



Ferrari North America

Technical Information

Date: October 2017
Bulletin #: 2450
Campaign #:
Supersedes:
Section: 10

Subject: New Software for DEIS Diagnostic System

As part of our policy of product improvement, the new software described below is now available.

- IMPORTANT -

Due to its size and the large amount of new content introduced, this software update will be released progressively.

		New version
Module 0	Portal and Troubleshooting	49
Module 1	DEIS Diagnostic software	76
Module 2	Technical Documentation	12
Module 3	Tools	7

- IMPORTANT -

To speed up the diagnostic process, it is recommended that the DEIS tester is left on throughout the working day.

- IMPORTANT -

Please note that portal 49 must be updated BY THE END OF OCTOBER so that the DEIS continues to function correctly.

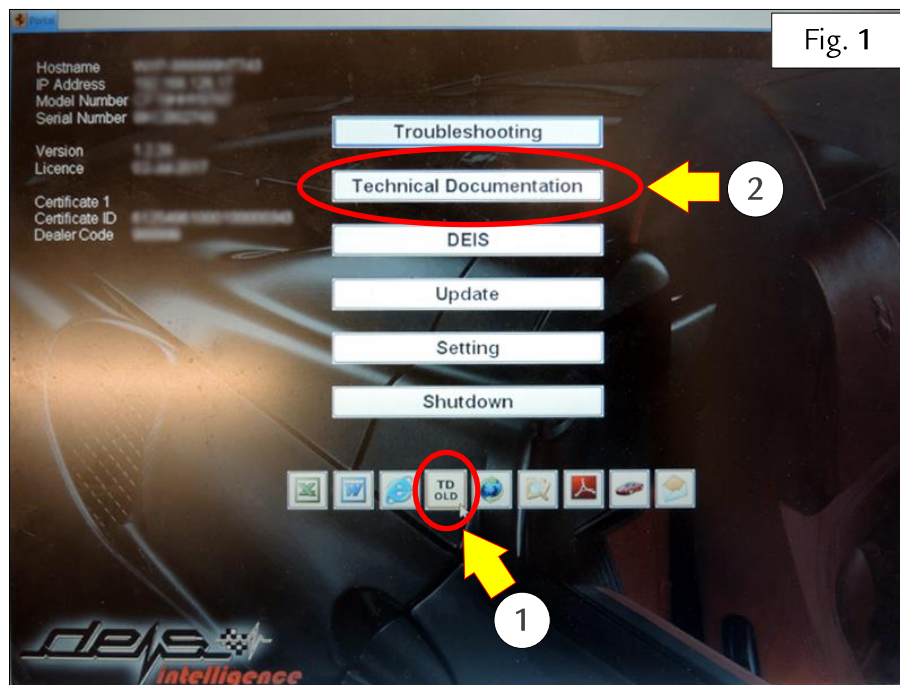


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Module 0

The changes over the previous version are listed as follows.

- Technical Documentation Section;



The highlighted button (1) (Fig.1) has been added to the DEIS initial screen page to access the OLD Technical Documentation section (Fig. 2).

