

N042NAS1

TECHNICAL BULLETIN

13 JUL 2017



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

501-11: Glass, Frames and Mechanisms

SUBJECT/CONCERN:

Service Action: Exterior 'A' Pillar Windshield Moulding Adrift

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Discovery (LR)	2017	000127-013968	Solihull

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

This Service Action supersedes Update Prior to Sale notice UPS2917 with immediate effect.

SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range where the exterior 'A' pillar windshield moulding seals may come loose.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

NOTE:

Order only the expected percentage demand of parts identified.

DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Right side exterior 'A' pillar windshield moulding	LR083017	1	100
Left side exterior 'A' pillar windshield moulding	LR083018	1	100

SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:**NOTE:**

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 June 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
N042	B	Replace both exterior 'A' pillar windshield mouldings	05.10.20	0.20	LR083017 LR083018	1 1
N042	C	Replace both exterior 'A' pillar windshield mouldings	05.10.20	0.20	LR083017 LR083018	1 1
		Drive in/Drive Out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply.

WORKSHOP PROCEDURE:

NOTE:

Exterior 'A' pillar windshield mouldings may be referred to as windshield moulding in TOPIx.

-
- 1 Replace exterior right and left 'A' pillar windshield mouldings (see TOPIx Workshop Manual section 501-11: Glass, Frames and Mechanisms - Windshield Moulding).

