|--|--|
| CHA    | 2018MY            |  |  |
|        | Niro HEV (DE HEV) |  |  |
| NUMBER | DATE              |  |  |
| 086    | December 2017     |  |  |
| 000    | December 2017     |  |  |

### TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: CUSTOMER STATISFACTION

BRAKE PEDAL FEEL LOGIC IMPROVEMENT (SA325)

This bulletin provides the procedure to improve the logic of the Electronic Stability Control/Active Hydraulic Booster (ESC/AHB) on some 2018MY Niro HEV (DE) vehicles, produced from July 24, 2017 through October 25, 2017, which is to address an improved brake pedal feedback and feel to the driver. This improvement does not affect the braking performance or stopping distance. To improve customer satisfaction, apply the improved logic to the ESC/AHB using the KDS ECU Upgrade function as described in this bulletin. For confirmation that the latest reflash has been applied to a vehicle you are working on, verify the ROM ID using the table on page 2 of this bulletin. Kia is requesting the completion of this Service Action on all affected vehicles. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



Kia Diagnostic System (KDS)

### \* NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service  $\rightarrow$  Warranty Coverage  $\rightarrow$  Warranty Coverage Inquiry  $\rightarrow$  Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs  $\rightarrow$  Not Completed Recall  $\rightarrow$  Recall VIN  $\rightarrow$  Select Report), which includes a list of affected vehicles.

This issue number is SA325.

File Under: <Chassis>

Circulate To:

☑ General Manager ☑ Service Manager ☑ Parts Manager

☑ Service Advisors ☑ Technicians ☑ Body Shop Manager ☐ Fleet Repair

# SERVICE ACTION: CUSTOMER STATISFACTION BRAKE PEDAL FEEL LOGIC IMPROVEMENT (SA325)

#### **ECU Upgrade Procedure:**

To correct this condition, the ECU should be reprogrammed using the KDS download, as described in this bulletin.

#### **Upgrade Event Name**

355.DE HEV 18MY BRAKE FEELING IMPROVEMENT (ESC/AHB)

## \* NOTICE

- A fully charged battery is necessary before ECU upgrade can take place. It is recommended that the Midtronics GR8-1299 system be used in ECU mode during charging. DO NOT connect any other battery charger to the vehicle during ECU upgrade.
- All ECU upgrades must be done with the ignition key in the 'ON' position.
- Be careful not to disconnect the VCI-II connected to the vehicle during the ECU upgrade procedure.
- DO NOT start the engine during ECU upgrade.
- DO NOT turn the ignition key 'OFF' or interrupt the power supply during ECU upgrade.
- When the ECU upgrade is completed, turn the ignition 'OFF' and wait 10 seconds before starting the engine.
- ONLY use approved ECU upgrade software designated for the correct model, year.

### \* NOTICE

Before attempting an ECU upgrade on any Kia model, make sure to first determine whether the particular model is equipped with an immobilizer security system. Failure to follow proper procedures may cause the PCM to become inoperative after the upgrade and any claims associated with this repair may be subject to chargeback.

#### **ROM ID INFORMATION TABLE:**

**Upgrade Event #355 (DE)** 

| Model | EM            | ТМ  | IMMO | ECU P/No.   | ROM ID                             |                 |  |
|-------|---------------|-----|------|-------------|------------------------------------|-----------------|--|
| Wodel |               |     |      | ECU P/NO.   | Previous                           | New             |  |
| DE    | 1.6L<br>Kappa | DCT | n/a  | 58500 G5300 | 4D2BAK1F1317427<br>4D2BAL1G1317906 | 4D2BAM1G1317A19 |  |
| DE    |               |     | n/a  | 58500 G5400 | 4D2BAK1F1317428<br>4D2BAL1G1317907 | 4D2BAM1G13A7A20 |  |

To verify the vehicle is affected, be sure to check the Calibration Identification of the vehicle's ECM ROM ID and reference the Information Table as necessary.