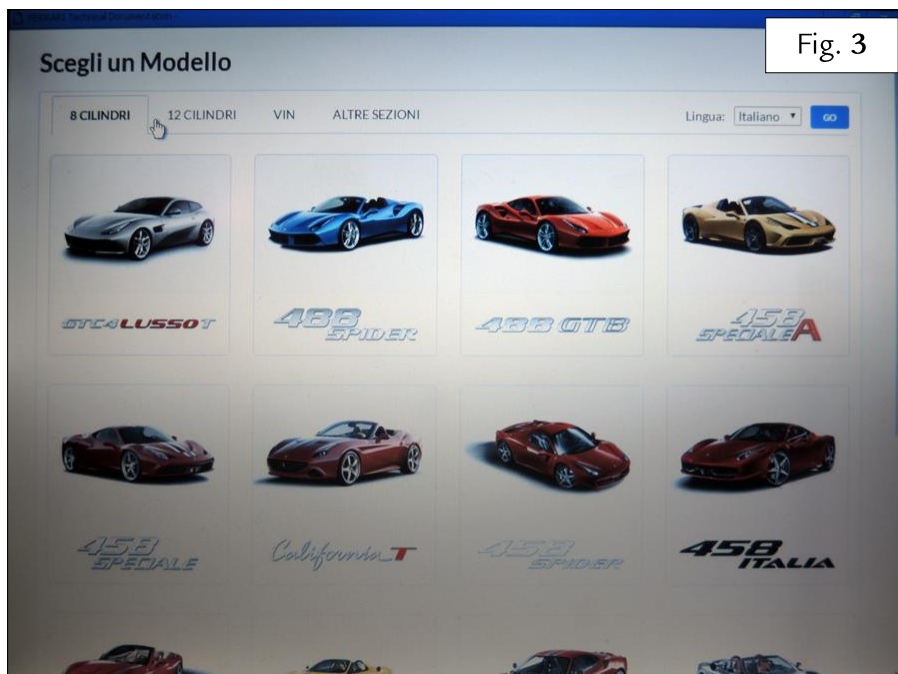
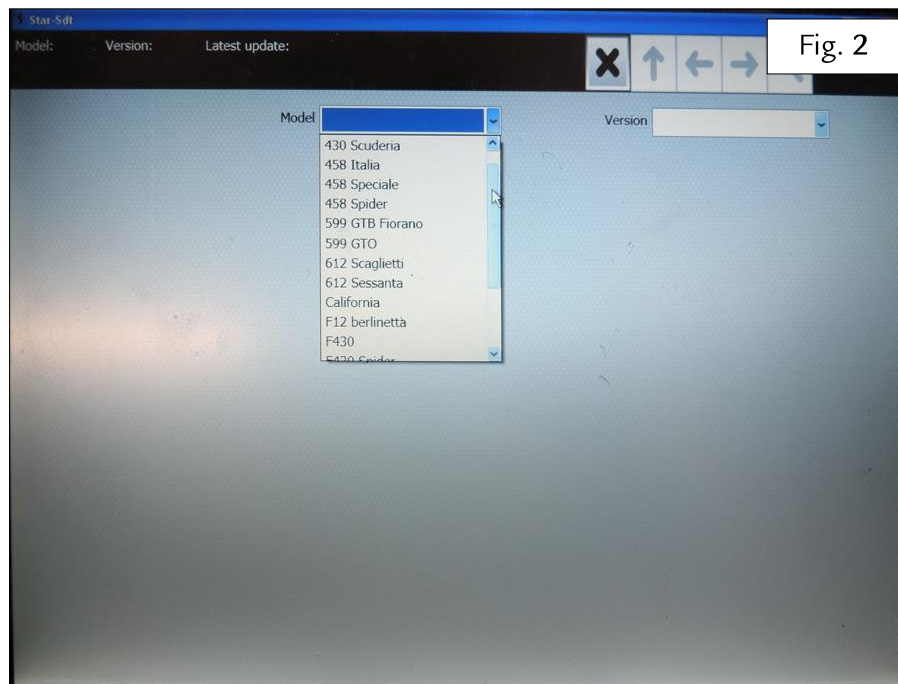
- IMPORTANT -

Note that the OLD Technical Documentation will no longer be updated.

The highlighted button (2) (Fig. 1), on the other hand, is used to access the NEW Technical Documentation section (Fig. 3) which is aligned to the same update level as the NewModis portal.



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To access the **NEW Technical Documentation** section (Fig. 3), the following is required:

- **Module 3 (Tools)** updated to version “7”;
- an **Internet Connection** (see how to check for proper internet connection below);
- a **Ferrari Server Connection** (see how to check for proper server connection below).

To check the Internet connection you must click on the Internet Explorer icon (3) on the initial DEIS screen page and when the window opens click on “OK” – Fig. 4.

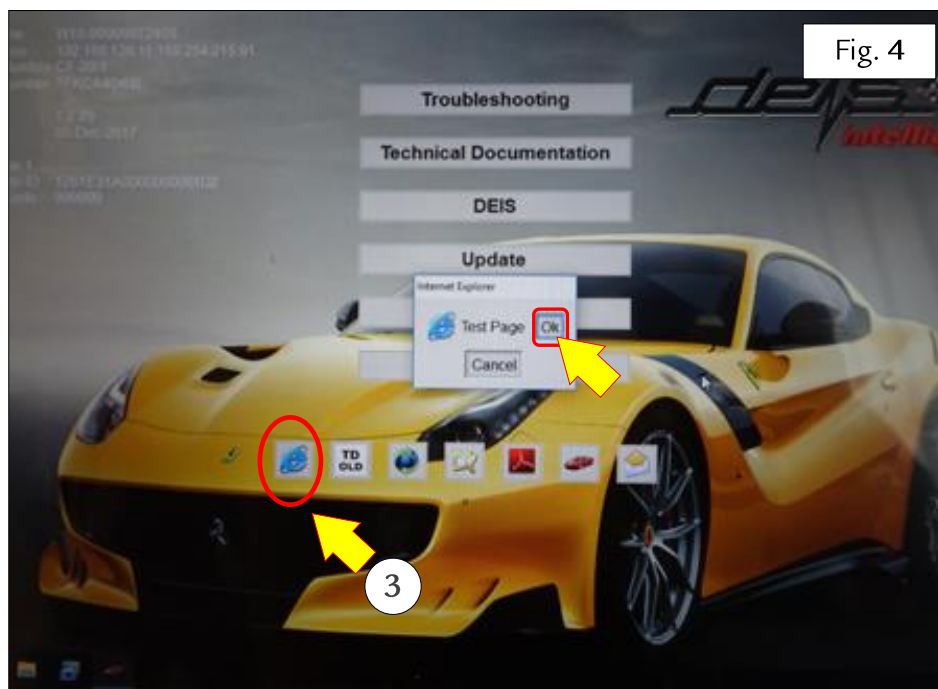


Fig. 4

If the Internet connection is available, the following page will open – Fig. 5.



