Reference	SSM73415
Models	Discovery / L462
	Range Rover / L405
	Range Rover Sport / L494
Title	DVD Disc Error displayed on Touch Screen (In Control Touch Pro only)
Category	Electrical
Last modified	31-Jul-2017 00:00:00
Symptom	207000 Entertainment Systems

Content

Issue: A customer may report a concern that after a DVD is inserted in the Optical Disc drive on vehicles manufactured with the In Control Touch Pro infotainment system the following message is shown intermittently: 'Disc error – Check disc is clean and inserted correctly''.

Cause: Infotainment Master Controller module software.

Action: For 17MY only using Pathfinder P93 or later loaded re-configure the existing 'Infotainment Master Controller'.

Select 'ECU Diagnostics'.

Select 'Infotainment Master Controller [IMC]'.

Select 'ECU Functions'

Select 'Update to Phase 3: InControl Touch Pro infotainment master controller.'

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

- 1 = Poor Basic information provided The SSM does not help me resolve the customer concern.
- 3 = Average Adequate information provided The SSM partially helps me resolve the customer concern.
- 5 = Excellent All required information provided to resolve the customer concern.