

TOL NOTICE (US&CAN) – May 8, 2017**New Bonneville Front Brake Noise**

We are aware of feedback from some customers regarding a low frequency noise from the front brake of certain water-cooled Bonneville models, typically occurring at low speeds as the bike comes to a stop.

The noise is due to a resonance in the front wheel hub and can come and go depending on the severity of the brake application and ambient conditions at the time, including temperature and humidity. We have carried out extensive testing and can confirm that the performance and reliability of braking is not affected.

Our testing has shown that replacement of the braking system components does not eradicate this noise permanently and therefore they are not required. The testing has also included a number of aftermarket brake pads which also do not permanently eradicate this noise and do not meet our braking performance standards.

Any customer with concerns regarding this noise should be reassured that this is not a performance or safety issue and that no remedial action is needed.

Warranty claims for this concern should not be submitted at this time. For any further questions, please contact Triumph 24/7 Customer Support at (888) 284-6288.

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