

Faulty Instrument Cluster Disallows Cruise Control

Vehicle Type: **Panamera (971)**

Model Year: **2017 - 2018**

Customer Concern: The customer reports that the cruise control will not engage. When the driver attempts to activate the cruise control system, the cruise control indicator symbol in the instrument cluster will not change from grey to green. This particular complaint only occurs on vehicles without adaptive cruise control (ACC/PID).

Technical Concern: This failure is the result of faulty message monitoring within the instrument cluster. Because the instrument cluster cannot properly detect and display the current cruise control status, the cruise control does not engage.

Service Information: The recommended repair is to replace the instrument cluster. Only part numbers with suffix "G" or later should be used.

As always, be sure to document the complaint completely in PQIS. For this repair, use the following coding for the cause:

Cause Location: 2782X Cruise control

Cause Symptom: 1611 No function

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