



November 24, 2016

Warranty Service and Policies

The following guide will explain the Pleasure-Way Industries Limited Warranty and all procedures to properly be reimbursed for warranty service work. Please take the time to familiarize yourself with our Warranties and Policies to help ensure a streamlined claiming process and quick warranty reimbursement. Information missing from the claim will automatically be rejected and dealership will be notified of missing information and will have to re-submit the claim again.

IMPORTANT

Pleasure-Way Limited Motorhome Warranty is void unless the following policies are adhered to:

Warranty claims exceeding \$ 200.00 require pre authorized approval. Claims submitted without pre-authorization will only have a maximum \$ 200.00 reimbursed.

Warranty Claims must be submitted within 30 days of completion of warranty repairs. Claims submitted after 30 days may be permanently denied.

Warrantable parts that are shipped from Pleasure-Way will be charged to the dealer. The dealer will then charge back the parts cost plus 15% markup plus freight on the warranty claim.

Warranty repairs performed a second time by a dealer, due to incorrect or inadequate diagnosis, improper repair or assembly or lack of proper testing when original warranty repair was performed are considered shop comebacks and are not reimbursable. The dealership will absorb this cost.

Pleasure-Way Industries Ltd. Five-Year Limited Motorhome Warranty

CUSTOMER RESPONSIBILITY:

It is important you read and understand the information provided to you in the package containing all the manuals and information pertaining to your Pleasure-Way Motorhome.

Familiarize yourself with the applicable warranties. You are responsible for ensuring the procedures for obtaining warranty repairs are followed properly. It is your responsibility and obligation to return your motorhome to your authorized Pleasure-Way dealership for warranty service repairs.

As the owner of the Motorhome, you are responsible for regular and proper maintenance performed in accordance with the Pleasure-Way and OEM manuals provided. Regular and proper maintenance will help prevent conditions arising from neglect that are not covered under warranty.

WHAT THIS LIMITED WARRANTY COVERS:

Pleasure-Way Industries Ltd. warrants the specified new Motorhome free from defects in material and craftsmanship on portions manufactured by Pleasure-Way Industries Ltd. under normal use and service. Pleasure-Way Industries' obligation, under this limited warranty, shall be limited to 60 months / 60,000 miles / 100,000 kilometers (whichever comes first) after the date of purchase by the **first retail purchaser** from an Authorized Pleasure-Way Dealer. Warranty shall be fulfilled by an Authorized Pleasure-Way Dealer or Authorized Pleasure-Way service facility. **This Pleasure-Way Warranty is non-transferable to sequential owners.**

WHAT THIS LIMITED WARRANTY DOES NOT COVER:

This limited warranty shall not apply to the following:

- If the Motorhome has been altered outside our factory in any way so as, in our sole opinion and discretion, to affect its stability, operation or reliability.

