

To: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
From: Hyundai Motor America
Date: 11/22/17
Subject: Service Campaign T2P - 2018 Santa Fe Tailgate Label
Installation (TSB# 17-01-068)

Hyundai Motor America is conducting a Service Campaign to install a tailgate label on certain dealer stock 2018 Model Year Santa Fe vehicles. Service Campaign T2P provides a service procedure to install the tailgate label.

In order to identify only those vehicles affected by Service Campaign T2P, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T2P.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.

TSB# 17-01-068 is available on hyundaitechinfo.com as of November 22, 2017. It contains instructions on performing the service and submitting the campaign claim.

An initial shipment of labels began shipping on November 22nd to dealers with affected vehicles. Additional parts can be ordered from your Facing PDC. Tailgate labels will be placed on "Campaign Parts Management" (CPM).

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA