

<b>Reference</b>	SSM73437
<b>Models</b>	Discovery / L462 Discovery Sport / L550 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494
<b>Title</b>	Range Rover and Land Rover vehicles abnormal steering feel (17MY onwards)
<b>Category</b>	Chassis
<b>Last modified</b>	27-Jul-2017 00:00:00
<b>Symptom</b>	303000 Steering/Handling
<b>Content</b>	<p><b><u>Issue:</u></b> Vehicle users are reporting the steering feel to be abnormal or resistant to steering inputs in certain situations.</p> <p>Affected vehicles: Range Rover Range Rover Sport All New Discovery Discovery Sport Range Rover Evoque</p> <p><b><u>Cause:</u></b> Some vehicles are equipped with driver assistance packages. These features assist with steering inputs when active to ensure the vehicle remains within the road markings / avoids moving in front of approaching vehicles currently in the blind spot.</p> <p><b><u>Action:</u></b> When investigating any concerns described as “<i>abnormal steering feel / vehicle steering itself</i>,” first check that it is not the driver aids intervening as designed. Do this by checking the features are disabled in the menu settings on the instrument pack. DO NOT replace the steering gear if the features are active, instead disable the features and re-test the vehicle to confirm if the reported concern is still present. If it is found NOT to be the drivers aids intervening then please confirm whether there are any fault codes stored in the PSCM. In the event of DTC discovery then follow the repair guidance given by topix.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p>

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.