

# Service Update

## 16128 Fuel Line Contact to Brake Line



Reference Number: N162062660

Release Date: March 2017  
Revision: 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

| Make     | Model  | Model Year |      | RPO | Description     |
|----------|--------|------------|------|-----|-----------------|
|          |        | From       | To   |     |                 |
| Cadillac | XT5    | 2017       | 2017 | F48 | All-Wheel Drive |
| GMC      | Acadia | 2017       | 2017 | F48 | All-Wheel Drive |

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

|                   |   |
|-------------------|---|
| <b>Condition</b>  | The upper and lower brake lines may contact the fuel feed line at the rear left side of the fuel tank if the fuel tank has shifted during vehicle assembly. Continued contact of these lines over time could wear the corrosion coating of the brake lines or chafe the fuel feed line. |
| <b>Correction</b> | Apply protective anti-abrasion sleeves to the brake lines and fuel feed line.   |

### Parts

| Quantity    | Part Name                             | Part No. |
|-------------|---------------------------------------|----------|
| 1           | Sleeve                                | 84220391 |
| 1           | Sleeve - Fuel Feed Hose               | 84293131 |
| As Required | *Abrasion Resistant Wire Harness Tape | TS 51036 |

\* One roll of Tesa Tape TS 51036 should service 25 vehicles. Do not order from GMCCA.USA and Export Dealers: Contact Accurate Tape and Label, 14500 Jib St. Plymouth, MI. 48170. Ph. 734-451-7500. Canadian Dealers: Contact National Hardware Sales Limited (NHS) at 1-877-877-0873.

**Reminder:** Parts may be removed from Retail Inventory Management (RIM) management. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

### Warranty Information

| Labor Operation | Description  | Labor Time | Trans. Type | Net Item / Miscellaneous |
|-----------------|--|------------|-------------|--------------------------|
| 9103084         | Inspect Brake Pipe to Fuel Feed Line Clearance, No Further Action Required | 0.2        | ZFAT        | N/A                      |
| 9103085         | Install Two Protective Sleeves (Includes Inspection)                       | 0.3        |             | *                        |

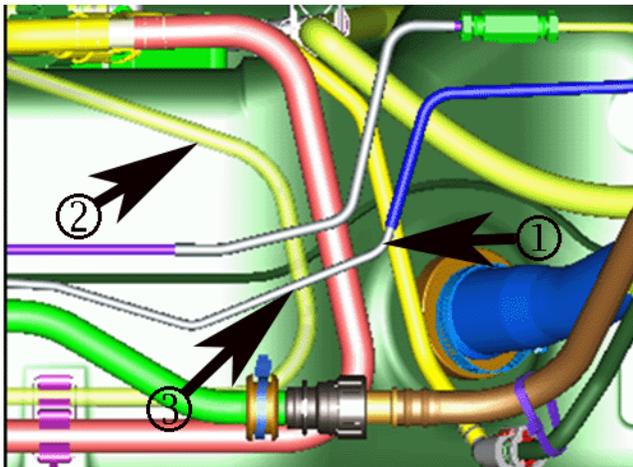
\* The amount identified in "Net Item/Miscellaneous" should represent the dealer net price for the actual amount of TS 51036 Abrasion Resistant Wire Harness Tape needed to perform the required repairs, not to exceed \$.70 USD, \$1.12 CAD, plus applicable Mark-Up or Landed Cost (for Export). One 25 meter roll should service 25 vehicles.

### Service Procedure

1. Raise and support the vehicle on a hoist. Refer to *Lifting And Jacking The Vehicle* in SI. The inspection area is outboard of the fuel tank on the driver side of the vehicle.