- Deterioration due to wear and or exposure, including but not limited to rust: corrosion, oxidation and cosmetic blemishes.
- If the Motorhome, in our sole opinion and discretion, has been subject to misuse, negligence, or accident.
- If the Motorhome has been declared a total loss by an insurance company, or a motorhome title indicates that is designated as “salvage”, “junk”, or “rebuilt” or word of similar impact.
- The automotive chassis is covered by its own manufacturer’s warranty, including by way of example, but not limited to: power train, engine, drive-train, tires and muffler. To learn more about the specific automotive chassis not covered under the Pleasure-Way warranty please contact your authorized selling dealer, Pleasure-Way Industries Ltd. or review your Mercedes Benz or Chrysler warranty package information provided with the coach.
- Appliances and components covered by their own manufacturer’s warranties, including but not limited to: the microwave, refrigerator, stove, heater, television, generator and roof air conditioners. To learn more about specific component parts or appliances not covered under the Pleasure-Way warranty please contact your selling dealer, Pleasure-Way Industries or review your warranty package information provided with the coach.
- Unauthorized repairs, alterations or modifications.
- Routine maintenance.
- Items that are working as designed but which you are unhappy with because of the design or function.
- Damages caused by, but not limited to: hail, tornadoes, lighting, floods, earthquakes, hurricanes, fire, rain, and all other environmental conditions, which include but are not limited to, tree sap, tar, chemicals, oils, salts, road hazards, stone chips, infestations, rodents and /or acts of God.
- Defects or repairs required, as an example but not limited due to; improper loading, load distribution, accident, collision, vandalism, abuse, neglect, improper maintenance, rust or corrosion.
- Failure to seek and obtain repairs in a timely manner.
- Failure to use reasonable efforts to mitigate damage caused by defects.
- Failure to comply with the instructions set forth in the owner’s manual.
- Exterior storage compartments may not be moisture free due to weather and humidity conditions. It is advised that you store items accordingly. Pleasure-Way is not responsible for goods damaged while stored in exterior storage compartments.
- Condensation and the results of condensation including, but not limited to, water damage and the growth or mildew or mold. Mold and mildew are natural growths given certain environmental conditions and are not covered by the terms of this warranty

- Failure of the coach and /or chassis resulting in incidental damages, such as but not limited to: goods stored both inside and outside the coach; loss of use and equipment of Motorhome; inconvenience; cost of rental vehicle; cost of accommodations; travel expenses; towing; meals; and other miscellaneous incidental expenses. Some states do not allow exclusions or limitation of incidental or consequential damages, so the above limitations or exclusion may or may not apply to you.

THE CONDITIONS OF THIS LIMITED WARRANTY SHALL NOT APPLY TO DEGENERATION DUE TO WEAR AND TEAR AND EXPOSURE AFTER THESE LIMITATIONS:

For **ninety (90) days** from the original retail purchase date, adjustments to compartment door latches, light bulbs, fuses, remote and smoke detector batteries.

For **one (1) year** from the original retail date purchase date or 12,000 miles / 20,000 kilometers (whichever comes first), by the original retail purchaser from an Authorized Pleasure-Way Dealer;

- All seat, curtain, door panel and wall fabrics used in the coach.
- Window seals and caulking.
- Exterior power cable hatch.
- City water fill.
- Porch light.
- Exterior cable TV outlet
- Carpet
- Linoleum.
- Black and grey water termination valves
- Exterior striping.
- Painted plastic exterior body molding and bumpers. Painting exterior moldings magnifies the original equipment manufacturer condition of the plastic molding. Some conditions of the plastic, such as but no limited to, body attachment points and texture may be more visible when painted. These are considered normal.

For **two (2) years** or 24,000 miles or 40,000 kilometers (whichever comes first) by the original retail purchaser from an Authorized Pleasure-Way Dealer:

- Ultraleather fabrics.
- Foam used in cushions.

For **three (3) years** or 36,000 miles or 60,000 kilometers (whichever comes first) by the original retail purchaser from an Authorized Pleasure-Way Dealer;

- Exterior painted fiberglass surfaces.

This warranty is expressly in lieu of all other warranties, expressed or implied, and all other obligations or liabilities for alleged representation or negligence. Pleasure-Way Industries Ltd. neither assumes nor authorizes any other person to assume for us any liability in connection with the sale of our Motorhomes other than expressed above.

All correspondence should be directed to the authorized Pleasure-Way dealer from whom the Motorhome was purchased and must specify the serial number and date of purchase of Motorhome in question.

Pleasure-Way Industries Ltd. reserves the right to make changes in Motorhomes built and/or sold by it at any time without incurring any obligations to make the same or similar changes on motorhomes previously built and/or sold by Pleasure-Way Industries Ltd.

For emergency repairs while traveling, you may choose to deal with non-authorized RV service facilities; however, all warranty repairs must be pre-authorized by Pleasure-Way. Pleasure-Way will, at its option, replace or repair free of charge any defective part, including labor. The purchaser shall notify their authorized Pleasure-Way Dealer within the warranty period.

If you obtain warranty repairs from a non-authorized RV service facility without Pleasure-Way pre authorization, it is at Pleasure-Way's sole discretion whether or not to reimburse the claim.

In the event that this Motorhome is used for commercial or rental fleet purposes, the warranty coverage shall be limited to one (1) year 12,000 miles / 20,000 Km (whichever comes first) from the date of original purchase.

OBTAINING WARRANTY REPAIRS:

To obtain warranty repairs, you must contact your authorized Pleasure-Way dealer and schedule an appointment. It is best if you have a written list of defects or items in need of repair. As the owner, you are solely responsible for the maintenance of the motorhome as required or recommended by the owner's manual and associated costs of that maintenance. Repairs necessitated by failure to maintain the Motorhome as required or recommended are not covered by warranty.

Note: Pleasure-Way does not control the scheduling of service work at authorized or independent dealerships. You may encounter some delay in scheduling or completion of work.

WARRANTY POLICIES:

Warranty repairs must be within the five year or 60,000 miles / 100,000 kilometers (whichever comes first) limited warranty.

Pleasure-Way warranty registration cards must be on file before any claims will be processed. Claims made without warranty registration cards will be rejected until proof of ownership can be established.

Pleasure-Way Industries Ltd. will not reimburse any claims for work done on any components or appliances that are covered under their respective manufacturer's warranties. These warranties must be claimed through the manufacturer of the appliance or component. Examples include but are not limited to: refrigerator, microwave, roof air-conditioning, water pump, furnace, TV etc.

All warranty work required to be done on the chassis must be taken to an authorized Mercedes Benz or Chrysler dealership (depending on your chassis make) and processed through their warranty procedures. Pleasure-Way Industries Ltd. will not reimburse any claims regarding the chassis.

Pleasure-Way Industries Ltd. will pay for the removal and reinstallation of motorhome components only if absolutely necessary to perform Chassis warranty repairs. Pleasure-Way Industries Ltd. will not reimburse any costs in the removal and reinstallation of these components if it is: out of the

warranty period; non-warranty repairs; and /or routine maintenance or service.

Pleasure-Way Industries Ltd. Service Management Guide

INTRODUCTION:

Welcome to the Pleasure-Way service management guide. This guide is set down as a reasonable evaluation of times allotted for service warranty work, on a Pleasure-Way Class B motorhome. The time allotments listed in this guide have been derived from a combination of component service technicians and Pleasure-Way department supervisors.

THE FOLLOWING MUST BE INCLUDED WITH EACH CLAIM:

1. Full VIN / serial number of the chassis and coach
2. Customer Name, Address, Phone Number and Signature
3. Date of Purchase
4. Service Work Date
5. Mileage
6. Dealership Name and Address.
7. Service Writers Name

GUIDELINES FOR WARRANTY WORK AND CLAIMS:

Before any service work is started on a Pleasure-Way, the tasks should be listed and evaluated by a qualified service writer. If the tasks will be under \$ 200.00 in value including parts and labor, no warranty approval number is necessary. If tasks will be over \$ 200.00 a warranty approval number should be obtained from Pleasure-Way.

Before any major service work is done to a Pleasure-Way, contact with the factory is necessary for trouble shooting and service advice. Phone 1-800-364-0189.

Before any service work is done to a major appliance, contact with the appliance manufacturer is necessary. Phone list provided in this guide.

Pleasure-Way will not be held responsible for damages to the motorhome by the service technician if:

1. If Pleasure-Way is not contacted before service has begun.
 - a) If the service technician is unqualified to handle the task.
 - b) If a problem occurs due to careless workmanship by the service technician.
2. All warranty claims shall be submitted to Pleasure-Way on a Pleasure-Way warranty claim form.
 - a) All information must be filled in, including the chassis and coach VIN/Serial Number, model number found on the driver's door frame.
 - b) All information should be written out, with a clear understandable explanation.
 - c) Copies of all sublet repairs, shipping and handling charges, part invoices, and any other implied charges shall be submitted with the warranty claim.
 - d) If pre-approved, approval number must be submitted with the claim.
3. Pleasure-Way will not be held responsible for damages due to abuse, neglect, or acts of God.
4. Pleasure-Way will also not be held responsible for any after-market or dealership add-ons. Some components are not listed in this guide. For information on them contact Pleasure-Way.
5. Some components such as body work, upholstery repairs etc. that exceed \$200.00 will require three quotations before approval is given.

Major Appliances Phone Contact List:

Pleasure-Way's 5 year limited warranty covers all craftsmanship entailed in the manufacturing of the product. Pleasure-Way does not warranty independent component suppliers that offer their own warranties. These warranties must be claimed through the appropriate component / appliance manufacturer.

American-Tech 800-238-2687 <http://www.atcomp.com/>

Rocker switches, map light, power sofa switch, dimmers

Am-Safe 574-266-8330 <http://amsafe.com/>

Seat belts, retractor 3 point, belt extensions

Atwood Mobile Prod 800-825-4328 <http://www.atwoodmobile.com/>

Power sofa frame, motors and cables, air-conditioner

Automotion Shades 905-470-6198

<http://www.automotionshade.com/>

Motorized day and night Shades

Burnstines Distributor 800-776-6728/574-848-1118

<http://www.burnstines.com/>

Reset breakers 15, 20, 30, 40, High Pointe microwave

Bargman <http://www.bargman.com/>

Porch light

B&B Molders LLC 888-965-2244 <http://www.bandbmolders.com/>

Hatches, gravity fill

Carefree of Colorado 303-410-6214 <http://www.carefreeofcolorado.com/>

Awning, power supports

Carmanah 250-380-0052 <http://www.carmanah.com/>

Solar panel, Go Power panel

Carrier 800-450-2211 <http://www.transportaircon.com/>

Roof air conditioners

Challenger Door 574-773-8166 warranty/574-773-0470 general

<http://challengerdoor.com/>

Entry door, deadbolt lock

Classic Manufacturing 306-667-7770 <http://www.classicmfg.ca/>

Seat covers, arm and head rest covers

CR Laurence 877-421-6144 <http://www.crlaurence.com/>

Awning/fixed windows

Cummins Onan 800-888-6626 <http://www.cumminsonan.com/>

Generator 2.8 Gas, 2.5 Propane, 4.0 Gas

Dehco 800-621-2278 Look for Lisa

Sharp microwave

Dicor Products 574-264-2699

Wheel cover simulator for Mercedes-Benz (hub cap)

