



# Preliminary Information

## PIT5604 Diagnostic Tip - Liftglass inoperative

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Tahoe	2015 - 2018	All	All	All	All
Cadillac	Escalade	2015 - 2018	All	All	All	All
GMC	Yukon	2015 - 2018	All	All	All	All
<b>Involved Region or Country</b>	<b>North America</b>					
<b>Condition</b>	Some customers may comment that the liftglass will not open using key fob. The liftglass will operate with the button on the liftgate if the passive key fob is within range. Liftgate operation is not affected.					
<b>Cause</b>	Valet Mode may be enabled					

### Correction:

Verify customer does not have Valet Mode enabled, if so have customer unlock or provide valet code to unlock and retest. If liftglass operation is restored, valet mode caused the liftglass to be disabled. If liftglass operation is not restored, follow appropriate diagnostics in Service Information.

### Version History

Version	1
Modified	Created 12/15/2017

