



Service Bulletin SB550

Issue 1 – 09.2017

Subject: Left Hand Control Plate Washers				
Bulletin Number	Models Affected	VIN Range		Markets Affected
550	Street Scrambler	From	842556	Australia, Canada, Czech Republic, Germany, Spain, France, Greece, Indonesia, Italy, Japan, Thailand, Taiwan, United States.
		Up to	848714	

Background Information

Internal investigations have identified that washers may need to be fitted to the fixings securing the left hand control plate on the above models.

Dealers are requested to check for the fitment of washers and, if required, install the washers as described in the procedure below.

Customer Contact Instructions

Motorcycles in the affected VIN range must be modified prior to delivery to the customer, or at the next visit to the dealership.

Identification of Affected Motorcycles

Street Scrambler models listed in the VIN range above.

Note:

- Some affected motorcycles listed in the VIN range will have been modified and repaired by Triumph prior to their release from the factory.
- The modified motorcycles can be identified by checking the 'Outstanding Service Bulletins' on Warranty Online.

Warranty Claim Instructions

Bulletin Number	Fault Code	Repair Code	Description	Repair Time Allowance
550	020830950	99550	Fit left hand control plate washers	0.05 hours

Genuine Parts Information

Bulletin Number	Part Number	Description	Quantity
550	T3551282	Washer, M8, 8.4x15.0x1.6	2

Parts Ordering Instructions

For Triumph Subsidiary and Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched on: Order all repair parts by submitting a New Prior through the Warranty On-Line system. Entering the above repair code in a New Prior will automatically add the parts required and labour times for this Service Bulletin.

For Overseas Distributor dealers NOT using Triumph Warranty On-Line or for Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched off: Orders should be placed using the normal parts ordering procedure.

Genuine Parts Return Instructions

Not applicable

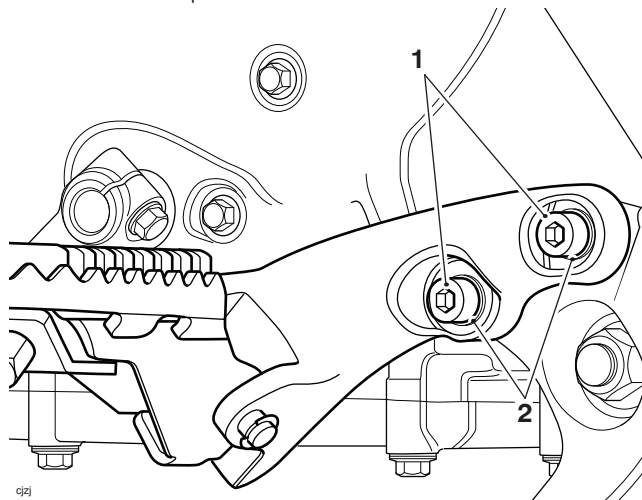
Other Instructions

Once completed, please mark the Service Record Book that the requirements of this bulletin have been complied with.

Before returning the motorcycle to the customer, download the latest calibration to the engine control module using the current version of the Triumph diagnostic software.

Left Hand Control Plate Washer Check

Visually check for the fitment of the washers underneath the left hand control plate fixings. If no washers are present, follow the washer installation procedure below.



1. Fixings
2. Washers

Installation of Washers

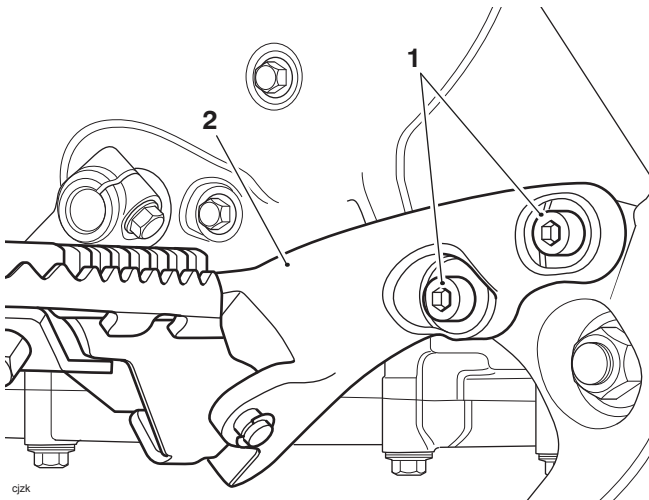
Warning

Before starting work, ensure the motorcycle is stabilised and adequately supported. This will help prevent it from falling and causing injury to the operator or damage to the motorcycle.

Note:

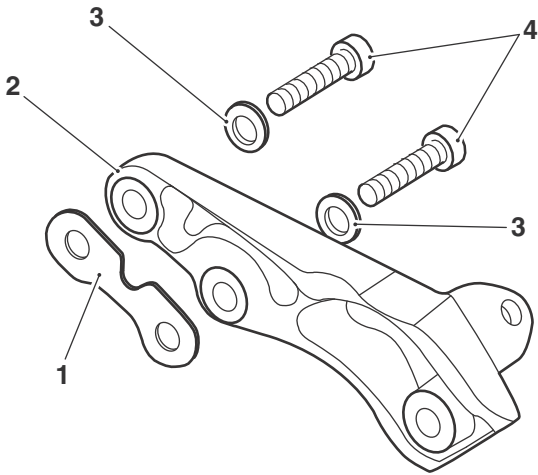
- When removing the left hand control plate, note the position and orientation of the spacer plate for installation.

1. Release the two fixings and remove the left hand control plate, collecting the spacer plate behind the control plate.



1. Fixings
2. Left hand control plate

2. Install the left hand control plate with two original fixings and two washers supplied, ensuring the spacer plate is fitted behind the control plate as noted during removal.



1. Spacer plate
2. Left hand control plate
3. Washers
4. Fixings

3. Tighten the left hand control plate fixings to **28 Nm**.

Circulation

Initial and date when read and return to central file holder.

Service Manager	Parts Manager	Sales Manager	Workshop Supervisor	Technician 1	Technician 2