

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2015-2017MY Legacy

NUMBER: 12-226-17R

SUBJECT: Fuel Door Sticking Closed in Cold Weather

DATE: 08/21/17

REVISED: 11/13/17

INTRODUCTION:

This bulletin provides part number and design change information regarding the fuel door (saucer) assembly which may not open properly due to ice accumulation in sub-freezing conditions.



PRODUCTION CHANGE INFORMATION:

The new saucer assembly was incorporated into production during mid-August, 2017.

PART INFORMATION:

Description	Part Number
SAUCER COMPLETE SDN	51478AL01D
LABEL FUEL	10024AA080

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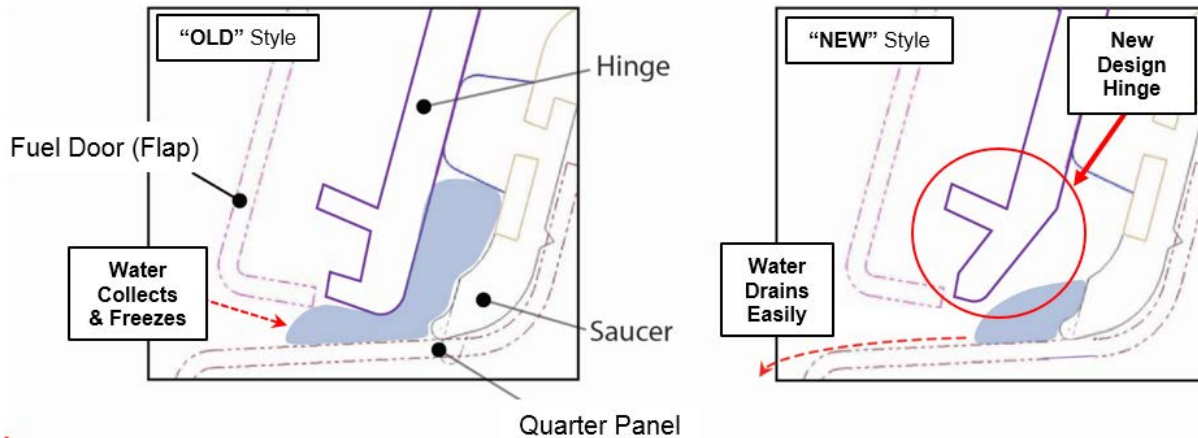
CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

The illustrations below provide a comparison between the “NEW” and “OLD” -style parts. The change involves a change made to the base of the hinge portion to improve drainage and prevent water accumulation. In sub-freezing temperatures, ice can form causing the fuel door to not open properly.



SERVICE PROCEDURE / INFORMATION:

When replacement of the saucer assembly is required, follow the repair procedure outlined in the applicable Service Manual.

NOTE: Always confirm the surface is clean and dry before applying the fuel label to the new part.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
FUEL OPENING SAUCER R&R	A926-421	0.4	XIK-48

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.