



Preliminary Information

PIT4250H Water / Dust Through Openings Under The Bed Rails Near The Stake Pockets Or Gap At Tailgate

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado	2007 - 2018	All	All	All	All
GMC	Sierra	2007 - 2018	All	All	All	All

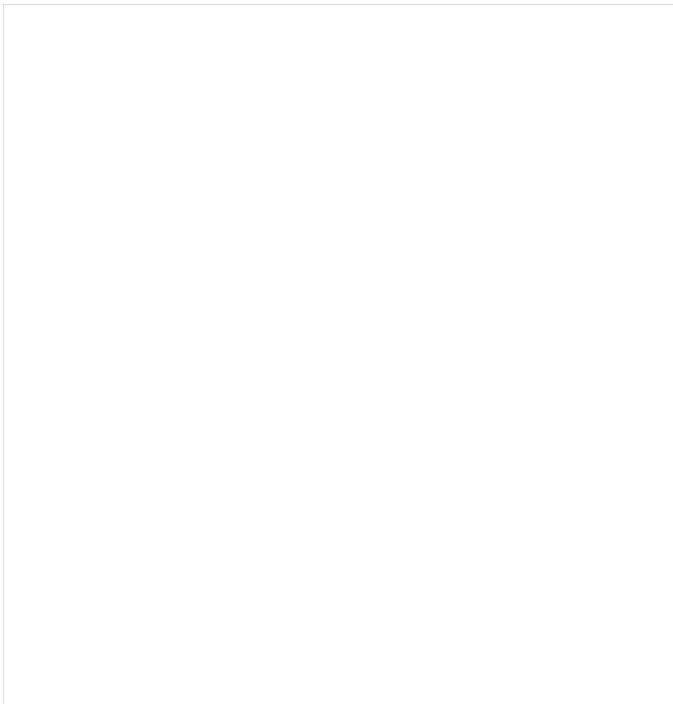
Supersession Statement

This PI was superseded to update Model Years. Please discard PIT4250G.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Some owners may comment of water/dust from the openings under the bed rails near the stake pockets, header panel to bed, or between the bed and tailgate. An owner may also comment on a visible gap at the tailgate to bed area. All generations of full-size truck beds have similar openings, and they all have equivalent performance for dust and moisture intrusion.



Recommendations / Instructions

Note: The pickup box is not designed to be sealed completely from dust or moisture intrusion.

None.

These are normal openings and no warranty repairs should be performed. These openings however, may be covered with many different types of materials. Several different companies, for example ACI Agri-Cover, Inc. (<http://shop.agricover.com/product/totalbedseal>) offer accessories like "Access® Total Bed Seal" for customer purchase, which helps keep rain, snow, and dust out of the truck bed.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message. Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



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