



FIELD SERVICE CAMPAIGN – 17127

17 November 2017

SUBJECT:

International® LT™ Series - Step With Blind Spotter Sensor

MODELS INVOLVED:

International® LT™ Series

DEFECT DESCRIPTION:

Certain LT™ Series trucks may exhibit cracks in the step mounting from the blind spotter sensor mounting bracket.

ELIGIBILITY:

This procedure applies ONLY to vehicles marked in the International® Service PortalSM with FSC 17127. Also complete any other open campaigns listed on the Service Portal at this time.

TOOLS REQUIRED:

No special tools are required for this procedure.

PARTS REQUIRED:

Part Number	Description	Quantity
4105692C1	Aluminum step reinforcement	1
3621408C3	Torx bolt – M8x30	8
3551059C1	U-nut – M8	As required
4064762C1 4063831C1	Bright step (or) Non bright step	1

Table 1 Parts Information

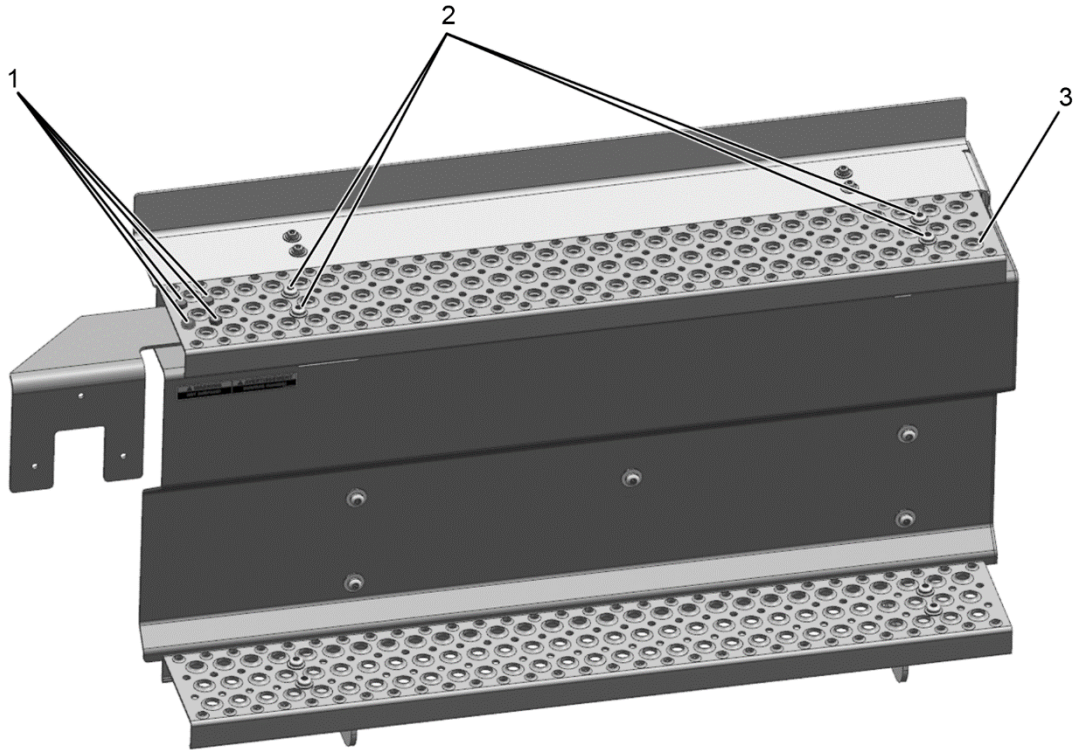
WORK INSTRUCTIONS

WARNING! To prevent property damage, personal injury, and / or death, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent property damage, personal injury, and / or death, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

1. Park vehicle on flat surface.
2. Shift transmission to Park or Neutral and set parking brake.
3. Install wheel chocks.

