

Technical Information Service 76/17 ENU WH29

WH29 - Re-programming PASM Control Unit (Workshop Campaign)

Important: CRITICAL WARNING - This campaign includes steps where control unit(s) in the vehicle will be

programmed with the PIWIS Tester. The vehicle voltage must be maintained between 13.5 volts and 14.5 volts during this programming. Failure to maintain this voltage could result in damaged control unit(s). Damage caused by inadequate voltage during programming is not a warrantable defect. The technician must verify the actual vehicle voltage in the PIWIS Tester before starting the campaign and also document

the actual voltage on the repair order.

Model Year: As of 2017 up to 2018

Model Line: Panamera (971)

Equipment: Air suspension with Porsche Active Suspension Management (I-no. 1BK)

Subject: Control unit for Porsche Active Suspension Management (PASM)

Information: On vehicles with air suspension, the vehicle level can be lowered after the vehicle has been

idle for a long time. At temperatures below $5^{\circ}\,F$ (-15° C), this can result in the front axle being

lowered to the low level.

In some cases, the vehicle's levelling system cannot then be raised to the correct level within the time period defined in the diagnostic threshold values. As a result, a fault is detected and a corresponding warning will be displayed in the instrument cluster. The warning remains active after switching the ignition

off and on again even though the fault is no longer present.

Remedial Action:

Re-program the PASM control unit using the PIWIS Tester with software version **36.000** (or higher)

installed.

With the new software version, the time period in the diagnostic threshold values is increased until the fault is set and the fault reset strategy is optimized.



Information

During the campaign, the PASM control unit is re-programmed and then re-coded **automatically**. It takes **about 10 minutes** to **program and code** the control unit.

Affected

Only the vehicles assigned to the campaign (see also PIWIS Vehicle information). This campaign affects

Vehicles: 2,381 vehicles in North America.

Required tools



Use of a PIWIS Tester software version that is older than the prescribed version

- · Measure is ineffective
- ⇒ Always use the prescribed version or a higher version of the PIWIS Tester software for control unit programming.

Tools:

- 9900 PIWIS Tester 3 with PIWIS Tester software version 36.000 (or higher) installed
- Battery Charger/Power Supply Suitable for AGM Type batteries, recommended current rating of 90A fixed voltage 13.5V to 14.5V

Preparatory work

NOTICE

Fault entry in the fault memory and control unit programming aborted due to low-voltage.

- Increased current draw during diagnosis or control unit programming can cause a drop in voltage, which can result in one or more fault entries and the abnormal termination of the programming process.
- ⇒ Before starting control unit programming, connect a suitable battery charger or power supply, suitable for AGM type batteries, recommended current rating of 70A fixed voltage 13.5V to 14.5V.

NOTICE

Completely dead vehicle battery

- The break in communication in the vehicle system during programming causes safety-relevant functions,
 e.g. driving light and brake light, to be switched on automatically. This results in an increased current
 draw, which will run down the vehicle battery.
- ⇒ Before starting control unit programming, connect a suitable battery charger or power supply, suitable for AGM type batteries, recommended current rating of 70A fixed voltage 13.5V to 14.5V.

NOTICE

Control unit programming will be aborted if the Internet connection is unstable.

- An unstable Internet connection can interrupt communication between PIWIS Tester and the vehicle communication module (VCI). As a result, control unit programming may be aborted.
- ⇒ During control unit programming, always connect PIWIS Tester to the vehicle communication module (VCI) via the USB cable.

Work Procedure: 1

Carry out general preliminary work for control unit programming as described in \Rightarrow Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester'.

Re-programming PASM control unit

NOTICE

Use of a PIWIS Tester software version that is older than the prescribed version

- · Measure is ineffective
- ⇒ Always use the prescribed version or a higher version of the PIWIS Tester software for control unit programming.



Information

The procedure described here is based on the PIWIS Tester 3 software version **36.000**.

The PIWIS Tester instructions take precedence and in the event of a discrepancy, these are the instructions that must be followed.

A discrepancy may arise with later software versions for example.



Information

During the campaign, the PASM control unit is re-programmed and then re-coded **automatically**. It takes **about 10 minutes** to **program and code** the control unit.

Work Procedure: 1 Re-program PASM control unit.

