
From: Quality Compliance
Sent: Thursday, November 02, 2017 4:21 PM
Subject: **UPDATE** Special Service Campaign HOP - Certain 2017 Model Year Yaris Vehicles - Instrument Panel Wire Harness (Dealer)
Attachments: HOP_Dealer_Letter_Published_11.2.2017.pdf

-The remedy is now available for vehicles involved in Phase 2 (vehicles equipped with a manual transmission).

-The Warranty Reimbursement Procedure has been updated with an Op Code applicable to Phase 1 vehicles (vehicles equipped with an automatic transmission) which are inspected and found to be NOT affected.

Condition

In the subject vehicles, an incorrect instrument panel wire harness may have been installed during the vehicle assembly process. The incorrect instrument panel wire harness may not be compatible with the Pre-Collision system front sensor. As a result, the Automatic High Beam and Pre-Collision system may be inoperative.

Remedy

Toyota is beginning a two-phase implementation of the remedy.

PHASE 1

Phase 1 involves vehicles equipped with an ***automatic transmission***. The remedy is currently available for these vehicles. For vehicles involved in Phase 1, any authorized Toyota dealer will inspect and, if necessary, repair the instrument panel wire harness to assure the Automatic High Beam and Pre-Collision system operate as designed at ***NO CHARGE***.

PHASE 2

Phase 2 involves vehicles equipped with a ***manual transmission***. The remedy is currently available for these vehicles. For vehicles involved in Phase 2, any authorized Toyota dealer will replace the instrument panel wire harness to assure the Automatic High Beam and Pre-Collision system operate as designed at ***NO CHARGE***.

Covered Vehicles

There are approximately 2,300 vehicles covered by this Special Service Campaign. Approximately 200 vehicles covered by this Special Service Campaign were distributed to Puerto Rico.

Phase	Transmission Type	Approximate UIO	Production Period
1	Automatic	2,260	Late August 2016 – Mid-October 2016
2	Manual	40	Late August 2016 – Early October 2016

Please reference the attachment for additional details.

Thank you for your support,

TOYOTA MOTOR NORTH AMERICA

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