

To: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
From: Hyundai Motor America  
Date: 11/14/17  
Subject: Service Campaign T2M - Inhibitor Switch Replacement  
(TSB# 17-01-064)

Hyundai Motor America is conducting a Service Campaign to replace the inhibitor switch on certain 2017 Year Sonata, & 2017-18 Santa Fe Sport. Service Campaign T2M provides a service procedure to replace the inhibitor switch.

In order to identify only those vehicles affected by Service Campaign T2M, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T2M.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed.

TSB #17-01-064 is available on Hyundai's Website as of November 14, 2017. It contains instructions on performing the service and submitting the campaign claim.

A shipment of inhibitor switches began shipping on November 14<sup>th</sup> to certain affected dealers with in stock vehicles. Additional parts can be ordered from your Facing PDC. Inhibitor switch parts ordering will be placed on "Campaign Parts Management" (CPM).

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA