



Ferrari North America

Technical Information

Date:	November 2017
Bulletin #:	FNA 144A
Campaign #:	
Supersedes:	FNA 144
Section:	

Subject: Parts Return to Italy – Customs values
This bulletin has been updated to reflect TI 2451

To help ensure correct immediate parts return to the factory, please note the procedures below that must be followed.

A new ProForma invoice needs to be completed whenever a warranty part is shipped directly to Ferrari SAT (See attached)

This new form must be completed for ALL parts being returned to SAT from your dealer.

Please direct the attention of the shipment to the following:

- SAT office – Martino Casolari/ Fabrizio Ciocci
- SAT laboratory – Paolo Vandelli
- Resi Rete – Enzo Varini/Saverio Vignola

Once Immediate parts return is triggered on the ROL, an email will be sent to the dealer to help ensure the requested part is returned ASAP. To activate the Immediate parts return procedure, you must create a warranty claim. Once the claim has been entered, a part tag and packing list must be created along with a ProForma Invoice.

The correct values of these non-operational components to be claimed for Customs is as follows;

- 8 cylinder engine - 8,000.00 Euros
- 12 cylinder engine - 10,000.00 Euros
- Complete DCT gearbox – 3,000.00 Euros
- Complete NIT – 800.00 Euros
- High Voltage Battery – 20,000.00 Euros
- For all other parts – 30% the cost of the part

Example: If a part costs 100.00 Euros the customs value is 30.00 Euros

NOTE: All gearbox and engine returns must be sent through DSV. Please contact Mario Ippolito (Mario.Ippolito@Ferrari.com) and arrangements will be made with DSV to collect the engine or gearbox from your dealership. (Do not use Fedex for major components)

If you have any questions concerning this procedure or the value claim for customs (duties), please feel free to contact the Warranty Department

Thank you for your co-operation.

PROFORMA INVOICE

From	To
	FERRARI SPA Via Musso n.2 - Portineria Merci Rep.RESI RETE - SAT 41053 Maranello - MO - Italy

Proforma invoice N./FedEx tracking:

Date

Attn:

Ref. Destination department :

☐ RESI RETE - RETURN PARTS DEPT.
☐ SAT Laboratory Dept.
☐ SAT office

Faulty Parts returned to Ferrari SpA for testing and diagnosis under warranty.

Qty	Part Number	VIN	Description	Unit price	Currency (Euro)	Country of origin

Packing list number :

Case/ROL # :
Length : cm.
Width : cm.
Height : cm.
Weight : kg or lbs

UNSERVICABLE PARTS NO COMMERCIAL VALUE .
TOTAL VALUE FOR CUSTOMS : (Currency (Euros))

PROFORM

(Signature and Company stamp)