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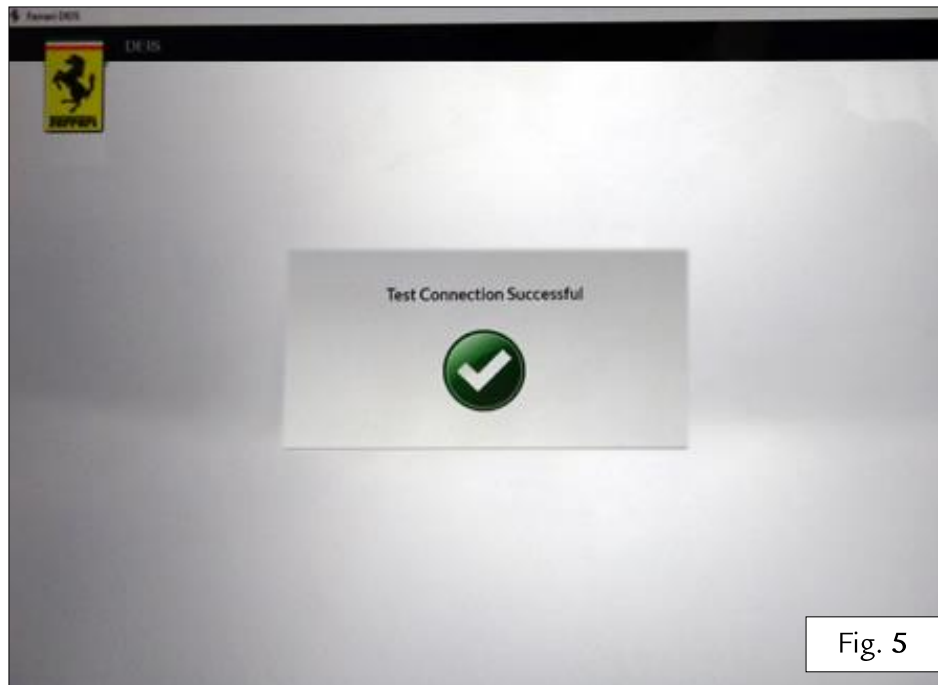


Fig. 5

To check the Ferrari Server connection you must click on the highlighted button (4) on the initial DEIS screen page to access the settings menu – Fig. 6.

