

TECHNICAL SERVICE BULLETIN 2.5L - Discharged Battery - Without Active Grille Shutter - Built On Or Before 18-Aug-2017

17-2192

12 October 2017

Model:

Ford 2017-2018 Fusion

Issue: Some 2017 and 2018 Fusion vehicles equipped with the 2.5L engine and built on or before 18-Aug-2017 without active grille shutters may exhibit a concern of a discharged battery. Battery drain may be a result of key-off load conditions resulting from the powertrain control module (PCM) remaining powered after stop/start button cycling. PCM battery drain may not be reproducible under some circumstances, especially after a battery has been discharged or if the battery has been disconnected.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
BXT-90T5-590	Motorcraft® Battery	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017-2018 Fusion 2.5L DOHC: Perform Battery Condition Test And Reprogram The PCM Includes Time To Replace Battery If Necessary (Do Not Use With Any Other Labor Operations)	172192A	0.5

Repair/Claim Coding

Causal Part:	RECAL
Condition Code:	42

Service Procedure

- 1. Charge and test the battery. Refer to Workshop Manual (WSM), Section 414-01.
- 2. Does the battery pass the battery condition test?
 - (1). Yes proceed to Step 3.
 - (2). No replace the battery. Refer to WSM, Section 414-01. Proceed to Step 3.
- 3. Reprogram the powertrain control module (PCM) using Integrated Diagnostic System (IDS) or Ford J2534 Diagnostic Software (FJDS) release 107.03 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.

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