



Service Bulletin

INFORMATION

Subject: Information on Replacement Key Cutting

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	3500/4500 Medium Duty (LCF)	2016	2018				
	3500HD Medium Duty (LCF)						
	4500HD/4500 XD Medium Duty (LCF)						
	5500HD/5500 XD Medium Duty (LCF)						

Involved Region or Country	United States
Information	This bulletin is to assist dealers and customers in creating replacement keys when necessary.

Parts Information

Note: Key number can be found on metal tag that came with keys or follow process per GM Key Code Lookup database

Causal Part	Description	Part Number	Qty
	Key Blank	Refer to EPC for the correct part number	1

Precut Keys

Precut keys can be ordered directly from:

Framon Manufacturing Company, Inc.
909 Washington Ave.
Alpena, MI 49707
Phone: (989) 354-5623

Fax: (989) 354-4238

Payment Method: Visa/MasterCard/AMEX (direct billing is not available)

Complete the key request form and fax to Framon Manufacturing. Be sure to provide your dealer information including contact name, dealer name, shipping address, all requested key information (including the vehicles 4-digit key number) and credit card information for payment. Keys can be shipped by overnight or ground service based on the dealer's requirement.

Framon is available by phone between 8:00 a.m. and 4:30 p.m. Eastern time to answer any questions regarding your order.

Precut Key Order Form

Fax to: 989-354-4238

Framon Manufacturing Company

Dealer/Shipping Information				
Dealer Name				
Contact Name				
Contact Phone				
Shipping Address				
City				
State				
Zip				
Vehicle Information				
Repair Order Number				
Vehicle Make				
Model				
Model Year				
Key Information				
Number of Keys	1 st Key \$23.00	\$9.50 each additional		
Key Number				
Shipping Type	<input type="checkbox"/> Ground (\$17.50) <input type="checkbox"/> 2 nd Day (\$30.00) <input type="checkbox"/> Overnight (\$40.00) <input type="checkbox"/> Priority Mail 2-3 days (\$10.00)			
Payment Information				
Credit Card Type	<input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express			
Credit Card Number				
CVV Number (on back of card, required)				
Expiration date				
Billing Address				
City				
State				
Zip				

For any questions regarding your order, you may contact Framon at 989-354-5623 between 8 am and 4:30 pm Eastern time. *Prices subject to change without notice.*

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



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