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| Reference | SSM72683 |
| Models | Discovery Sport / L550 Range Rover Evoque / L538 |
| Title | Land Rover Discovery Sport 15-17MY and Range Rover Evoque 16-17MY Front Brake Noise |
| Category | Chassis |
| Last modified | 14-Jul-2017 00:00:00 |
| Symptom | 301000 Service Brake System |
| Content | <p><u>Issue:</u> 15-17MY LR Discovery Sport (L550) and 16-17MY RR Evoque (L538) customers may complain of a 'Squeal' or 'Squeak' from the front brake system with light brake applications during low speed driving or manoeuvring. The complaint is most noticeable when vehicles are initially driven from cold start in cold ambient temperatures and the noise generally dissipates when the brakes have warmed up.</p> <p><u>Cause:</u> The 17" brake system on the above models can exhibit a 1.6kHz noise during particular braking conditions which may be observed by some customers.</p> <p><u>Action:</u> This communication has been issued to highlight to all retailers that JLR is aware of the reported concern and is actively investigating a robust solution suitable for all customers.</p> <p>Technical Service Bulletin (TSB) LTB01029 was issued late in 2016 for this concern but subsequently withdrawn because of a stock shortage. This arose due to supply and capacity constraints within the manufacturer of the replacement brake pads. (Reference Parts Bulletin LR2017-002 - LR094236 - Brake Pad Kit Temporarily Unavailable)</p> <p>This bulletin LTB01029 has now been re-released in Topix. Required parts to support the bulletin are currently being distributed across the global JLR supply chain. Until such time stocks are fully replenished, retailers are requested to order parts only to repair vehicles for critical customers and not to place bulk orders for stockpiling of parts.</p> <p>In all instances, retailers are required to submit sound files, using appropriate noise recording software, and attach to the relevant EPQRs/TAs as evidence of the observed noise.</p> |

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.