

Daimler Trucks North America LLC

Daimler Trucks North America LLC
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August 2017
SF533A-O

Subject: Instrument Cluster Update

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division and its wholly subsidiary, Freightliner Custom Chassis Corporation, is initiating Field Service Campaign SF533A-O to modify specific Freightliner 108SD, 114SD, and Business Class M2 models; and Freightliner Custom Chassis B2 school bus chassis (Thomas Built Buses Saf-T-Liner C2), and S2/S2C shuttle bus chassis manufactured January 12, 2015, through August 22, 2016, with Cummins ISB and ISL engines.

On certain Cummins equipped vehicles with alternators capable of producing in excess of 160 amps, the truck voltage may increase immediately after the Cummins grid heater cycles off, causing the ICU3S display to reset (looks like the reset that occurs during ignition key on). After reset, the ICU will resume normal function.

The ICU3S cluster will be replaced with an updated cluster with software version 1.3 or later. (The current software level of the ICU is displayed during warm-up, just after key on.)

At this time, please contact an authorized Daimler Trucks North America dealer to arrange to have the campaign performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com / Contact Us / Find a Dealer. The campaign will take approximately 30 minutes and will be performed at no charge to you.

This Field Service Campaign will **terminate on August 31, 2018**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

FIELD SERVICE

CAMPAIGN: SF533-D



SUBJECT: Instrument Cluster Update

This notice applies to your vehicle.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act

If you no longer own this vehicle or need to inform us of other changes, please note them below then sign and return this form in the enclosed business reply envelope.



AMERITRANS BUS ABC BUS BB
 2503 ADA DR
 ELKHART, IN 46514-8644

Reason for Change	Vehicle Identification Number	Current Owner
_____	1FVACXDT3HHHX0545	_____
Address		
_____	1FVACXDT4HHHY3885	_____
Address		
_____	1FVACXDT5HHHX0546	_____
Address		
_____	1FVACXDT6HHHX0541	_____
Address		
_____	1FVACXDT6HHHY3886	_____
Address		
_____	1FVACXDT8HHHX0539	_____
Address		
_____	1FVACXDT8HHHX0542	_____
Address		
_____	1FVACXDTXHHHX0543	_____
Address		



Signature

Date

FIELD SERVICE

CAMPAIGN: SF533-B



SUBJECT: Instrument Cluster Update

This notice applies to your vehicle.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act

If you no longer own this vehicle or need to inform us of other changes, please note them below then sign and return this form in the enclosed business reply envelope.



AMERITRANS BUS ABC BUS BB
2503 ADA DR
ELKHART, IN 46514-8644

**Reason
for Change**

**Vehicle
Identification Number**

1FVACWDT3GHHN8114

Current Owner



Address

Signature

Date