



Service Bulletin

File in Section: -

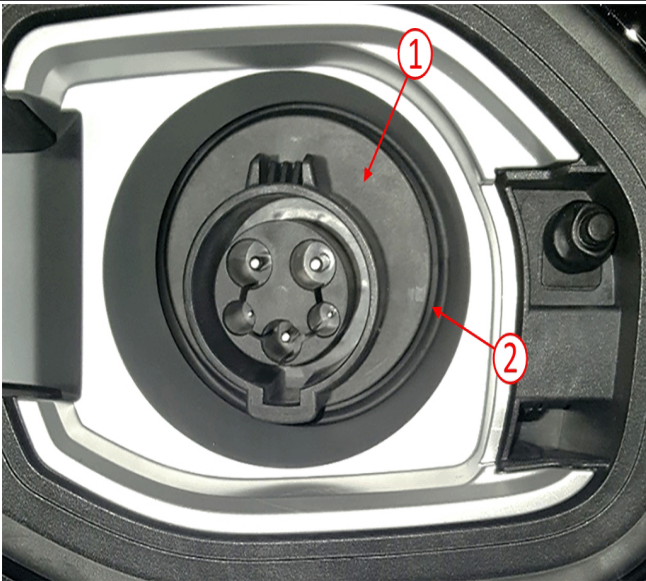
Bulletin No.: 17-NA-241

Date: July, 2017

TECHNICAL

Subject: Charge Port Bezel Preventing Charging when Plugging in Charging Handle

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Volt	2017	2017				

Involved Region or Country	North America, Europe, South Korea
Condition	Some customers may comment that the charging plug will not plug into the charging port.
Cause	<div></div> <p>4839448</p> <p>This condition may be caused by the charge port seal (2) not installed correctly around the receptacle (1) when being installed at the assembly plant.</p>

Correction

4839527

Validate if the seal around the port is seated properly:

- If the seal is found not properly seated, use a plastic trim stick to carefully seat the rubber seal into the base of the charger port housing.
- If the seal has been found to be seated properly, refer to SI for further diagnostics.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5080188*	Seat Charging Port Seal	0.2 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	