

## Attention: All Dealer Principals

Kia is conducting a Voluntary Service Campaign to affix a warning label to the seatbelt anchor pretensioner covers on all 2015-2017 MY Kia K900 vehicles, manufactured from December 18, 2013 through May 18, 2017.

The front seatbelt assemblies are locked to the seatbelt anchor pretensioner. During a collision repair or other repair involving either of these components, the Kia service procedure for connecting these components must be followed. If the Kia procedure is not followed, there is a chance that the connection would not be fully locked. To provide a clear understanding of the locked position of this connection, Kia dealers will be instructed to affix a warning label to the seatbelt anchor pretensioner cover at no cost to the customer.

The Technical Service Bulletin that provides vehicle repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at <a href="https://www.kiatechinfo.com">www.kiatechinfo.com</a> on **November 14, 2017.** 

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for campaign questions, both of which describe the issue.

## What Should You Do

Please make certain the appropriate personnel in your dealership are familiar with the details of this service campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their 2015-2017 MY Kia K900 vehicles.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Billey federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this service campaign, and for no other purpose.

Your prompt attention in completing this repair is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Neem Van der Reest Quality Analysis Manager

**Enclosures**