



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-224

Date: July, 2017

TECHNICAL

Subject: Horn Sound is Weak, Not Clear, Abnormal, and/or Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Impala	2014	2018			All	All

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment that the horn sound is weak, not clear, abnormal, and/or inoperative.
Cause	This may be due to water intrusion into the horn.
Correction	Replace the horn with newly designed part.

Parts Information

Description	Part Number	Qty
Horn	23343360	1

Warranty Information

Labor Operation	Description	Labor Time
2030030	Horn Replacement	Use Published Labor Operation Time

Service Procedure

If you encounter a vehicle with the above concern, replace the horn. Refer to *Horn Replacement* in SI.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION