

To: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
From: Hyundai Motor America
Date: November 16, 2017
Subject: Service Campaign T2N - 2012 Elantra Touring Instrument
Cluster LCD Screen Inspection and Replacement (TSB# 17-01-067)

Hyundai Motor America is conducting a Service Campaign to inspect and (if necessary) replace the instrument cluster LCD screen on certain 2012 Elantra Touring vehicles. Service Campaign T2N provides a service procedure to inspect and replace the LCD screen.

In order to identify only those vehicles affected by Service Campaign T2N, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the inspection. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T2N.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Retailed.

TSB #17-01-067 will be available on hyundaitechinfo.com on November 16, 2017. It contains instructions on performing the service procedure and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

