	GROUP BOD	MODEL 2018MY Stinger (CK)
	NUMBER 178	DATE December 2017
TECHNICAL SERVICE BULLETIN		
SUBJECT: SERVICE ACTION: RATTLE NOISE FROM TAILGATE (SA322)		

This bulletin provides the procedure to adjust the overslam bumpers and install a guide bumper mounting kit on some 2018MY Stinger (CK) vehicles, produced from September 21, 2017 through November 14, 2017, which may exhibit a rattle noise while driving, especially over bumps. Follow the procedure outlined in this bulletin to adjust the overslam bumpers and install a guide bumper mounting kit. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



*** NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

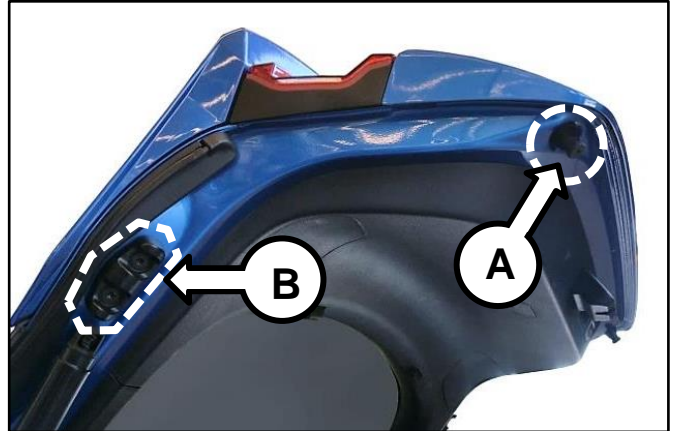
This issue number is SA322.

File Under: <Body>

- Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

Repair Procedure:

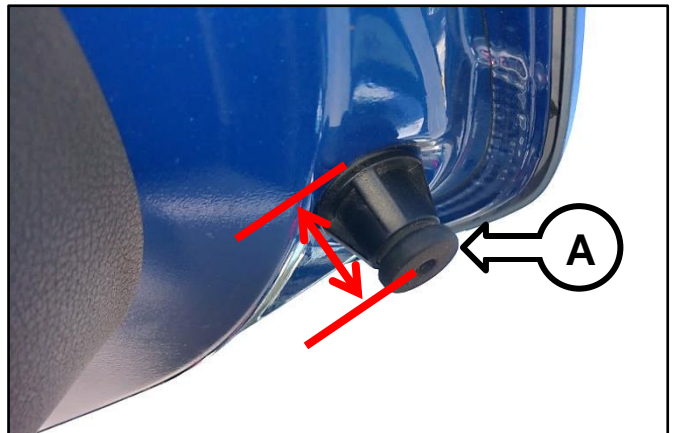
1. Open the tailgate. Locate both tailgate overslam bumpers (A) and guide bumpers (B) on both sides (left side shown in photo).



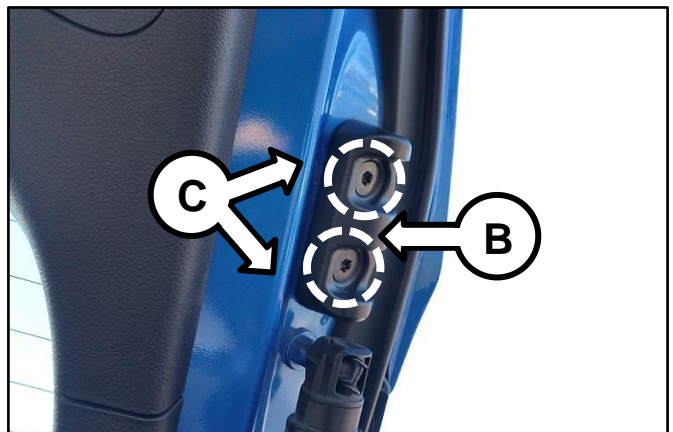
2. Check the overslam bumper (A) and adjust it within the reference protrusion specifications below. Turn the overslam bumper (A) clockwise to decrease distance. Turn it counterclockwise to increase distance if needed.

Repeat for the opposite side.

**Reference protrusion:
0.94 – 1.02 in. (24 – 26mm)**



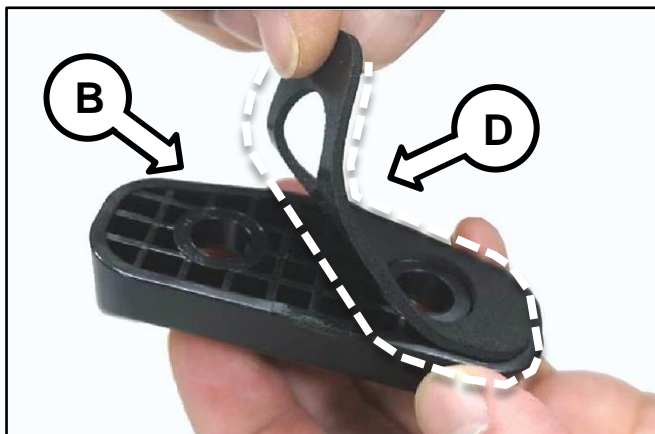
3. Remove the two (2) guide bumper (B) retaining bolts (C) and remove the guide bumper (B).



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4. Remove the old pad (D) and carefully center and apply the new improved thicker pad onto the guide bumper (B).



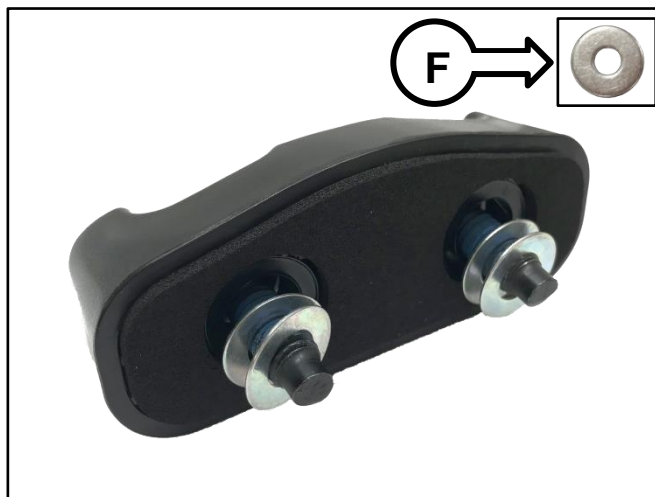
Old Pad

New Pad

5. Insert two (2) washers (F) per bolt, as shown, and then reinstall the guide bumper (B) onto the tailgate.

Tightening Torque:

**4.3 – 4.7 lb.ft (5.83 – 6.37 N.m,
0.59 – 0.65 kgf.m)**



6. Repeat steps 2 to 5 for the opposite side.
7. Verify proper operation of the tailgate.

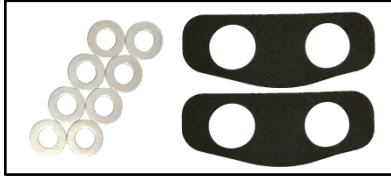
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AFFECTED VEHICLE RANGE:

Model	Production Date Range
Stinger (CK)	September 21, 2017 through November 14, 2017

REQUIRED PART:

Part Name	Part Number	Figure	Remarks
Washers and Pad Kit	81738 J5010QQK		Eight (8) washers Two (2) pads Improved pads are thicker

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	81739 J5100	0	(SA322) Washers and Pad Kit Installation	170124R0	0.2	81738 J5010QQK	1

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA322 when accessing the WebDCS system.