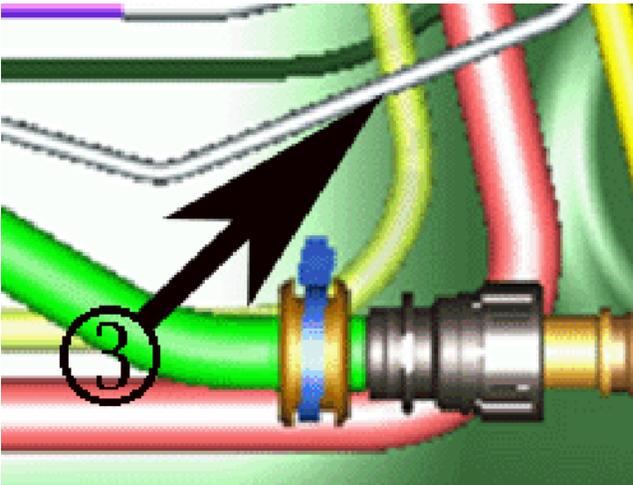
## Service Update

### 16128 Fuel Line Contact to Brake Line



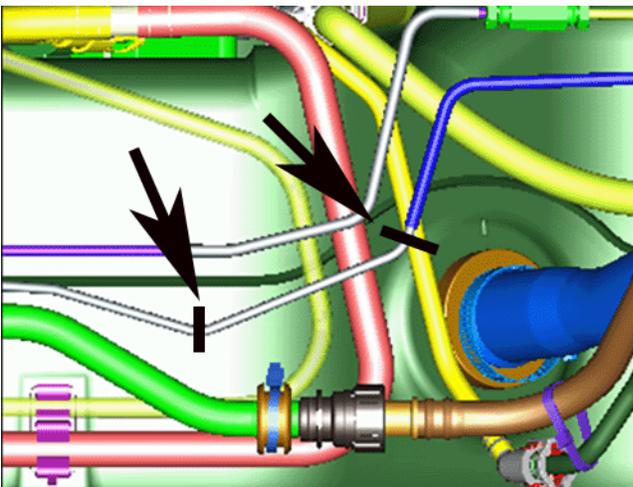
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2. Locate the Lower left rear brake pipe (1) where it is positioned outboard of the fuel feed line (2). Identify the area where the pipe may contact the fuel feed line (3).



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3. Measure the clearance between the brake pipe and fuel line (3).
  - If the clearance is **more than 5 mm** no further action is required.
  - If the clearance is **less than 5 mm** proceed to step four.
4. Clean the application section of the brake pipe with an isopropyl alcohol wipe.
5. Clean the application section of the fuel feed hose with an isopropyl alcohol wipe.

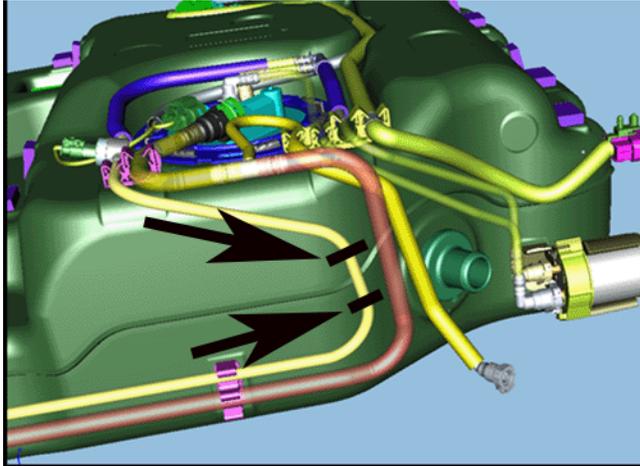


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6. Install the protective (Fabric) sleeve onto the brake pipe in the area identified by the arrows, secure both ends with two wraps of tape.



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7. Install the protective (Rigid Vinyl) sleeve onto the fuel feed pipe in the area identified by the arrows, center the sleeve with the molded seam in the fuel tank. Secure both ends with two wraps of tape.
8. Lower the vehicle. Refer to *Lifting And Jacking The Vehicle* in SI.

### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4396  
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 24, 2017

Subject: 16128 - Service Update  
Fuel Line Contact to Brake Line

Models: 2017 Cadillac XT5  
2017 GMC Acadia  
Equipped with All-Wheel Drive (RPO F48)

To: All General Motors Dealers

General Motors is releasing Service Update 16128 today. The total number of U.S. vehicles involved is approximately 18,650. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated March 25, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE  
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