Preliminary Information
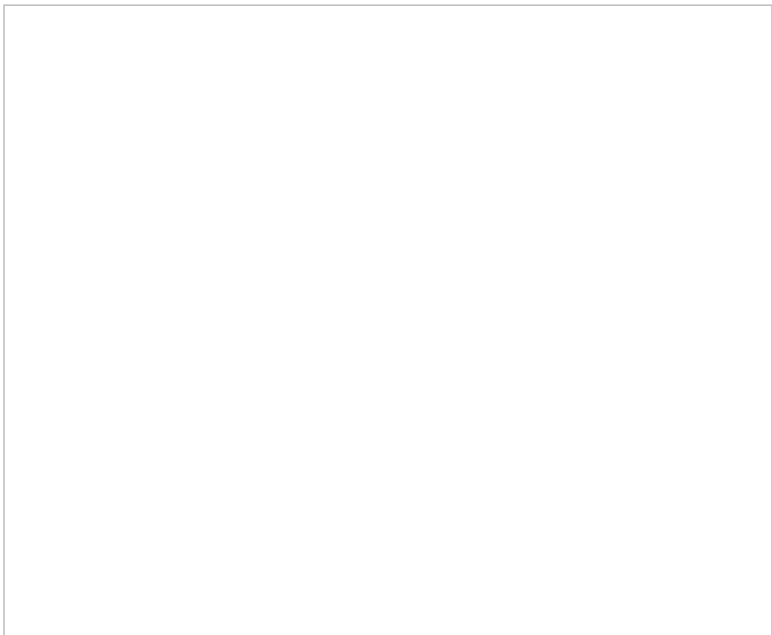
PIT5594 Diagnostic Tip - Memory Features For Driver 3 Or 4

Models

Brand:	Model:	Model Years:	VIN: from	to	Engine:	Transmissions:
Cadillac	Escalade Models	2015 - 2018	All	All	All	All
Chevrolet	Silverado 1500	2014	All	All	All	All
Chevrolet	Silverado	2015 - 2018	All	All	All	All
Chevrolet	Suburban	2015 - 2018	All	All	All	All
Chevrolet	Tahoe	2015 - 2018	All	All	All	All
GMC	Sierra 1500	2014	All	All	All	All
GMC	Sierra	2015 - 2018	All	All	All	AI
GMC	Yukon Models	2015 - 2018	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	With Automatic Memory Recall RPO A45
Condition	After adding additional keys/fobs, some customers may question how they access the memory features for drivers 3, 4, etc. What may prompt the question is a DIC message that could suggest there are memory features for driver positions 3, 4, etc, example "You Are Driver 4 for Memory Features", see picture below.
Cause	The automatic memory recall feature is only available for keys/fobs learned to driver positions 1 and 2. If additional keys/fobs are added to a vehicle, the DIC will prompt a message to indicate what driver position that key/fob has been learned to.

Correction:

Since there are no automatic memory recall features available for key/fob positions after driver 2, this message is only used to help let the driver know which driver position that key/fob has been learned to. This is normal operation and no additional repairs should be made.

Note: If a customer is having a key/fob replaced, which was originally learned to driver position 1 or 2, it is important when the replacement key/fob is learned to the vehicle it is learned to the correct driver position or the automatic memory recall feature may not operate correctly.

Additional SI Keywords

inop inoperative

Version History

Version	1
Modified	