The basic procedure for control unit programming is described in the Workshop Manual \Rightarrow Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester'.

For specific information on control unit programming during this campaign, see the table below:

Required PIWIS Tester software version:	36.000 (or higher)
Type of control unit programming:	Control unit programming using the "Campaign" function in the Additional menu on the PIWIS Tester by entering a programming code.
Programming code:	R2N6T

Programming sequence:	Read and follow the information and instructions on the PIWIS Tester during the guided programming sequence. During the programming sequence, the PASM control unit is re-programmed and then re-codedautomatically. Do not interrupt programming and coding.
Programming time (approx):	10 minutes
Software version programmed during this campaign:	Following control unit programming, the software version can be read out of the control unit for chassis control (PASM) in the 'Extended identifications' menu using the PIWIS Tester.
Procedure in the event of abnormal termination of control unit programming:	 Switch ignition off and then on again. Read out and erase fault memories ⇒ Workshop Manual '9XOOIN Basic instructions and procedure for control unit programming using the PIWIS Testersection on "Subsequent work". Repeat control unit programming by entering the programming code again.
Procedure in the event of error messages appearing during the programming sequence:	⇒ Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester - section on "Fault finding".

Reading out and erasing fault memory



Information

Brief breaks in communication between the control units during programming and coding can result in fault memory entries in all control units in the vehicle system, which might **not be deleted automatically**.

In addition to the automatic deletion of the fault memories during programming, the fault memories of all control units must therefore be **read out and deleted again** as described below **after each programming and coding process**.

Work Procedure: 1

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2 Select the function "Read all fault memories and erase if required" and press • F12" ('Next') to confirm your selection ⇒ Erasing fault memories.

The fault memories of the control units are read out.

3 Once you have read out the fault memories, check the fault memory entries.



Information

If control units are found to have faults that are **not** caused by control unit programming, these must first



Erasing fault memories

be **found** and **corrected**. This work **cannot** be invoiced under the workshop campaign number.

Press • F7" in the control unit selection screen ('Overview' menu) to call up the Additional menu.

- 4 Press •F8" to delete fault memory entries.
- Press F12" ('Yes') in response to the question as to whether you really want to delete all fault memory entries.

The faults stored in the fault memories of the various control units are deleted.



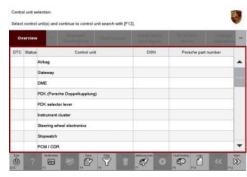
Information

If fault memory entries for individual control units cannot be deleted, proceed as follows:

- Switch off the ignition.
- Disconnect the PIWIS Tester diagnostic connector from the diagnostic socket.
- Lock the vehicle using the driver's key.
- Wait approx. 1 minute before unlocking the vehicle again.
- Start the engine, leave it running for a short time and then stop it again.
- Switch off the ignition and wait approx. 10 seconds before switching it back on again.
- Plug the PIWIS Tester diagnostic connector into the diagnostic socket again and restore communication with the vehicle.
- Read out the fault memory again and delete any fault memory entries that are stored.

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6 Once you have erased the fault memories, select the **'Overview'** menu to return to the control unit selection screen ⇒ *Control unit selection*.



Control unit selection

Calibrating the levelling system

Work



Automatic lifting and lowering of the vehicle

- Danger of limbs being trapped when working on the vehicle during the adjustment procedure.
- ⇒ The vehicle must stand freely and must not be jacked up.
- ⇒ Do not work on the vehicle.
- ⇒ Stay a safe distance away from the vehicle.
 - Calibrate the levelling system \Rightarrow *Workshop Manual '430115 Calibrating the levelling system'*.

Concluding work

Work Procedure: 1

Carry out general concluding work for control unit programming as described in \Rightarrow Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester'.

2 Enter the campaign in the Warranty and Maintenance booklet.

Warranty invoicing



Information

The specified working time was determined specifically for carrying out this campaign and may differ from the working times published in the Labor Operation List in PIWIS.

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Service

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Labor time: 85 TU

Scope:

Working time:

Re-programming PASM control unit

Includes: Connecting and disconnecting battery charger

Connecting and disconnecting PIWIS Tester Reading out and erasing fault memories

Calibrating the levelling system

⇒ Damage Code WH29 066 000 1

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