Draw Tite 800-632-3290 <http://www.draw-tite.com/>

Hitch

Duo Form 269-663-8525 <http://www.duoformplastics.com/>

Shower pans, corner sink

Dometic 877-898-7091 <https://www.edomestic.com/>

Fridge, air conditioner, SMEV stove, microwave, toilet, skylight

Fairview Fittings Distributor 800-688-4088

<http://www.fairviewfittings.com/>

Remote L/P fill, fittings

Fantastic Vent 800-521-0298 <http://www.fantasticvent.com/>

Electric vent fan

Fiamma 407-672-0091 <http://www.fiammausa.com/>

Awning, leg brackets

Firesist 336-227-6211 <http://www.glenraven.com/>

Traverse canvas, cleaning instructions

Firestone 800-888-0650 <http://www.firestoneip.com/>

Ride Rite Airbag System rrtech@fsip.com

Girard 866-559-1221ext 4032/949-259-4024

<http://www.greenrvproducts.com/>

Tankless water heater

Grote Ind. 800-628-0809 <http://www.grote.com/>

Clearance lights

Hafele 800-423-3531 <http://www.hafele.com/>

Folding bracket counter extension, hardware

Hehr 316-283-6100 <http://www.hehrintl.com/>

Roof windows, awning windows

Hidden Hitch 800-632-3290 <http://www.hiddenhitch.com/>

Hitch

Interstate 800-582-7000 or 866-842-5368

<http://www.interstatebatteries.com/>

Aux coach batteries

Iota 520-294-3292 <http://www.iotaengineering.com/>

Distribution load center, automatic transfer switch

iSeries Tank Monitor 541-610-0401 <https://tankedge.com/>

Tank level monitor

ITC 574-389-8986 <http://www.itc-rv.com/>

LED and halogen roof pot lights, LED tail lights, table base, table leg, shower assembly, grab handle

Kaper II 800-336-2011 <http://www.kaperii.com/>

Front roof clearance lights, porch light

KIB 800-250-7051 <http://www.kibenterprises.com/>

Micro monitor tank level display, probes

King Controls 952-922-6889 <http://www.kingcontrols.com/>

Antenna

Kinro 574-535-1125 press 1 then 1 <http://www.kinro.com/>

Windows

KV Prod. 800-253-1561 <http://www.knapeandvogt.com/>

Heavy duty drawer (Battery) slides

Lancashire Distributor 800-667-3028 <http://www.lancashire.ca/>

Cabinet drawer slides and hardware

LaSalle Bristol 800-718-7187 <http://www.lasallebristol.com/>

Dump valves

LCI Lippert 574-537-8900/574-535-1125 <http://www.lci1.com/>

Baggage door, power step for XL

LM Components 708-479-0303 <http://lmcomponents.com/>

Lavatory privacy latch

Lyons 269-782-3404 <http://www.lyonsindustries.com/>

Bathroom sink fiberglass

MCD Innovations 972-548-1850 **Look for Mike West**

<http://www.mcdinnovations.com/>

MCD shade

Manchester Tank 800-640-6327 <http://www.mantank.com/>

Propane tanks, gauges

Marinco 800-307-6702 <http://www.marinco.com/>

Power cords, electrical inlet-none metallic

Marson Int. 574-295-4222 <http://www.marsonintl.com/>

Stainless tailpipe tip

Mito Corporation 888-433-6486 <http://www.mito-oem.com/> **Look for Josh**

DVD players, Blu Ray players, TV's, Clarion radio, Panasonic, Vizio

Mobile Optics 866-354-5669 <http://www.mobileoptics.com/>

Back up camera

MTI 800-383-0269 <http://www.mtiindustries.com/>

Safe-T-Alert propane and carbon monoxide detectors

Normont Systems 800-465-3678 <http://www.normontsystems.com/>

Traverse roof gas strut

Norcold 800-444-7210 <http://www.norcold.com/>

Fridge

Novanni Stainless Inc. 800-661-1795 <http://www.novanni.ca/>

Stainless sink

Phoenix Faucets 440-933-8100 <http://phoenixfaucets.com/> Kitchen and Bathroom Faucets, Cartridge Kits, outside shower

Phoenix USA 931-526-6128 <http://www.phoenixusa.com/>

Wheel covers (Pursuit)

Price P Fisher 800-732-8238 <http://www.pfisterfaucets.com/>

Bathroom sink faucet

Progressive Dynamics 269-781-4241 <http://www.progressivedyn.com/>

Power converter, distribution load center, automatic transfer switch, single and double light Fixture

Quest 574-970-8287 <http://www.roadmasterinc.com/> **look for Todd Eash**

Kenwood radio, LG TV's and DVD's

Roadmaster 800-669-9690 <http://www.roadmasterinc.com/>

Anti-sway bar

Robert Thibert 450-699-0560 <https://www.rthibert.com/>

Wheel covers (Chevy)

