



SERVICE ACTION N061: REAR QUARTER WAIST FINISHER OUT OF ALIGNMENT

SERVICE BULLETIN

28-JUL-17

NO.: SGI17-38

SEC.: GENERAL
INFORMATION

MKT.: CAN / USA

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of Land Rover vehicles within the listed Affected Vehicle Range where the rear quarter waist finishers may stand proud of the door waist finishers.

AFFECTED VEHICLE RANGE

Range Rover Evoque (L538; Convertible)

Model Year: 2016-2017

VIN: 142316-238279

Visit the Land Rover InfoTrail website for a list of affected unsold vehicles (as of July 2017).

SERVICE PROGRAM / REWORK ACTION

Retailers will modify/repair the rear quarter waist finishers. There will be no charge to owners for this action under this program.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin N061NAS, *Service Action: Rear Quarter Waist Finisher Out Of Alignment*, for detailed repair instructions.

PARTS

NOTE: when ordering parts, only order the expected percentage demand of parts identified.

DESCRIPTION	PART NO. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Retaining clip	LR080278	2	100
Torx screw	VYP500060	2	100

TOOLS

Refer to the Technical Bulletin referenced above for any required special tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information listed have been included for information only. The Option Code(s) that allows for the drive

Jaguar Land Rover North America, LLC
555 MacArthur Boulevard
Mahwah, NJ 07430

in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPlx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 July 2019** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
N061	A	Fixing - Rear quarter waist finisher - Modification (both sides)	76.42.89.36	0.10	LR080278 VYP500060	2 2
N061	B	Fixing - Rear quarter waist finisher - Modification (both sides)	76.42.89.36	0.10	LR080278 VYP500060	2 2
		Drive in/drive out	02.02.02	0.20	-	-
N061	C	Fixing - Rear quarter waist finisher - Modification (both sides)	76.42.89.36	0.10	LR080278 VYP500060	2 2
		Disengage and reengage transit mode	86.90.89.30	0.20	-	-
N061	D	Fixing - Rear quarter waist finisher - Modification (both sides)	76.42.89.36	0.10	LR080278 VYP500060	2 2
		Disengage and reengage transit mode	86.90.89.30	0.20	-	-
		Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply.