

**17-2208**16 October  
2017

## TECHNICAL SERVICE BULLETIN

### Floor Console Cup Holder Door - Unable To Operate

This bulletin supersedes 16-0160. Reason for update: New Part/Procedure For Same Condition

#### Model:

Lincoln 2017 Continental
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#### Summary

This article supersedes TSB 16-0160 to update the Service Labor Time Standards.

**Issue:** Some 2017 Continental vehicles may exhibit a floor console cup holder door that does not operate.

**Action:** Follow the Service Procedure steps to correct the condition.

#### Parts

Part Number	Description	Quantity
54044D90	Panel Console Top - Refer To The Parts Catalog	1

**Warranty Status:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

#### Labor Times

Description	Operation No.	Time
2017 Continental: Visually Inspect And Replace The Floor Console Upper Section (Do Not Use With Any Other Labor Operations)	172208A	0.8
2017 Continental: Visually Inspect And Follow The Service Procedure To Correct Binding (Do Not Use With Any Other Labor Operations)	172208B	0.3
2017 Continental: Visually Inspect And Follow The Service Procedure To Correct Binding Damage Found Replace The Floor Console Upper Section (Do Not Use With Any Other Labor Operations)	172208C	0.9

#### Repair/Claim Coding

Causal Part:	54044D90
Condition Code:	42

#### Service Procedure

1. Visually inspect the floor console cup holder door. Is it damaged or scratched?
  - (1). Yes - proceed to Step 9.
  - (2). No - proceed to Step 2.
2. Release the right side and left side floor console side trim panel clips. (Figure 1)

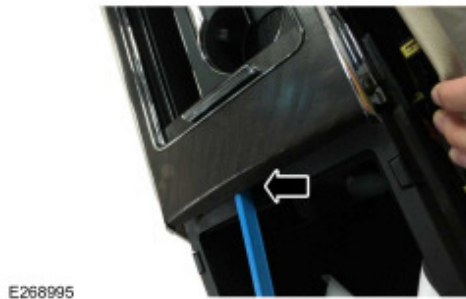
Figure 1



**3.** Release the retaining clips for the rear of the floor console upper section, using a plastic trim tool and move the rear of the console upper section up.

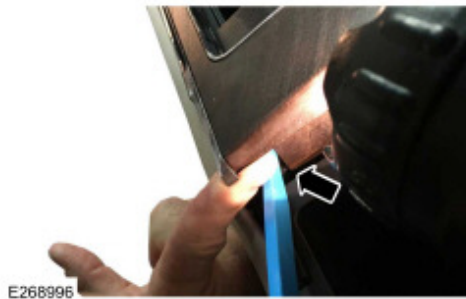
**4.** Inspect the louver right and left side tracks for the louver out of the track. (Figure 2)

Figure 2



**5.** Flex the right or left side of the louver track structure to move the louver back into the track. (Figure 3)

Figure 3



**6.** Install the floor console rear upper section clips, the right and left side trim panel clips.

**7.** Operate the floor console cup holder door to verify proper function of the door. Does the floor console cup holder door operate properly?

(1). Yes - proceed to Step 8.

(2). No - proceed to Step 9.

**8.** Inspect floor console cup holder door for damage or scratches. Does the floor console cup holder door have damage or scratches?

(1). Yes - proceed to Step 9.

(2). No - repair is complete.

**9.** Replace the floor console upper section. Refer to Workshop Manual (WSM) Section 415-00. The removal and installation of Compact Disc Player provides the steps necessary for floor console upper section removal and installation. The repair is complete.

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