

<b>Reference</b>	SSM73374
<b>Models</b>	Discovery Sport / L550 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494
<b>Title</b>	Head Up Display (HUD) does not display the cruise control value below 20 MPH or 20KPH
<b>Category</b>	Electrical
<b>Last modified</b>	21-Sep-2017 00:00:00
<b>Symptom</b>	204000 Instrumentation
<b>Content</b>	This only affects 17MY vehicles. The issue is resolved at 18MY.

**Issue**

A customer may express a concern that the instrument cluster displays the cruise control value all the way down to 10MPH or 10KPH but the cruise control value is not displayed on Head Up Display below 20MPH or 20KPH.

**Cause**

Software error.

**Action****For SDD supported vehicles (Discovery Sport - Evoque)**

1. CAUTION: This procedure requires DVD15 and Calibration File 278 loaded or a later version.
2. Connect the Jaguar Land Rover approved battery support unit.
3. Connect the Jaguar Land Rover approved diagnostic equipment to the vehicle.
4. Begin a new diagnostic session by reading the Vehicle Identification Number (VIN) for the current vehicle and initiating the data collect sequence.
5. Follow the Jaguar Land Rover approved diagnostic tool prompts
6. Select 'Diagnosis' session type.
7. Select the following symptoms: Electrical -Instruments -Information and message centre -Information graphic display -Graphic display incorrect.
8. From 'Recommendations', run 'Configure existing module - Head up display'.
9. When all of the tasks are complete, exit the current session by selecting the 'Session' tab and then select the 'Close Session' option.
10. Disconnect the Jaguar Land Rover approved diagnostic equipment and the Jaguar Land Rover approved battery support unit

**For Pathfinder supported vehicles (Ranger Rover (LG) - Range Rover Sport (LW))**

1. CAUTION: This procedure requires Pathfinder version 98 loaded or a later version.  
NOTE: The Jaguar Land Rover approved diagnostic equipment will read the correct Vehicle Identification Number (VIN) for the current vehicle and automatically take the vehicle out of 'Transportation mode' if required.
2. Connect the JLR approved battery support unit.
3. Connect the JLR approved diagnostic equipment to the vehicle and begin a new diagnostic session.
4. Follow the Jaguar Land Rover (JLR) approved diagnostic equipment prompts.
5. Select 'ECU Diagnostics'.
6. Select 'Head Up Display' [HUD]
7. Select 'Update ECU'.
8. Follow all on-screen instructions to complete this task.
9. When all of the tasks are complete, exit the current session.
10. Disconnect the Jaguar Land Rover approved diagnostic equipment and the Jaguar Land Rover approved battery support unit.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.