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Coding Information

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Title: Dealer EZ-Tech and Diagnostic Software Support Resource Center

Applies To: All Dealers

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

06/29/2017 - Added ordering information for the new CF-54.
 06/23/2017 - Revised for accuracy on CF-54 specs.
 06/21/2017 - Removed CF-53 information.
 06/13/2017 - Added Information on NEW CF-54 available sometime in July, 2017.
 06/06/2017 - Added Battery Recall Information for FZ-G1 Tablet.

EZ-Tech

Dealer EZ-Tech and Diagnostic Software Support Resource Center

- [> Useful iKNOW Document Information](#)
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- [> PocketMaxx Resource Center](#)
- [> Dealer Software Key Recovery](#)



EZ-Tech® Support -submit a case file.

Support Hours :
Monday – Friday: 7:00am to 5:00pm (CST)

IK2700019
EZ-Tech® Support and Remote Assistance Procedures

EZ-Tech Purchase



Dealer use only!

EZ-Tech Model CF31 Panasonic Toughbook

- Fully Rugged Laptop
- Windows 7 Operating System
- Processor: I3 with 4GB of RAM and 320GB 5400rpm hard drive
- 3 Year No Fault Warranty
- Military Grade Laptop
- Full EZ-Tech Image - 5 Year EZ-Tech Support
- Optional Gobi™2000 3G [Learn More>>](#)
- US and Canada Dealers: [See Bizco For Pricing](#)
- Global Dealers: Please submit your order directly to Navistar by opening a case file with the [Service Tools Group](#).
- [Product Specification Sheet](#)

Important Note: The EZ-Tech (Dealer use only) is NOT supported by Navistar outside of the dealer network.



Dealer use only!

EZ-Tech Model CF54 Panasonic Toughbook NEW! (Order now! Shipping on July, 2017)

- Semi Rugged with magnesium alloy case with handle MIL-STD-810G certified (3 ft drop)
- Intel Core i5-6300U 2.4GHz, vPro with Turbo Boost up to 3.0GHz
- 256GB SSD, 8GB RAM DDR3L, 3 USB 3.0 ports NEW!
- 14.0" High Definition 720 LED Anti-reflective and anti-glare screen.
- Intel Dual Band Wireless AC 8260 802.11a/b/g/n/ac
- Bluetooth v4.1
- Emissive Backlit Keyboard NEW!
- 3 Year No Fault Warranty
- Navistar Support for 5 years
- Navistar EZ-Tech Image using Windows 10 Pro OS 64bit NEW!
- US and Canada Dealers: [See Bizco For Pricing](#)
- Global Dealers: Please submit your order directly to Navistar by opening a case file with the [Service Tools Group](#).
- [Product Specification Sheet](#)

Important Note: The EZ-Tech (Dealer use only) is NOT supported by Navistar outside of the dealer network.



Dealer use only!

EZ-Tech Model FZ-G1 Panasonic Toughpad

- IP65 Certified
- Windows 7 Operating System
- Processor: i5 with 8GB of RAM and 128GB Solid State Drive (SSD)
- 3 Year No Fault Warranty
- Full EZ-Tech Image - 5 Year EZ-Tech Support
- Best value for today's dealerships
- Optional Gobi™2000 3G [Learn More>>](#)
- US and Canada Dealers: [See Bizco For Pricing](#)
- Global Dealers: Please submit your order directly to Navistar by opening a case file with the [Service Tools Group](#).
- [Product Specification Sheet](#)
- [Click Here for Summarized Spec Sheet](#)

Important Note: The EZ-Tech (Dealer use only) is NOT supported by Navistar outside of the dealer network.



OnCommand EZ-Tech NEW! - [IK2700100](#)

Model CF54 Panasonic Toughbook NEW! (Available on July, 2017)

- Semi Rugged with magnesium alloy case with handle MIL-STD-810G certified (3 ft drop)
- Intel Core i5-6300U 2.4GHz, vPro with Turbo Boost up to 3.0GHz
- 256GB SSD, 8GB RAM DDR3L, 3 USB 3.0 ports NEW!
- 14.0" High Definition 720 LED Anti-reflective and anti-glare screen.
- Intel Dual Band Wireless AC 8260 802.11a/b/g/n/ac
- Bluetooth v4.1
- Emissive Backlit Keyboard NEW!
- 3 Year No Fault Warranty
- Navistar Support for 5 years





New! For Fleet Customers!

- Navistar EZ-Tech Image using Windows 10 Pro OS 64bit **NEW!**
- US and Canada Dealers: [See Bizco For Pricing](#)
- Global Dealers: Please submit your order directly to Navistar by opening a case file with the [Service Tools Group](#).
- [Product Specification Sheet](#)

Important Note: The EZ-Tech (Dealer use only) is NOT supported by Navistar outside of the dealer network.

Useful iKNow Document Information

Document #	Title	Date
CF31 (PDF)	Panasonic Model CF-31 Operating Instructions	
CF53 (PDF)	Panasonic Model CF-53 Operating Instructions	
FZ-G1 (PDF)	Panasonic Model FZ-G1 Operating Instructions	
Recall	Panasonic Model FZ-G1 Tablet Voluntary Battery Pack Recall	06/06/2017
IK2700092	Taking a screenshot on Windows 7	2/3/2015
IK2700101	Diamond Logic Builder Release Updates	4/6/2015
IK0800514	Diamond Logic Builder Web Start	4/6/2015
IK2600213	How to Access NavKal using LMS & ER	12/2/2014
IK2600214	NavKal Web Training	10/13/2014
TL2600002	NavKal Quick Reference Guide	10/8/2014
IK2900035	How to reduce the size of a picture or photo	5/6/2014
IK2600138	New ServiceMaxx Release Version 44.20 (Last release)	7/23/2014
IK2700084	Cummins INSITE 8.0 (Upgrade Procedure)	1/12/2015
IK2700042	EZ-Tech Printer Setup - Windows 7	3/13/2014
IK2700082	IPT Driver Installation - Windows 7	3/13/2014
IK2700062	CPA Software Update and Registration Process	2/16/2015
IK2600194	Web Start Replacement (WSR) Version of ServiceMaxx	9/16/2013
IK2700065	EZ-Tech Download Center	12/1/2014
IK2700079	Navistar EZ-Tech Launcher USERS GUIDE	9/25/2013
IK2700071	EZ-Tech Obsolescence	9/4/2013
IK2600082	DLC Engine Auto Upgrade Program	12/1/2014
TL2900048	Control Module Programming Station	4/8/2013
IK2600074	DLC Fleet Tool	1/29/2013
IK2700067	Bendix ACom KB Starter Config.ini Error	1/29/2013
IK2700063	Altiris Agent Diagnostic Software Updates	11/26/2012
IK0400114	Error Message When Downloading Wabco File	11/1/2012
IK2700050	EZ-Tech Reimage Process	06/06/2017
IK2600229	NavKal, Diamond Logic Builder and Navistar Engine Diagnostics NEW Licensing System	04/07/2017

Fleet Diagnostic Software

Navistar software and recommended cables should be purchased from the Navistar Tools Catalog. International and IC dealers purchase software directly from the Navistar Tools Catalog, while customers should purchase from their local dealer. International and IC dealers receive DNet pricing which allows resale to fleets and customers. Nexiq is an authorized reseller of Navistar software, however, they are prohibited from selling to International and IC dealers.


Tier 1 support and software registration is provided by the Navistar Product Support Center through the case file system. Navistar Technical support cannot register these products. This software should not be purchased or installed on currently supported EZ-Tech laptops. All EZ-Techs come pre-loaded with dealer versions of these applications.

- [Navistar Tools Catalog](#)
- [NavistarServiceSoftware.com](#)
- Navistar Product Support Center (800) 365-0088




Diagnostic and Programming Software		
Navistar Engine Diagnostics		
Document #	Title	Date
IK2600232	Navistar Engine Diagnostics Release Updates	04/25/2017
IK2900083	ServiceMaxx Software Sunset	01/19/2017
NavKal		
Document #	Title	Date
IK2600213	How to Access NavKal using LMS & ER	12/8/2014
IK2600214	NavKal Web Training	10/13/2014
TL2600002	NavKal Quick Reference Guide	10/8/2014
NETs		
Document #	Title	Date
IK2600172	NETS Before Programming Tip	3/9/2012
IK2600164	NETS Error Code 10	7/6/2012
IK2600010	NETS Programming and Troubleshooting Guide	8/22/2012
IK2600091	NETS Error Code 623	3/14/2011
Auto Upgrade		
Document #	Title	Date
IK2600082	DLC Engine Auto Upgrade Program - User Guide	12/1/2014
IK2600092	NavCom User Guide	8/5/2011
Diamond Logic Builder (DLB)		
Document #	Title	Date
Quick Start (PDF)	Diamond Logic Builder (DLB) Quick Start Guide	2010
IK2700101	Diamond Logic Builder Release Updates	4/6/2015
IK0800514	Diamond Logic Builder Web Start	4/6/2015
IK0800399	How To Export DLB Fault Codes To Attach To A Case File	10/26/2012
User Manual 1	DLB User Manual Vol 1- Overview	2010
User Manual 2	DLB User Manual Vol 2 - Advanced Programming	2010
Quick Reference Guide	DLB Quick Reference Guide	2010
IK2600008	How to Diagnose Electrical Problems with Diamond Logic® Builder	10/26/2012
IK2700020	Diamond Logic® Builder Unsent History Fix	4/5/2011
IK2700028	How to Make Value Column Appear in Diamond Logic® Builder	7/7/2011
IK0800206	Diamond Logic Builder Errors Occurring, When Applying Templates Using Logic Which Includes the PTO Indicator on 2010 Clusters	9/24/2010
IK2600098	2010 Cluster Changes Effecting Diamond Logic Builder Post 2007 Emission Templates	4/17/2011
Navistar Hydraulic ABS (HABS)		
Document #	Title	Date
IK0400062	Navistar Hydraulic ABS Software will not communicate with ABS module	8/12/2010



Injector Performance Tester (IPT)		
Document #	Title	Date
IK2900016	Injector Performance Tester - IPT User Reference Guide	10/4/2011
Cylinder Performance Analyzer		
Document #	Title	Date
IK2700062	CPA Software Update and Registration Process	11/21/2014
Other OEM Software		
INSITE	Cummins INSITE Product Information	
CAT	Caterpillar Product Information	
Allison	Allison Electronic Tools	
Eaton	Eaton Servicranger	
WABCO	Meritor Wabco Toolbox	
Bendix	Bendix Diagnostic Software	

Interface and Programming Cables

	<p>NEXIQ USB-LINK 2</p> <p>PC-to-vehicle interface compatible with multiple software applications, minimizing your investment in multiple brand-specific diagnostic interfaces. More...</p>
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Interface Cable Information

	Device	Compatible Software	Driver Version	Manufacturer Link to driver	Navistar Link to Driver
 DISCONTINUED	Nexiq USB Link 1	Reference Guide	9.6.0.2	CLICK HERE	Drivers provided on Download Center: IK2700065
	Nexiq USB LINK 2	Reference Guide	2.6.0.2	CLICK HERE	Drivers provided on Download Center: IK2700065
	Noregon DLA+ Wireless	Reference Guide	4.0.6323.1	CLICK HERE	Drivers provided on Download Center: IK2700065
		Reference Guide	2.03	CLICK HERE	

	Dearborn Group DPA5				Drivers provided on Download Center: IK2700065						
	Drew Tech. TVIT	Reference Guide	1.1.14	CLICK HERE							
<table border="1"> <thead> <tr> <th>Document</th> <th>Description</th> <th>Date</th> </tr> </thead> <tbody> <tr> <td>IK2600092</td> <td>NavCoM User Guide</td> <td>8/5/2011</td> </tr> </tbody> </table>						Document	Description	Date	IK2600092	NavCoM User Guide	8/5/2011
Document	Description	Date									
IK2600092	NavCoM User Guide	8/5/2011									

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