SEA 800-539-7324/800-536-7324 <http://www.seamerica.com/>

Shower enclosure

Sharp Convection Mic 800-237-4277 <http://www.sharpusa.com/>

Convection microwave

Sharpline 800-888-4888 <http://www.sharpline.com/>

Graphics, decals, 2009-current

Sherwood Dash 800-286-1674 <http://www.sherwoodinnovations.com/>

Dash kits

Shurflo 800-854-3218 <http://www.shurflo.com/> press 2 then press 3

Water pump

Sierra Products 925-443-3140 <http://www.sierraproductsinc.com/>

Roof brake light

Skreenze.com 826-606-3103 <http://www.skreenz.com/>

After market screen kits

Spyder Controls Corp 866-919-9092 <http://spydercontrols.com/> **Look for Ted** Interior control panel system

Suburban 423-775-2131 <http://www.suburbanmanufacturing.com/>

Furnace, cook top, water heater

Sure Power Ind. 800-845-6269 or 503-692-5360

<http://www.cooperindustries.com/>

Isolator, separator

Thetford 800-543-1219 <http://thetford.com/>

Toilet

Transfer Flow Inc. 800-442-0056 <http://www.transferflow.com/>

Fuel system parts, emission ext parts

Truma 855-558-7862/574-208-6891 **Look for Chantal**

<http://www.truma.net/> service@trumacorp.com

Water heater

Ultra Fabrics 877-309-6648 <http://www.ultrafabricsllc.com/>

Ultra Leather, cleaning instructions

United Roll Forming 800-998-5940 <http://www.unitedrollforming.org/>

Continental kit

United Shade 877-262-0954 <http://unitedshade.com/>

Blinds

Valterra 818-898-1671 <http://www.valterra.com/>

4" hose carrier

Versa Fittings 306-978-7877 <http://www.versafittings.com/>

Flexible propane hoses to tanks

Winegard 800-288-8094 (customer) <http://winegard.com/> 866-239-2233
(dealer) /800-788-4417 (technical)

Crank up antenna. Razor antenna

Xantrex 800-670-0707/408-987-6030 <http://www.xantrex.com/>

Power inverter 450w, Inverter 2000w Freedom Xi pure sine wave w/
transfer switch

REMOVAL AND REPLACING COMPONENTS

FLAT RATE MANUAL

MAJOR APPLIANCES:

- All major appliances shall be warranted through the appliance manufacturer, under their individual warranty agreements.
- Before starting to remove or replace any major appliance, please contact the manufacturer for trouble shooting solutions.
- Before starting to remove or replace any major appliance, please contact Pleasure-Way for trouble shooting solutions.

Component	Remove & Replace	Time Allotted
Air conditioner-Excel	R & R	1.7 hrs
Air conditioner-Lexor- Basis	R & R	1.7 hrs
Air conditioner-Plateau	R & R	1.7 hrs
Air conditioner-Pursuit	R & R	1.7 hrs
Awning-Excel	R & R without brackets	1.2 hrs
Awning-Lexor-Basis	R & R without brackets	1.2 hrs
Awning-Plateau	R & R without brackets	1.2 hrs
Awning-Excel	R & R with brackets	1.5 hrs
Awning-Lexor-Basis	R & R with brackets	1.5 hrs
Awning-Plateau	R & R with brackets	1.5 hrs
Awning-Pursuit	R & R with hardware	1.5 hrs
Battery Separator-Excel-Pursuit	R & R including wire and test	0.5 hrs
Battery Separator-Lexor	R & R including wire and test	0.5 hrs
Coach Battery-Excel	R & R	0.5 hrs
Coach Battery-Lexor-Basis	R & R	0.5 hrs
Coach Battery-Plateau	R & R	0.5 hrs
Coach Battery-Pursuit	R & R	0.75
C.O. Detector-Excel	R & R	0.3 hrs
C.O. Detector-Lexor-Basis	R & R	0.3 hrs
C.O. Detector-Plateau	R & R	0.3 hrs
C.O. Detector-Pursuit	R & R	0.3 hrs
Electric blinds all 3-Pursuit	R & R	1.5 hrs
Furnace-Excel	R & R including test	1.0 hrs
Furnace-Lexor-Basis	R & R including test	1.0 hrs
Furnace-Plateau	R & R including test	1.0 hrs
Furnace-Pursuit	R & R including test	1.0 hrs
Generator-Excel	R & R including re-wire and test	1.5 hrs

