

<b>Reference</b>	SSM73458
<b>Models</b>	Discovery Sport / L550 Range Rover Evoque / L538
<b>Title</b>	L550 Discovery Sport & L538 Evoque - Door rattles
<b>Category</b>	Noise Vibration
<b>Last modified</b>	10-Jul-2017 00:00:00
<b>Symptom</b>	702000 Other Noise Concerns
<b>Attachments</b>	Fig 1.pdf (Fig 1.pdf) Fig 2.pdf (Fig 2.pdf)

**Content**

Issue: Customers are reporting a door rattle from one or more doors.

Cause: Loose fixings are being reported but further detail is required.

Action: Please see the attachments and raise an EPQR that references which fixing(s) is loose. Recommend torque values for all fixings are 2Nm +/-0.1Nm.

- Fig 1 = Plastic closure plate fixings, situated behind the door card (fixings 1 - 12).
- Fig 2 = Regulator frame fixings (fixings 13 – 17).

**Note:**

TOPIx workshop manual reference:

- 501-11: Glass, Frames and Mechanisms,
- Removal and Installation
- Front Door Window Regulator and Motor

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

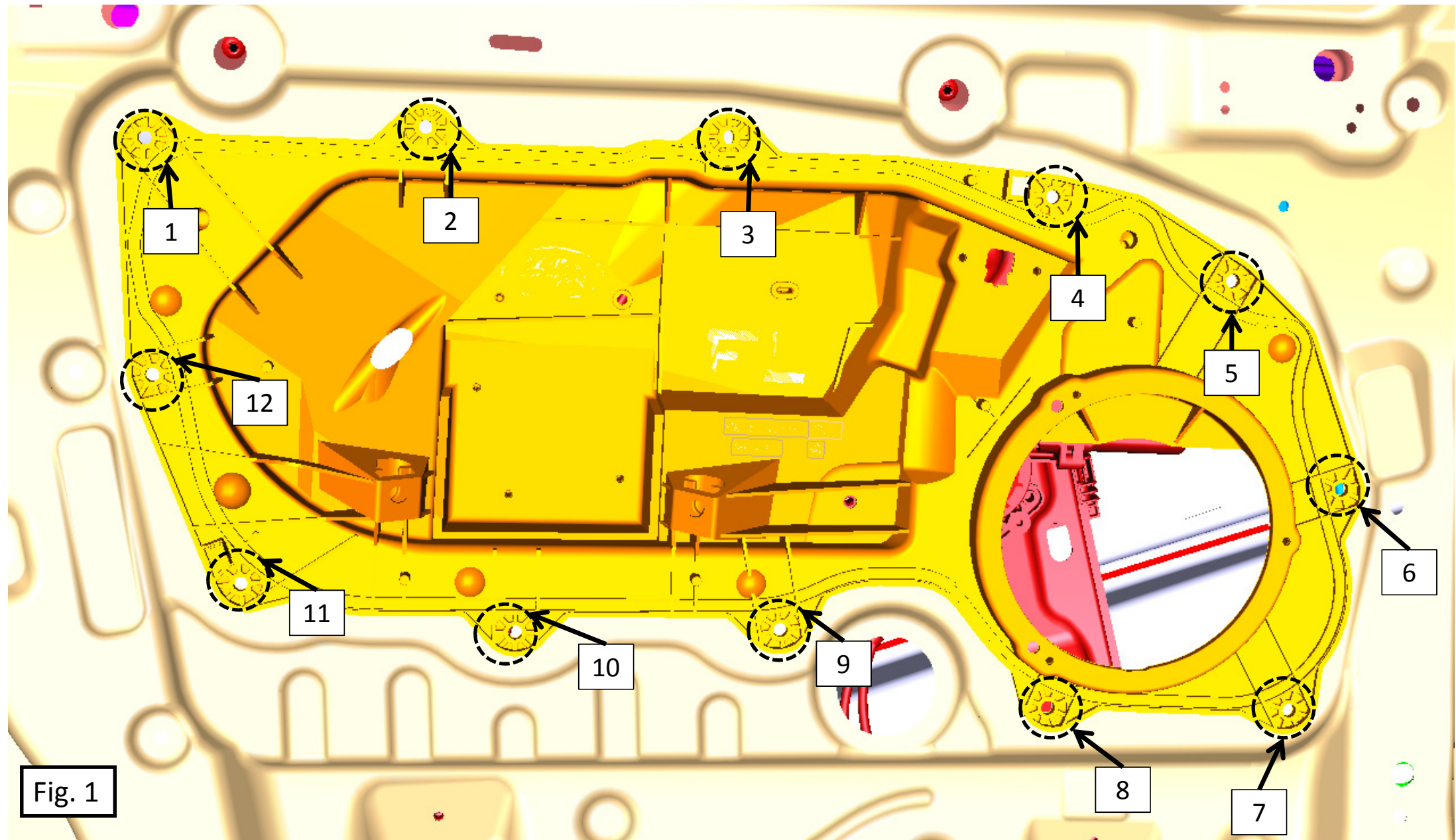


Fig. 1

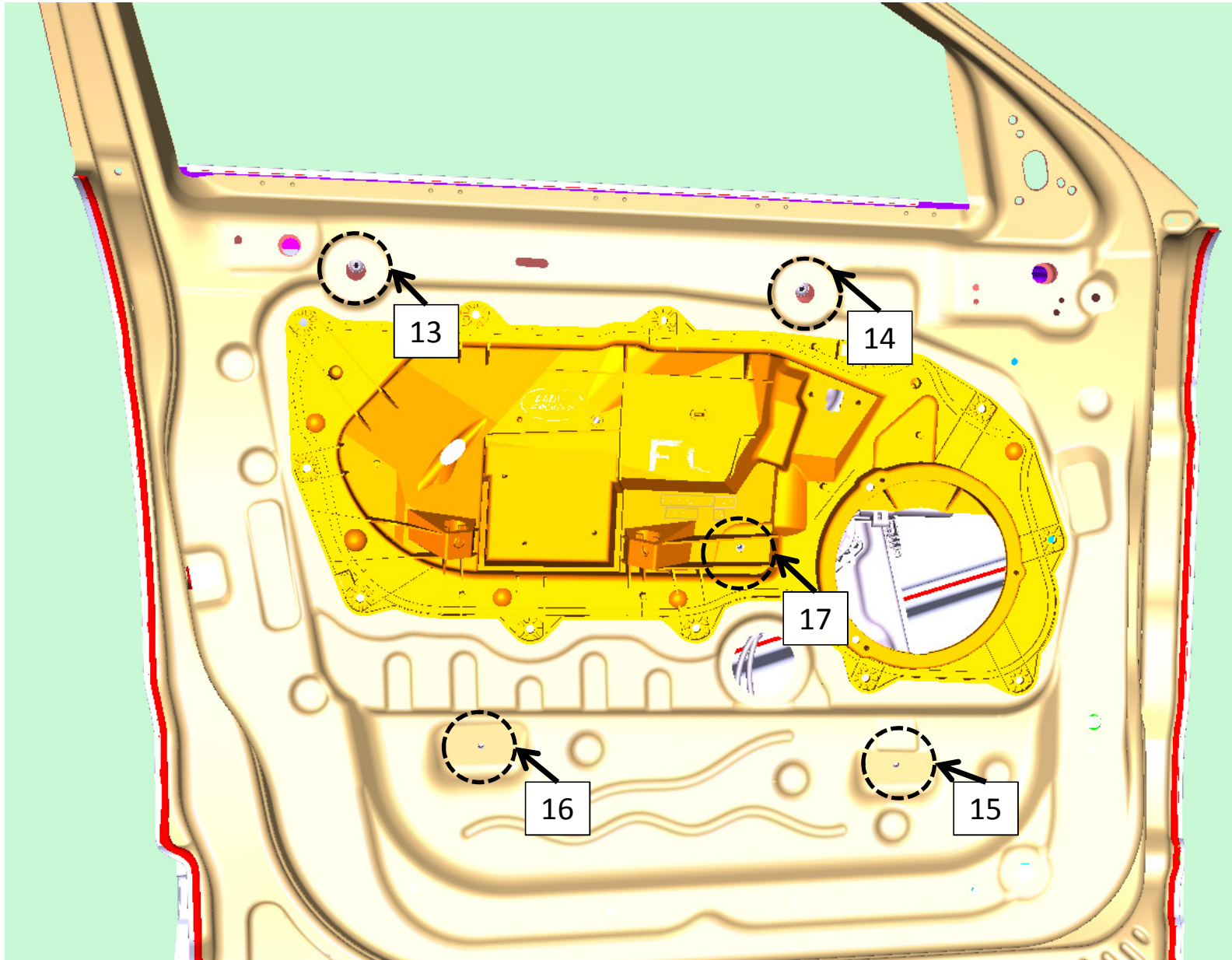


Fig. 2