## SERVICE ACTION: CUSTOMER STATISFACTION BRAKE PEDAL FEEL LOGIC IMPROVEMENT (SA325)

### \* NOTICE

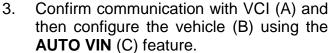
Prior to performing the ECU upgrade, be sure to check that the KDS is fully charged.

1. Connect the VCI-II to the OBD-II connector, located under the driver's side of the instrument panel.

#### \* NOTICE

The ECU upgrade function on KDS operates wirelessly. It is not necessary to perform the upgrade via USB cable.

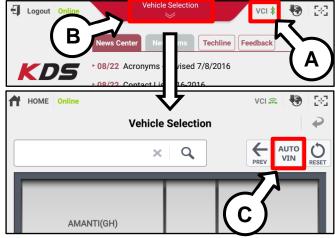
With the ignition ON, turn ON the KDS 2. tablet. Select KDS from the home screen.



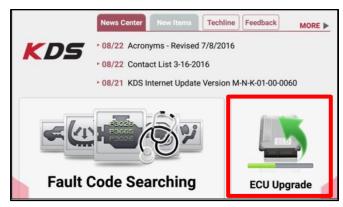
then configure the vehicle (B) using the







4. Select ECU Upgrade.



TSB: SA325 Niro (DE) December 2017

# SERVICE ACTION: CUSTOMER STATISFACTION BRAKE PEDAL FEEL LOGIC IMPROVEMENT (SA325)

 The KDS will check the server for recently uploaded Events and then automatically download Upgrade Event #355.

### \* NOTICE

The vehicle must be identified in Vehicle Selection to download an Event for that vehicle.

6. Select Auto Mode.



Do NOT attempt to perform a Manual Mode upgrade <u>UNLESS</u> <u>Auto Mode fails</u>. Always follow the instructions given on the KDS in either Auto or Manual mode.

7. Select the **ESCAHB** system under the System selection menu.

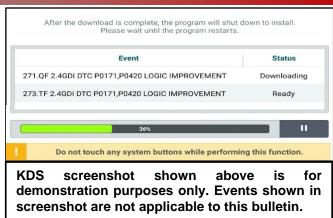
Touch **ID Check** (D) and confirm that the latest update is available.

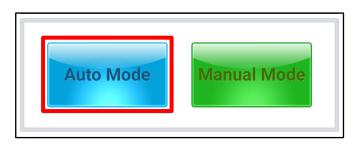
Select **Upgrade Event #355** and select **Upgrade** to continue.

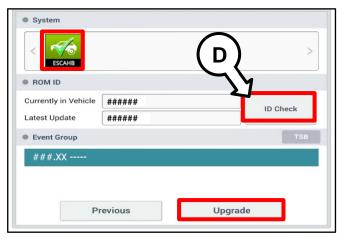
The ECU upgrade will begin and the progress of the upgrade will appear on the bar graph. Upgrade part (1/2) (E) will download the upgrade event to the VCI-II. Upgrade part (2/2) (F) will upgrade the ECU.

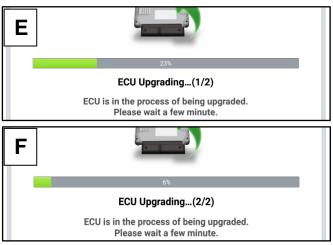


Do not touch the system buttons (like 'Back', 'Home', 'etc.') while performing ECU Upgrade.









# SERVICE ACTION: CUSTOMER STATISFACTION BRAKE PEDAL FEEL LOGIC IMPROVEMENT (SA325)

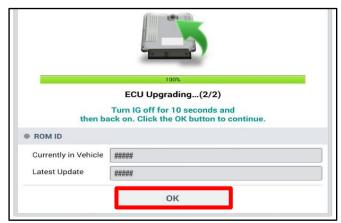
9. If a "Communication Fail" screen appears, verify that the VCI-II and KDS are communicating properly. Touch **OK** and restart the procedure from step 4.

