



November 14, 2017

Attention: All Kia Service Managers

Kia is conducting a Voluntary Service Campaign to affix warning labels to the seatbelt anchor pretensioner covers on all 2015-2017 MY Kia K900 vehicles, manufactured from December 18, 2013 through May 18, 2017. The front seatbelt assemblies are locked to the seatbelt anchor pretensioner. During a collision repair or other repair involving either of these components, the Kia service procedure for connecting these components must be followed. If the Kia procedure is not followed, there is a chance that the connection would not be fully locked.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com on **November 14, 2017**.

PARTS: During the week of November 14, 2017, dealers will receive an auto-shipment of enough seatbelt anchor pretensioner cover warning labels to be affixed in vehicles currently in dealer inventory and those that have been retailed. Additional labels can be ordered from the PDC.

The Owner Notification will be mailed to owners on November 16, 2017. Enclosed you will find a copy of the owner notification letter and a Q&A Guide for campaign questions, both of which describe the issue. A list of retail Kia K900 vehicle owners affected by this service campaign can be accessed on WEBDCS after the date of the owner notification.

Please make certain the appropriate personnel in your dealership are familiar with the details of this service campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their K900 vehicles.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose

Your prompt attention in completing this campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Neem Van der Reest
Quality Analysis Manager
Enclosures