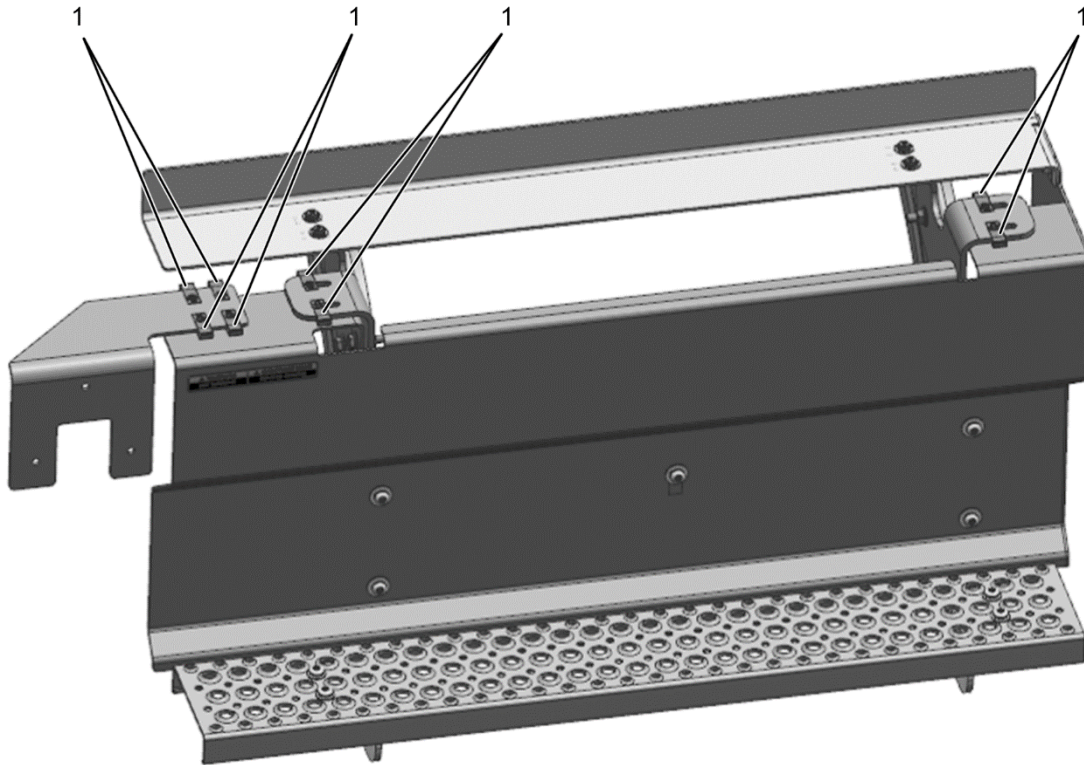


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Figure 1. Passenger Side Cab Access

1. Bracket fastener (4)
2. Step fastener (4)
3. Step

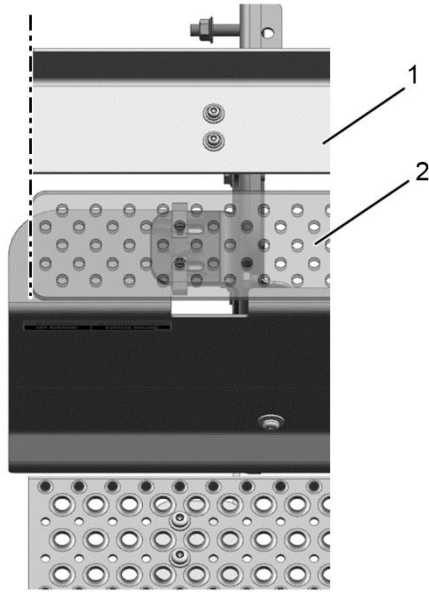
4. Remove four bracket fasteners (Figure 1, Item 1). Discard.
5. Remove four step fasteners (Figure 1, Item 2). Discard.
6. Remove step (Figure 1, Item 3).



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Figure 2. Passenger Side Cab Access With Step Removed

