

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: December 7, 2017
TO: Mitsubishi Motors US & Puerto Rico Dealer Principals, General Managers, Service Managers, and Parts Managers
RE: Outlander ASC ECU Reprogramming Service Campaign
ATIN NO. ATIN-17-SC-001-A

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AFFECTED VEHICLES: Certain 2017 Outlander vehicles

PURPOSE

A service campaign will be released today for the ASC ECU reprogramming on certain 2017 Outlander vehicles built between August 1, 2016 and July 3, 2017. **To maximize customer satisfaction with the quality of their new vehicle, we recommend this service campaign be completed prior to vehicle delivery to the customer.** If this is not possible, the vehicle can still be delivered, but please ask the customer to bring the vehicle back to the dealership to have the campaign completed.

Due to an inappropriate programming of the Active Stability Control (ASC) ECU, the Forward Collision Mitigation (FCM) function does not operate when the vehicle is in Neutral. This campaign bulletin instructs dealers to reprogram the ASC ECU with new software on all affected vehicles, which will allow the FCM to operate when the vehicle is in Neutral.

The Service Campaign Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the Most Recent: Open Campaign List available under the service section of "e-reports" beginning today.

Notification letters will be sent on December 8, 2017 to owners of affected vehicles, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this service campaign performed.

When checking for applicability of this campaign (C1708R), please check for and complete any other open campaigns. Always get the customer's approval before completing a campaign on a customer-owned vehicle.

IMPORTANT

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this service campaign.