

 HYUNDAI Technical Service Bulletin	GROUP BODY ELECTRICAL	NUMBER 17-BE-017
	DATE DECEMBER, 2017	MODEL(S) SONATA (LF) TUCSON (TL)
SUBJECT: AVN 4.0 APPLE CARPLAY PHONE CALL ECHO DEFECT		

Description: This bulletin describes the procedure to determine if the vehicle’s head unit needs to be replaced as a result of a defect causing an echo when a phone call is answered via Apple CarPlay.



Applicable Vehicles:	<ul style="list-style-type: none"> • 2016MY Sonata (LF) equipped with AVN 4.0 • 2016MY Tucson (TL) equipped with AVN 4.0
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Warranty Information: Normal warranty applies where applicable.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Service Procedure:

1. Depress the brake pedal and press the **START STOP BUTTON (A)** to start the vehicle.



2. Plug an Apple iPhone into the USB port located in the front center console (B) and open Apple CarPlay on the head unit display (C).

NOTICE

Make sure Apple CarPlay is enabled in the vehicle settings.



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- 3. Once Apple CarPlay is open on the head unit display, place a phone call on your Apple device.



- 4. While on the phone call, press the “NAV” (D) Button.

NOTICE
If after pressing the “NAV” button an echo is heard on the call, then a head unit replacement is needed.

