



# Preliminary Information

## PIP5532 Unable To Complete The Transmission Service Fast Learn After Installing Updated Calibration after 17397

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Terrain	2018	All	All	All	M3H M3U

Involved Region or Country	North America
Condition	<p>Unable to complete the transmission SFL in TIS2WEB after installing latest calibration in the TCM as per SUB 17397, with or with any error messages.</p> <p>If SFL was already attempted in TIS2WEB, and did not complete, and the transmission is now in a neutral state, leave both battery cables removed from the battery for a minimum of ten minutes and the transmission should engage drive and reverse range again.</p>
Cause	Vehicle's equipped with the internal ETRS will not complete the Service Fast Learn if using TIS2WEB if attempted in park

### Correction:

Until further notice, use GDS2 to perform the Service Fast Learn, or if using TIS2WEB then drive range will need to be selected prior to transmission reaching operating temperature.

Currently attempting to correct procedure to allow the SFL to complete when trans is in park.

This PI will be removed after 17397 has been updated.

### Version History

Version	1
Modified	

