

<b>Reference</b>	SSM73455
<b>Models</b>	Discovery Sport / L550 Range Rover Evoque / L538
<b>Title</b>	L550 Discovery Sport & L538 Evoque bonnet latch issues
<b>Category</b>	Body
<b>Last modified</b>	05-Jul-2017 00:00:00
<b>Symptom</b>	112000 Latches/Locks & Security

**Content** NOTE: Only applicable to vehicles with VIN ranges on or after:  
SALCA2ANXHH690796 - Discovery Sport  
SALVA2BN8HH232164 - Evoque

Issue: Customers are reporting the bonnet open signal is showing on the Instrument Cluster.

Cause: The bonnet latch is not registering as closed.

Action: For UK retailers, please submit an EPQR and contact Chris Smith (csmit269@jaguarlandrover.com) to arrange a retailer visit, to view the defective latch in it's failed state. For all other retailers, please continue to submit EPQRs.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.