## \* NOTICE

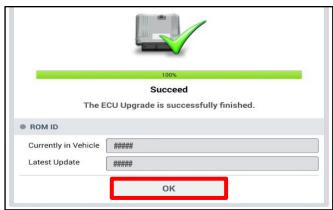
If an error notice continues to appear or if the upgrade cannot be performed, contact Techline or GIT America Help Desk.

10. When instructed on the KDS, turn the ignition **OFF** for ten (10) seconds then back on. Touch **OK** to continue.

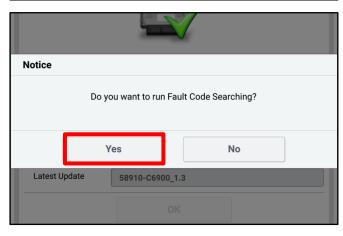




11. Once the upgrade is complete, touch **OK** to finalize the procedure.



12. When prompted, select YES to check for Diagnostic Trouble Codes (DTC) and erase any DTCs stored such as EPS, ESC, and TPMS that may have been set during the upgrade.



13. Start the engine to confirm proper operation of the vehicle.

# SERVICE ACTION: CUSTOMER STATISFACTION BRAKE PEDAL FEEL LOGIC IMPROVEMENT (\$A325)

#### Manual Upgrade Procedure:

## \* NOTICE

The manual upgrade should ONLY be performed if the automatic upgrade fails.

If the automatic upgrade fails, turn the ignition OFF for about 10 seconds then place it back in the ON position to reset the control unit BEFORE performing manual upgrade.

See table below for Manual Mode passwords.

#### **Manual Mode ECU Upgrade Passwords**

| Menu                          | Password |  |  |
|-------------------------------|----------|--|--|
| DE HEV (Non SCC): 58500 G5300 | 5300     |  |  |
| DE HEV (SCC): 58500 G5400     | 5400     |  |  |

- 1. Within the ECU Upgrade screen displayed, select Manual Mode.
- 2. Select the **ESCAHB** system under the System selection menu. Select **Upgrade Event** #355 and select **Upgrade** to continue.
- 3. Select the appropriate control unit part number with reference to the ROM ID Information Table on page 2, and select **OK**.
- 4. Enter the appropriate password from the Manual Mode password table above and select **OK**.
- 5. The upgrade will begin and the progress of the upgrade will appear on the bar graph.
- 6. When instructed on the KDS, turn the ignition **OFF** for ten (10) seconds then back on. Touch **OK** to continue.
- 7. Once the upgrade is complete, touch **OK** to finalize the procedure.
- 8. When prompted, select **YES** to check for Diagnostic Trouble Codes (DTC) and erase any DTCs stored such as EPS, ESC, and TPMS that may have been set during the upgrade.
- 9. Start the engine to confirm proper operation of the vehicle.

# SERVICE ACTION: CUSTOMER STATISFACTION BRAKE PEDAL FEEL LOGIC IMPROVEMENT (SA325)

#### AFFECTED VEHICLE RANGE:

| Model         | Production Date Range                  |  |  |  |
|---------------|--|--|--|--|
| Niro HEV (DE) | July 24, 2017 through October 25, 2017 |  |  |  |

#### WARRANTY INFORMATION:

N Code: N99 C Code: C99

| Claim<br>Type | Causal P/N  | Qty. | Repair<br>Description                            | Labor Op<br>Code | Op<br>Time | Replacement<br>P/N | Qty. |
|---------------|-------------|------|--|------------------|------------|--------------------|------|
| V             | 58500 G5300 | 0    | (SA325)<br>Brake Pedal Feel<br>Logic Improvement | 170115R0         | 0.3        | N/A                | 0    |

## \* NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>SA325</u> when accessing the WebDCS system.