

To assist in improving product quality and warranty claims, key fobs/smart keys and the vehicle battery now have labels (A) containing the Vehicle Identification Number (VIN). These labels have been applied beginning with October 21, 2017 production for Optima (JFa) and Sorento (UMa) from the Kia Motors Manufacturing Georgia (KMMG) plant.

Key Fob

This label will assist in tracking of key fobs in the dealership and to prevent mixing of key fobs during storage at the dealer. These VIN tags should not be removed from the key fobs prior to delivery of vehicle to the customer.

Battery

It is important to note that if a battery is requested for return to KMA, it will need to have the VIN number sticker attached to the battery. If the VIN tag is missing or does not match the vehicle's VIN, it may be subject to chargeback.



