

Service Bulletin

File in Section:

Bulletin No.: 17-NA-240

Date: July, 2017

TECHNICAL

Subject: Front Bumper Fascia Out of Alignment

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
Branu.	woder.	from	to	from	to		
Buick	Encore	2017	2017	SOP	April 11, 2017	All	All

nvolved Region or Country North America		
Condition	4840393 Some customers may comment that the front fascia is loose or out of alignment.	
Cause	This may be due to the body mounting surface being out of specification.	
Correction	Adjust the fender by following the Service Procedure listed below.	

Parts Information

No parts are needed for this condition.

Warranty Information

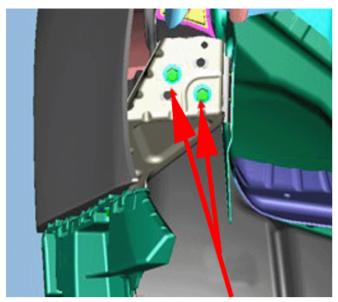
For vehicles repaired under the Bumper-to-Bumper coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time		
1480838*	Front Fender Adjustment	1.4 hrs		
*This is a unique Labor Operation for Bulletin use only.				

Service Procedure

If you encounter a vehicle with the above concern, complete the following steps:

1. Remove the headlamp from the side of the vehicle that exhibits the condition. Refer to *Headlamp Replacement* in SI.



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2. Once the headlamp is removed, remove the 2 bolts holding the front of the fender in the location.



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Once the bolts are removed, adjust the fender as needed by pulling the fender outward or inward and tighten the bolts when the proper adjustment is met.



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Important: When adjusting the fender, be sure that the headlamp position is not compromised when proper fender adjustment is met. The headlamp seal can become rolled up if the fender moves outside too much.

Version	1
Modified	