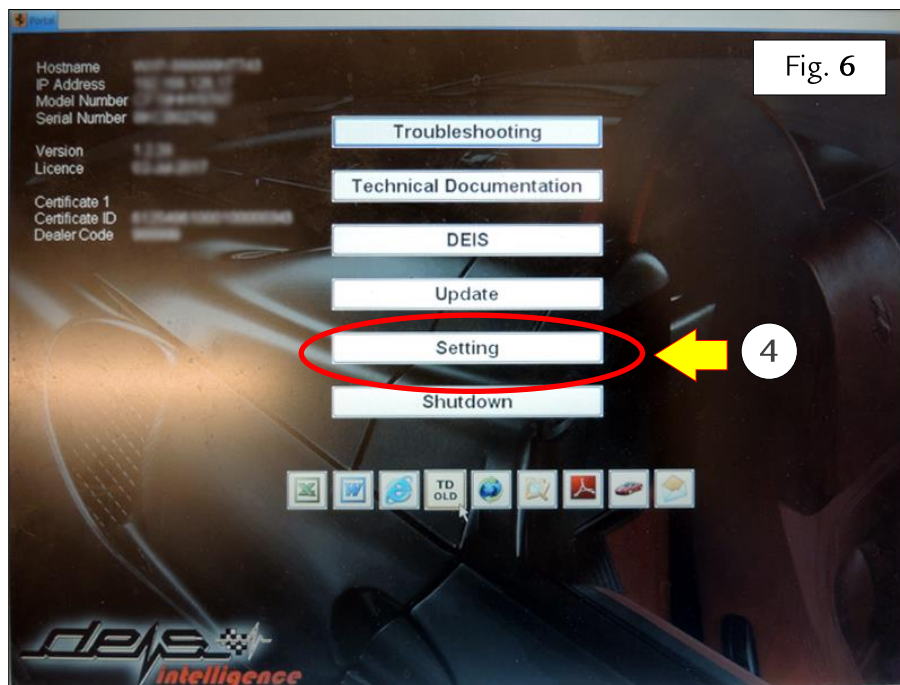


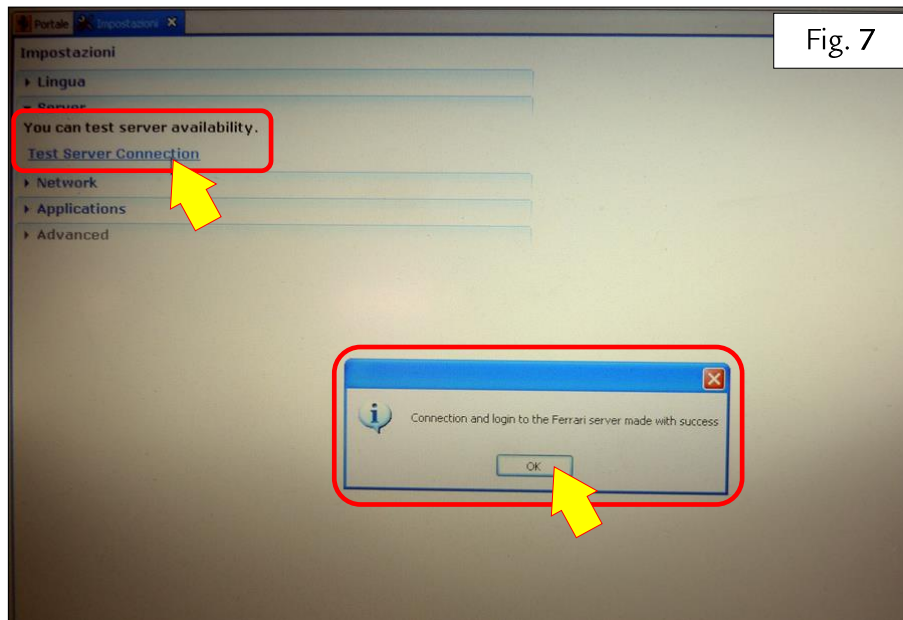
Fig. 6



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Then click on the “Test Server Connection” link on the settings menu – Fig. 7.

If the test is successful, the screen that is shown opens to confirm this. Then press “OK” – Fig. 7.



- Numeric indicator;

If a number (5) (Fig. 8) is displayed on the left-hand side of the initial DEIS screen, you must check:

- the **Internet Connection** (see how to check the connection is working properly above);
- the **Ferrari Server Connection** (see how to check the connection is working properly above).

If both the connections are working correctly, wait at least **2 hours** and then check, after pressing icon (6), that the number (5) disappears – Fig. 8.

If the number (5) remains, a Ticket must be opened on NewModis – Fig. 8.



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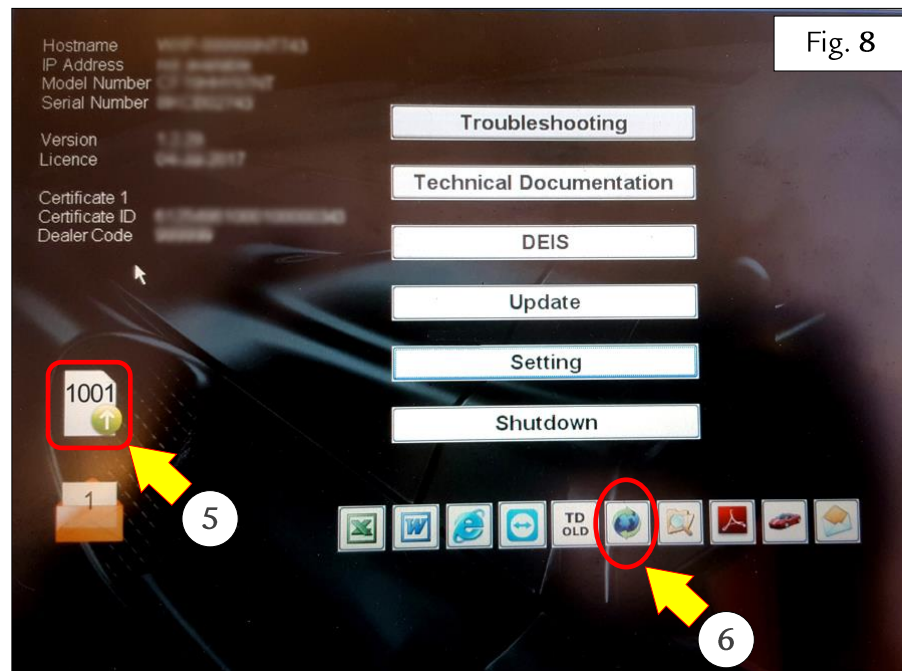


Fig. 8

Module 1

No update.

Module 2

No update.

Module 3

No update.

Thank you for your co-operation.