

---

<b>Reference</b>	SSM73453
<b>Models</b>	Discovery Sport / L550
<b>Title</b>	L550 Discovery Sport B-Pillar Squeaks and Rattles - LTB00827
<b>Category</b>	Body
<b>Last modified</b>	10-Jul-2017 00:00:00
<b>Symptom</b>	111000 Body Panel(s)/Unibody

---

**Content**      Issue: Retailers are reporting that the issue remains after completing LTB00827.

Cause: Insufficient information is given for JLR to assist more accurately with the repair instruction.

Action: For further assistance, please raise a TA and include evidence of all repairs carried out so far, including a detailed list, pictures, videos and sound recordings. This information can then be reviewed and further direction given in order to help resolve the problem.

Futhermore, this information could be used to help improve the clarity of the instructions, should the need arise.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.