Generator-Lexor-Basis	R & R including re-wire and test	2.0 hrs
Generator-Plateau	R & R including re-wire and test	1.5 hrs
Generator-Pursuit/XL	R & R including re-wire and test	2.5 hrs
LP Detector-Excel	R & R	0.3 hrs
LP Detector-Lexor-Basis	R & R	0.3 hrs
LP Detector-Plateau	R & R	0.3 hrs
LP Detector-Pursuit	R & R	0.3 hrs
Microwave-Excel	R & R	0.50 hrs
Microwave-Lexor-Basis	R & R	0.50 hrs
Microwave-Plateau	R & R	0.50 hrs
Convection Microwave-Excel-Plateau-Pursuit	R & R	0.5 hrs
Monitor Panel-Excel	R & R control panel not including probes	0.2 hrs
Monitor Panel-Lexor-Basis	R & R control panel not including probes	0.2 hrs
Monitor Panel-Plateau	R & R control panel not including probes	0.2 hrs
Propane Tank	R & R All models	1.5 hrs
Propane Regulator	R & R All models	0.5 hrs
Power Converter-Excel	R & R Includes re-wire and test	0.5 hrs
Power Converter-Lexor-Basis	R & R Includes re-wire and test	0.5 hrs
Power Converter-Plateau	R & R Includes re-wire and test	0.5 hrs
Power Converter-Pursuit	R & R Includes re-wire and test	0.5 hrs
Breaker Panel-Excel	R & R Includes re-wire and test	2.5 hrs
Breaker Panel-Lexor-Basis	R & R Includes re-wire and test	2.5 hrs
Breaker Panel-Plateau	R & R Includes re-wire and test	2.5 hrs
Breaker Panel-Pursuit	R & R Includes re-wire and test	1.5 hrs
Radio	R & R	0.5 hrs
Refrigerator-Excel	R & R	1.2 hrs
Refrigerator-Lexor-Basis	R & R	1.2 hrs
Refrigerator-Plateau	R & R	1.4 hrs
Refrigerator-Pursuit	R & R	1.4 hrs
Roof Vent-Excel	R & R	1.0 hrs
Roof Vent-Lexor	R & R	1.0 hrs
Roof Vent-Plateau	R & R	1.0 hrs
Roof Vent-Pursuit	R & R	1.0 hrs
Opening Skylight-Pursuit	R & R	1.5 hrs
Skylight-shade only	R & R	0.4 hrs
LP Stove-Excel	R & R	0.5 hrs
LP Stove-Lexor-Basis	R & R	0.5 hrs
LP Stove-Plateau	R & R	0.5 hrs
LP Stove-Pursuit	R & R	0.5 hrs
Air Bag Springs-Excel	R & R	0.5 hrs
Air Bag Springs-Plateau	R & R	0.75hrs
Toilet-Excel	R & R	0.5 hrs
Toilet-Lexor-Basis	R & R	0.5 hrs
Toilet-Plateau	R & R	0.5 hrs
Toilet-Pursuit	R & R	0.5 hrs

