



November 2017

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

Technical Service Bulletin Notification TSB #17-014

Dear Valued Dealer:

Jayco has determined that certain Model Year 2018 Eagle 333BHOK (EC) travel trailers require installation of panels in the oven compartment to divert the air flow created by furnace. Without the panels, the flame on the cook top will invert when the furnace is operating.

Our records indicate that the following unit is currently part of the inventory at your dealership and requires the bulletin repair prior to being retail sold:

Unit serial numbers

If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for this customer. All pertinent information regarding this Bulletin is on file under the Service and Parts Tab. If you have questions regarding this Service Bulletin, please contact Jayco Customer Service at 800-283-8267.

We apologize for any inconvenience this may cause.

Sincerely,
Jayco Towables

TECHNICAL SERVICE BULLETIN



TSB# 17-014

Date of Publication November 2017

Job Code 9801366

Series/Flat Rate .7 hr

REQUIRES PARTS KIT

ACTION REQUIRED

Add 2 panels to stove cabinet to prevent air from the furnace affecting stove burners.

AFFECTED UNITS

2018 Eagle 333BHOK "EC" J1EC0075-0104

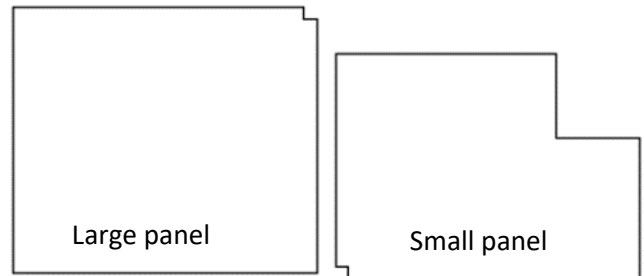
PARTS KIT 17-014JT

Note: Kit can only be ordered using the order form included with this bulletin.

- 2 - wood panels
- 4 - Screws #8 x .75" round washer quad
- 1 - 14 " Wire tie

Misc. Tools and Supplies

Screw gun with #2 square drive bit
Small jigsaw or utility knife



REPAIR INSTRUCTIONS



Fig 1: Carefully remove the stovetop by pulling up at arrows and set aside.

Fig 2 & 3: Remove two screws on each side of the stove (4 total).

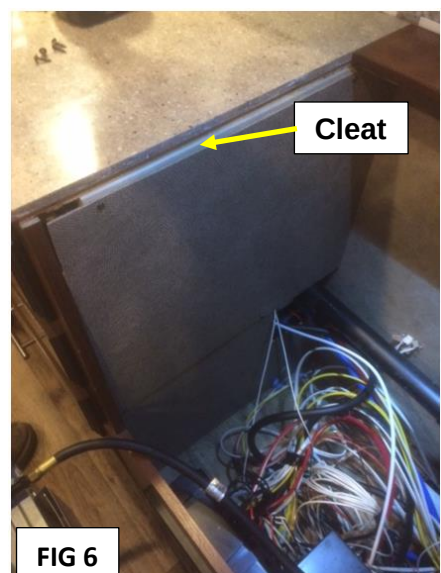


Fig 4: Carefully remove the stove and set it on the floor. The gas line can remain fastened to the stove.

Fig 5: Tie the water lines to the black pipe (arrow) so the panels will fit tighter in the next step. Use wire ties to attach the water lines to the pipe.

Fig 6: Install the two wood panels in the stove opening on the left side. Larger panel mounts on top. Attach the large panel using two 3/4" screws. The screws attach to the 3/4 inch cleat on the stove opening left side.

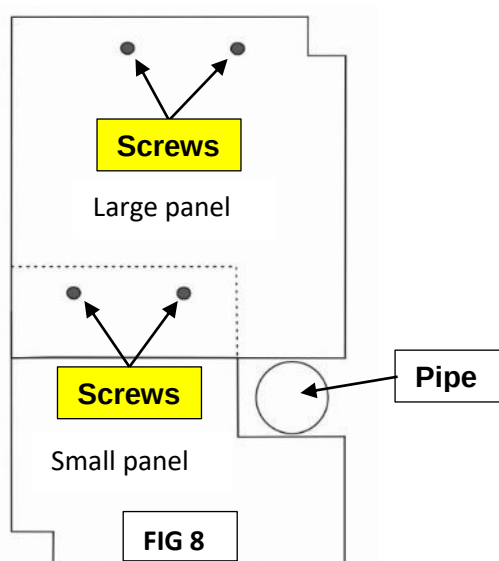
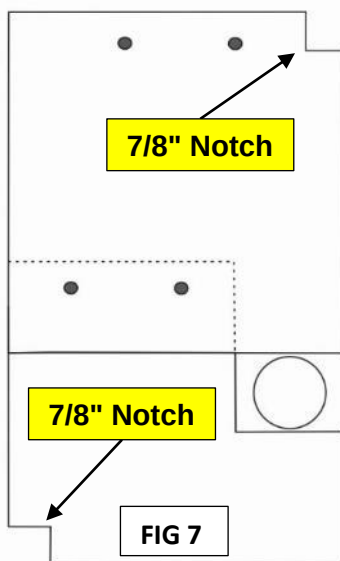


Fig 7: The 7/8" notches may aid in fitting the panels tighter in the opening.

Use the utility knife or jigsaw to cut the two notches (one in each panel). Gapping at the notches should be kept as small as possible to restrict air flow.

Fig 8: Panels should be installed as shown; large panel on top, small panel overlapping the large one. Small panel can be in front or behind the large panel.

Both panels should be as close as possible to the pipe to reduce air flow. Fasten both panels together (where they overlap) using two 3/4" screws (from the kit).

Replace the stove in the opening.

Secure the stove with the 4 screws removed previously.

Replace the stove top inserting the front first then pressing the rear in place.

Turn on the furnace and test the stove burners for proper flame operation.

Jayco Service / Parts
TSB Order Form
Fax (800) 825-8409



TSB 17-014
Furnace Panels

Dealer Name: _____

Dealer Account Number: _____

Ship To: _____

Attn: _____

Phone: _____ Fax: _____

P.O.# _____

Ship Via: _____

Each unit serial number MUST be recorded when ordering.

Quantity Ordered	Serial Number of Unit (Last 8 Digits)	Part Number One Kit per Unit	U/M	Unit Price
1		17-014JT KIT, Stove Panels 9801366	EA	N/C
1		17-014JT KIT, Stove Panels 9801366	EA	N/C
1		17-014JT KIT, Stove Panels 9801366	EA	N/C
1		17-014JT KIT, Stove Panels 9801366	EA	N/C
1		17-014JT KIT, Stove Panels 9801366	EA	N/C
1		17-014JT KIT, Stove Panels 9801366	EA	N/C
1		17-014JT KIT, Stove Panels 9801366	EA	N/C

THESE PARTS CAN ONLY BE ORDERED USING THIS FORM.
You can not order using the website.



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

November 2017

Technical Service Bulletin Notification TSB #17-014
Unit Serial Number:

Dear Valued Customer:

Jayco has determined that certain Model Year 2018 Eagle 333BHOK (EC) travel trailers require installation of panels in the oven compartment to divert the air flow created by furnace. Without the panels, the flame on the cook top will invert when the furnace is operating.

Our records indicate that your travel trailer is affected by this service bulletin. Please contact your nearest Jayco dealer to schedule an appointment and present this letter as authorization to have the procedure completed at **no cost** to you.

If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Customer Service Department at 800-283-8267.

We apologize for any inconvenience this may cause.

Sincerely,
Jayco Towables