



TECHNICAL SERVICE BULLETIN

Front Seat(s) Outside Bolster Loose Or Separating From The Seat Frame - Built On Or Before 22-Sep-2017

17-2203

11 October
2017

This bulletin supersedes 17-2114. Reason for update: New Part/Procedure For Same Condition

Model:

Lincoln
2017 Continental
2018 Continental

Summary

This article supersedes TSB 17-2114 to update the vehicle model years, Service Procedure and Part List.

Issue: Some 2017-2018 Continental vehicles built on or before 22-Sep-2017 may exhibit one or both front seats with an outside bolster that is loose or separating from the seat frame.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
GD9Z-9660081-BB	Cushion Assembly - Seat	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017-2018 Continental: Replace The Front Seat Backrest Cover Carrier One (1) Front Seat Following The Service Procedure (Do Not Use With Any Other Labor Operations)	172203A	0.6
2017-2018 Continental: Replace The Front Seat Backrest Cover Carrier Both (2) Front Seats Following The Service Procedure (Do Not Use With Any Other Labor Operations)	172203B	1.0

Repair/Claim Coding

Causal Part:	9660081
Condition Code:	01

Tool List

Tool Name
Trim Panel Tool

Service Procedure

1. Remove the front seat backrest cover assembly. Refer to Workshop Manual (WSM), Section 501-10.
2. Remove the front seat backrest seat cover from the front seat backrest cover carrier. Discard the old carrier. Refer to WSM, Section 501-10.

3. Install the front seat backrest seat cover onto the new front seat backrest cover carrier. Refer to WSM, Section 501-10.
4. Install the front seat backrest cover assembly onto the seat. Refer to WSM, Section 501-10.
 - (1). Install both seat bolster paddle hooks into the seat backrest cover assembly. (Figure 1)
 - (2). Pull out on the seat backrest cover assembly at the outer edge of the inside and outside of the bolster while pushing down. The seat bolster retaining button will drop into a large slot on the seat carrier. (Figure 2)
 - (3). Push down and in, on the inside and outside bolster, to secure the seat bolster retaining button into the smaller slot on the seat carrier. (Figure 3)
 - (4). Push to install the remaining six retainers for the seat backrest cover assembly. Refer to WSM, Section 501-10.

Figure 1

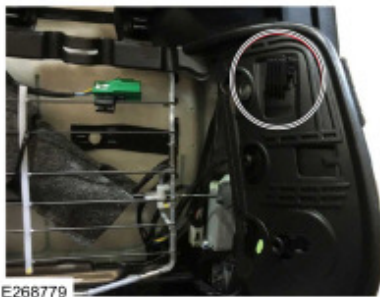


Figure 2

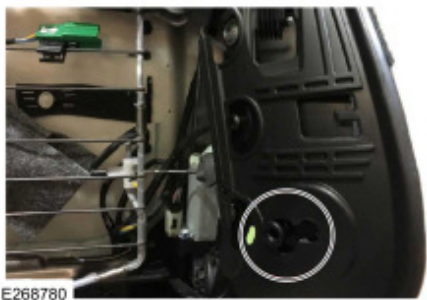
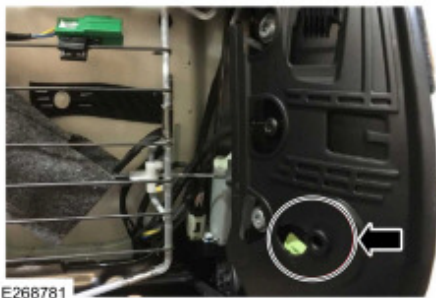


Figure 3



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