1. Speed nut (8)
7. Verify that speed nuts (Figure 2, Item 1) are present and free of damage. Replace if necessary.

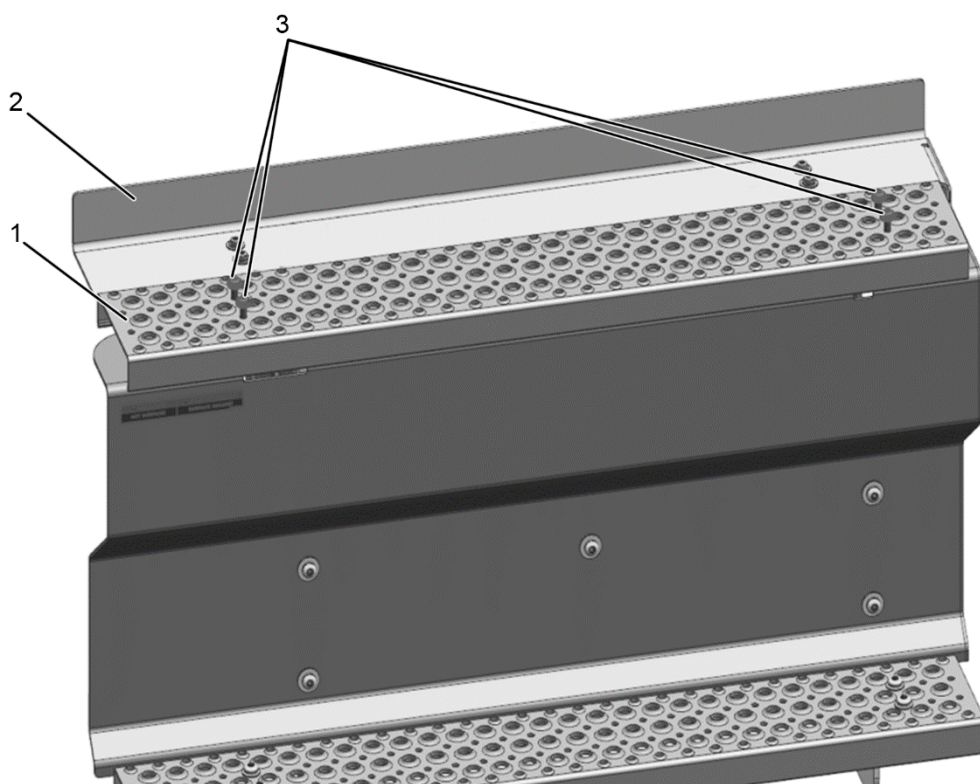


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Figure 3. Correct Position of Step Reinforcement

1. Top cover
2. Step reinforcement

8. Place reinforcement (Figure 3, Item 2) on brackets and align with left edge of top cover (Figure 3, Item 1).

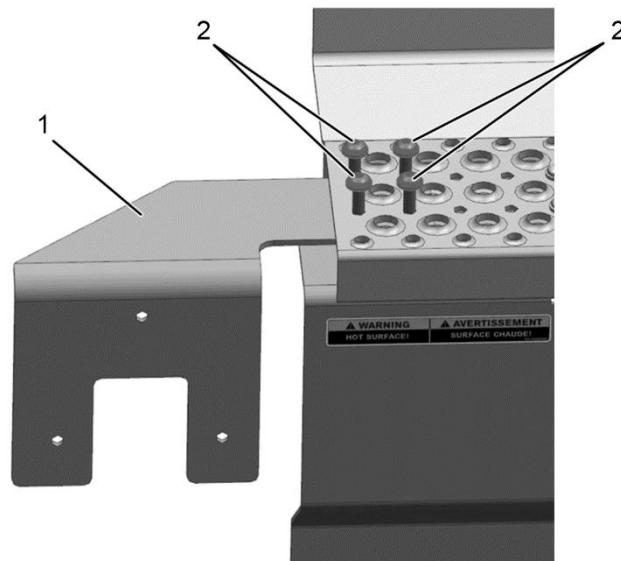


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Figure 4. Cab Access with New Step

1. New (replacement) step
2. Top cover
3. Bolt, P/N 3621408C3 (4)

9. Place new (replacement) step (Figure 4, Item 1) on reinforcement and align with left edge of top cover (Figure 4, Item 2).
10. Secure step and step reinforcement using four bolts (Figure 4, Item 3). Torque to 11 - 12.5 lb-ft (15 - 17 N•m).



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Figure 5. Sensor Bracket

1. Sensor bracket
2. Bolt, P/N 3621408C3 (4)

11. Secure sensor bracket (Figure 5, Item 1) using four bolts (Figure 5, Item 2). Torque to 11 – 12.5 lb-ft (15 - 17 N•m).

12. Remove wheel chocks.

LABOR INFORMATION

Operation number must appear on all claims.

Operation Number	Description	Time
A40-17127-1	Cab Access Step	0.5 hrs

Table 3 Labor Information

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 17127.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 17127 activity must be submitted by 17 November 2018 or within the normal warranty period for the component, if after 17 November 2018.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP — Enter number ←

NOUN — Leave blank ←

C (CAUSE) — Enter either 1, 2, 3. (See below)

1. Inspected (No repair required).
2. Inspected and repaired.
3. Defective part from parts stock.

WARRANTY — (Warranty Code) Enter 40. ←

TYPE PART — Enter P for type part causing failure. ←

PAD — Enter 100 ←

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