



Service Bulletin

File in Section: -

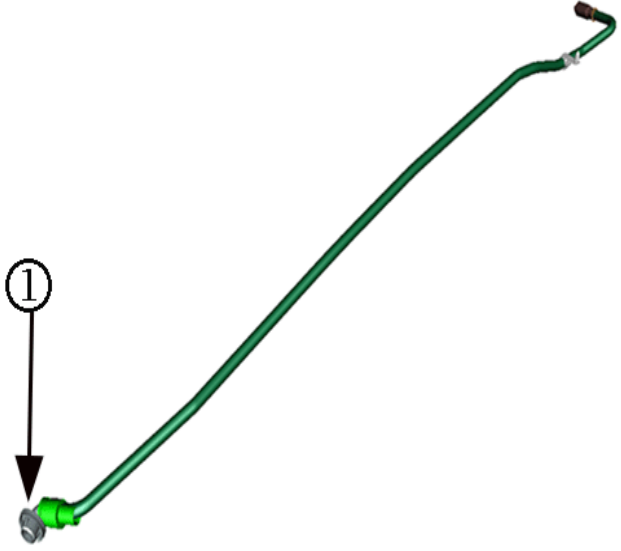
Bulletin No.: 17-NA-229

Date: July, 2017

TECHNICAL

Subject: Moisture/Dampness Found in Front Floor Foot Well Area and/or Repeat Radio Inoperative

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu (VIN Z)	2016	2016			All	All
Chevrolet	Malibu	2017	2017	SOP	Prior to January 23, 2017		

Involved Region or Country	North America, Israel
Condition	Some customers may comment on finding moisture or dampness in the front floor foot well area on either side of the vehicle, or they may have repeat radio module failures.
Cause	 <p style="text-align: right;">4830083</p> <p>The cause of the condition may be the end grommet (1) of the front sunroof drain hose may not be completely seated into the cowl sheet metal opening, allowing water to drip into the passenger compartment.</p>
Correction	<p>Note: All vehicle have plugs at these locations, however vehicles with sunroofs have the drain hose grommet that allows water to exit. Either the grommet or body plug could leak if not fully seated.</p> <p>R & R the air inlet grille panel and fully seat both front sunroof drain hose grommets, or body plugs, following the Service Procedure below.</p>

Parts Information

Contact Kent Automotive at 1-888-937-5368 or www.kent-automotive.com to order seam sealer.

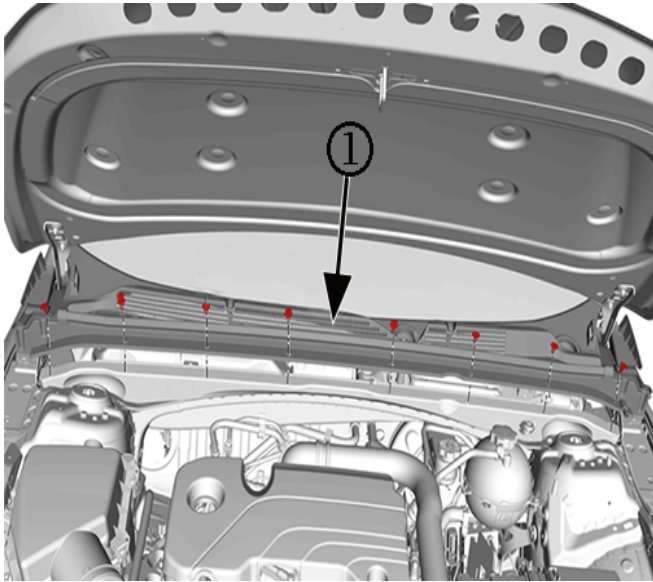
Description	Part Number	Qty
Kent® High Tech Clear Seam Sealer	P 10200	5 oz.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6080228*	R & R Air Inlet Grille, Seal Sunroof Drain Hose Grommets	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		

Service Procedure

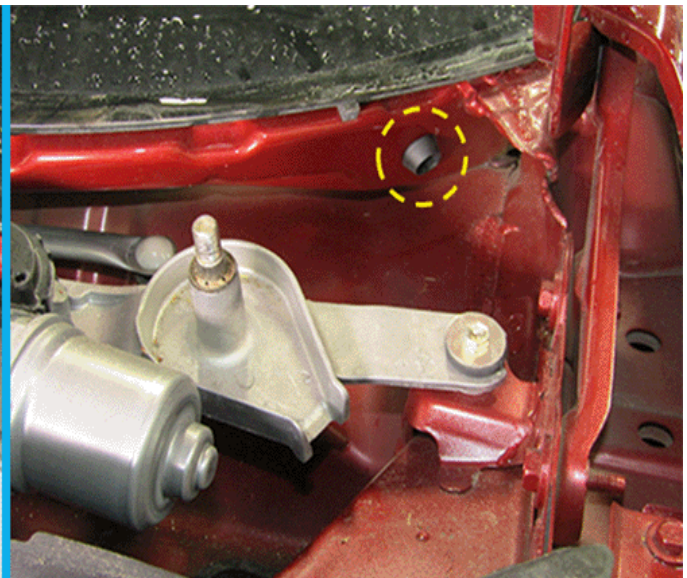


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1. Remove the air inlet grille panel (1). Refer to *Air Inlet Grille Panel Replacement* in SI.

