

QUALITY ACTION

CAMPAIGN BULLETIN

Fuel Tank Breather Tube Dealer Inventory

Reference: PC594

Date: November 1, 2017

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2016-17 Titan XD(A61D)	NA	4,288	November 1, 2017	NO

***** Detailed Information *****

Nissan is conducting a dealer inventory quality action to inspect the routing of the fuel tank breather tube on approximately **4,288** specific MY2016-17 Titan XD (A61D) vehicles. During vehicle assembly, certain plant operator technicians may not have removed the temporary fuel tank breather tube cap, and may not have correctly affixed the tube to the bed rail. **No parts are required for this inspection**.

***** What Dealers Should Do *****

- 1. Verify if vehicles currently in new dealer inventory are affected by this quality action using Service Comm or DBS National Service History Open Campaign **I.D. PC594**
 - New vehicles in dealer inventory can also be identified using DCS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - i. Refer to NPSB 15-460 for additional information
 - <u>Please continue to check newly arriving inventory for campaign</u> applicability.
- 2. Use the attached procedure to inspect the vehicle.
 - If the fuel tank breather tube is routed correctly, file a claim for the inspection.
 - If the fuel tank breather tube is **not** routed correctly, provide the requested information in an email to nnafqasupport@nissan-usa.com and await further instruction. Instructions and claims information will be provided within 48 hours.
- 3. Dealers are requested to inspect any affected vehicle in dealer new or pre-owned inventory to ensure customer satisfaction.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.

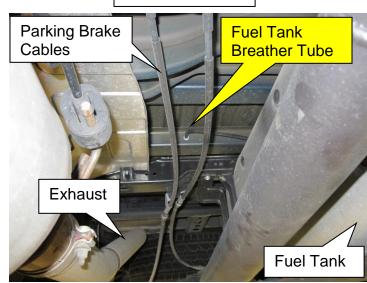
Aftersales DIVISION



PC594 – TITAN (A61) DIESEL FUEL TANK BREATHER TUBE

SERVICE PROCEDURE:

- 1. Place the vehicle on a suitable lift and raise the vehicle to gain access to the underside of the truck.
- 2. Locate the fuel tank breather tube and where it is fitted into the bed rail (Figure 1).
 - From the center of the vehicle, look up toward the rear of the truck, between the parking brake cables.



Front of Vehicle

Figure 1

- 3. Inspect for the fuel tank breather tube and determine if it is present and properly secured to the bed rail.
 - Figure 2 shows the breather tube properly installed to the bed rail.
 - Figure 3 shows the breather tube present, but not installed in the bed rail.
 - Figure 4 shows the breather tube is not present and may be found on the top of the fuel tank.

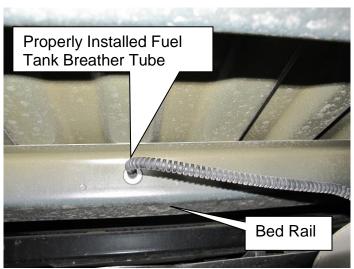


Figure 2





Figure 3 Figure 4

- 4. Is the fuel tank breather tube present and properly installed in the bed rail as shown in Figure 2?
 - If **YES**, then lower the vehicle and remove it from the lift, submit a warranty claim using Op Code PC5940 (see claims info), and release the vehicle.
 - If **NO**, then continue to <u>HOLD</u> the vehicle. **Do <u>not</u> submit warranty claim.** E-mail clear pictures of the bed rail area, as shown in Figures 3 or 4, showing a loose or missing fuel tank breather tube to:

nnafqasupport@nissan-usa.com

Make sure to include the below information:

E-Mail Subject Line: PC594 Titan Fuel Tank Breather Tube

Attach Clear Pictures of the Bed Rail Area

Dealer Name Dealer Code Dealer Address

VIN

Contact Person Name

Contact Person Phone Number

Nissan FQA will review the E-mail submissions within 48 hours of receipt and send the necessary repair instructions and claim information.

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC594

Claim Type:	CI	М		
PNC:	PC5	594		
Symptom:	Z	Z		
Diagnosis:	9	9		
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect Fuel Tank Breather Tube	PC5940	0.3 Hr	No	No