

GROUP	NUMBER
CAMPAIGN	17-01-062
DATE	MODEL(S)
NOVEMBER, 2017	SANTA FE SPORT (AN) SANTA FE (NC)

SUBJECT:

SANTA FE SPORT (AN) AND SANTA FE (NC) CONSOLE UPPER COVER 'PRND' INDICATOR REPLACEMENT (SERVICE CAMPAIGN T2L)

* IMPORTANT

*** Dealer Stock and Retail Vehicles ***

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

Description: On certain 2017-2018 Santa Fe Sport (AN) and Santa Fe (NC) vehicles, the face plate on the "PRND" indicator may exhibit peeling. This bulletin provides the procedure to replace the console upper cover 'PRND' indicator.



Applicable Vehicles: Certain 2017-2018MY Santa Fe Sport (AN) and Santa Fe (NC)

Parts Information:

Part Name	Image / Part Number	Remark		
'PRND' INDICATOR	84655-2W000QQH	1 EA		

Warranty Information:

Trainey iiii	warranty information.										
Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code					
SANTA FE (NC)	70C073R1 VIN's Starting w/ (VINKM8)	CONSOLE UPPER COVER 'PRND' INDICATOR REPLACEMENT	0.4 M/H	84651- 4ZAA0U4X	A32	ZZ7					
SANTA FE SPORT (AN)	70C073R2 VIN's Starting w/ (VIN5NM)	CONSOLE UPPER COVER 'PRND' INDICATOR REPLACEMENT	0.4 M/H	84651- 4ZAA0U4X	A32	ZZ7					
SANTA FE SPORT (AN)	70C073R3 VIN's Starting w/ (VIN5XY)	CONSOLE UPPER COVER 'PRND' INDICATOR REPLACEMENT	0.4 M/H	84651- 4ZAA0U4X	A32	ZZ7					

NOTE 1: Submit Claim on Campaign Claim Entry Screen.

NOTE 2: If a part is found in need of replacement while performing this Service Campaign and the affected part is still under warranty, please submit a separate claim using the same Repair Order. If the affected part is out of warranty, submit a Prior Approval Request for goodwill consideration prior to performing the work.

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Service Procedure:

1. Remove the shifter knob and gear boot by slightly twisting and pulling up on the knob (A).

If it is difficult to remove the shifter knob in "Park", apply parking brake and shift into neutral.

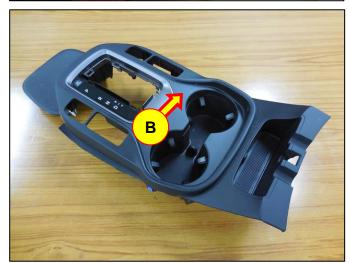


Using a flathead screwdriver, remove the console upper cover (B) by disengaging the clips.

A CAUTION

Be careful not to damage the center console armrest and the surrounding trim components.



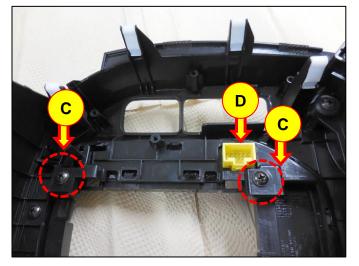


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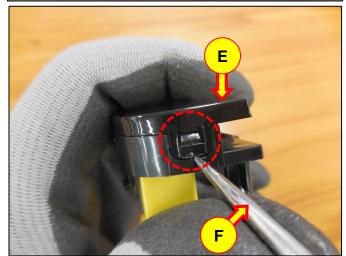
2. Loosen the 'PRND' switch mounting screws (C).

Push the connector (D) down slightly and remove the switch.





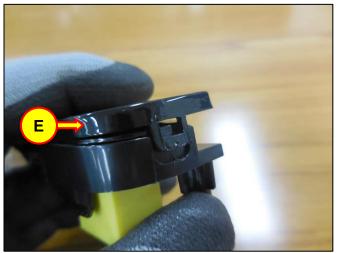
3. Release the side locks on both sides of the 'PRND' indicator (E) using an awl (F) or flat tool.



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4. Remove the 'PRND' indicator (E) and discard.





5. Install the replacement 'PRND' indicator (G).



6. Reinstall all the parts in reverse order of removal.

Service procedure is now complete.

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