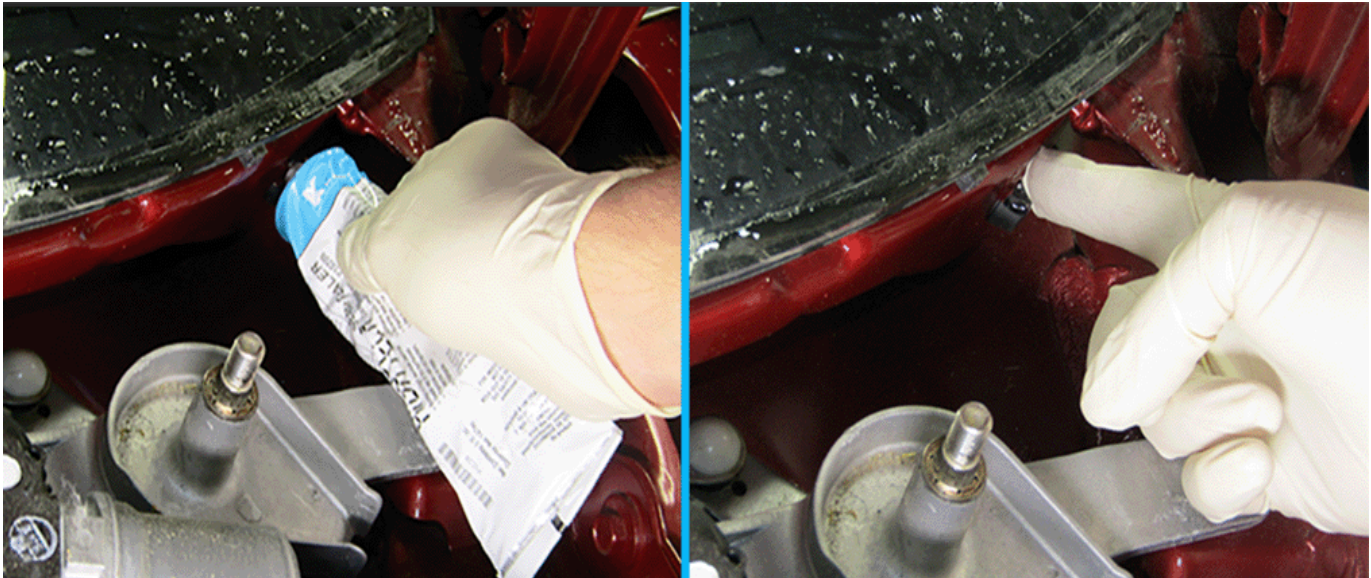


2. Locate the front sunroof drain hose grommets or body plugs; one on each side.



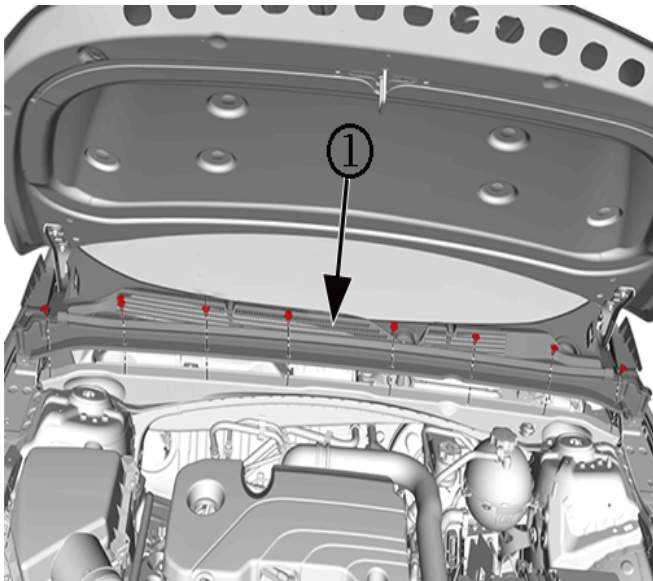
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3. Ensure both grommets/plugs are fully seated in the cowl sheet metal opening.



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4. Apply *Kent® High Tech Clear Seam Sealer P/N P 10200, or equivalent, to the perimeter of the grommet/plug to seal the outer edge to the cowl.



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5. Reinstall the air inlet grille panel (1). Refer to *Air Inlet Grille Panel Replacement* in SI.

* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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