



Preliminary Information

PIC6179A Low Treble Audio From Front Door Speakers

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500	2014 - 2018	All *See Note	All *See Note	All	All
Chevrolet	Silverado HD	2015 - 2018	All *See Note	All *See Note	All	All
GMC	Sierra 1500	2014 - 2018	All *See Note	All *See Note	All	All
GMC	Sierra HD	2015 - 2018	All *See Note	All *See Note	All	All

*With front bench seat configuration

Supersession Statement

This PI was superseded to update to update model years. Please discard PIC6179.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Customer with bench seat configurations (A52, AZ3, B3F) may comment about low treble, or excessive bass from the front door speakers.

Recommendations / Instructions

This is a normal design characteristic for this seat configuration. These vehicles lack a subwoofer that is contained in the center console on other seat configurations.

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