LCD Television-Excel	R & R	0.5 hrs
LCD Television-Lexor-Basis	R & R	0.5 hrs
LCD Television-Plateau	R & R	0.5 hrs
LCD Television-Pursuit	R & R	0.5 hrs
TV swing bracket	R & R	0.5 hrs
Blue Ray/ DVD Player-Excel	R & R	0.5 hrs
Blue Ray/ DVD Player-Lexor	R & R	0.5 hrs
Blue Ray/ DVD Player-Plateau	R & R	0.5 hrs
Blue Ray Player-Pursuit	R & R	0.5 hrs
Water Pump-Excel	R & R	0.6 hrs
Water Pump-Lexor-Basis	R & R	0.7 hrs
Water Pump-Plateau	R & R	0.6 hrs
Water Pump-Pursuit	R & R	0.6 hrs
Water Heater-Excel	R & R	2.0 hrs
Water Heater-Lexor-Basis	R & R	2.0 hrs
Water Heater-Plateau	R & R	2.0 hrs
Water Heater-Plateau XL	R & R	2.0 hrs
Water Heater-Pursuit	R & R	2.0 hrs

BODY AND EXTERIOR COMPONENTS:

Continental kit-Lexor-Basis-Pursuit-Plateau	R & R	0.4 hrs
Pass entry door Pursuit-Plateau XL	R & R	1.0 hrs
Entry step-Plateau XL	R & R	1.0 hrs
Dr side front flare-Excel	R & R	0.25 hrs
Dr side front flare-Lexor-Basis	R & R	1.0 hrs
Dr side front flare-Plateau	R & R	0.25 hrs
Dr side front flare-Pursuit	R & R	0.25 hrs
Dr side storage compartment flare-Lexor-Basis	R & R	1.25 hrs
Dr side rear flare-Lexor-Basis	R & R	1.0 hrs
Dr side rear flare-Plateau	R & R	0.35 hrs
Pass side front flare-Excel	R & R	0.5 hrs
Pass side front flare-Lexor-Basis	R & R	1.0 hrs
Pass side front flare-Plateau	R & R	0.5 hrs
Pass side front flare-Pursuit	R & R	0.25 hrs
Pass side center-Lexor-Basis	R & R	1.25 hrs
Pass side center-Plateau	R & R	0.2 hrs
Pass side rear flare-Lexor-Basis	R & R	1.0 hrs
Pass side rear flare-Plateau	R & R	0.2 hrs
Baggage/Utility Door all-Pursuit	R & R	0.2 hrs
Latches-Excel	R & R	0.2 hrs
Latches-Lexor-Basis	R & R	0.2 hrs
Latches-Plateau	R & R	0.2 hrs
Fuel door Pursuit-Plateau XL	R & R	0.3 hrs

Propane door and latch-Excel	R & R	0.25 hrs
Propane door and latch-Lexor-Basis	R & R	0.25 hrs
Battery door and latch-Excel	R & R	0.2 hrs
Battery door and latch-Lexor-Basis	R & R	0.2 hrs
Sewer hatch and latch-Excel	R & R	0.5 hrs
Sewer hatch and latch-Lexor-Basis	R & R	0.5 hrs
Sewer hatch and latch-Plateau	R & R	0.5 hrs
Sewer hatch and latch-Pursuit	R & R	0.5 hrs
Sliding screen door-Plateau	R & R	0.5 hrs
Exterior plug cover-Excel	R & R	0.2 hrs
Exterior plug cover-Lexor-Basis	R & R	0.2 hrs
Exterior plug cover-Plateau	R & R	0.2 hrs
Exterior plug cover-Pursuit	R & R	0.2 hrs
Water fill hatch and latch-Excel	R & R	0.75 hrs
Water fill hatch and latch-Lexor-Basis	R & R	0.75 hrs
Water fill hatch and latch-Plateau	R & R	0.75 hrs
Water fill hatch and latch-Pursuit	R & R	0.75 hrs
Lock & thumb latches-Excel	R & R	0.1 hrs
Lock & thumb latches-Lexor-Basis	R & R	0.5 hrs
Lock & thumb latches-Plateau	R & R	0.1 hrs
Lock & thumb latches-Pursuit	R & R	0.1 hrs
Water heater door without frame-Excel	R & R	0.1 hrs
Water heater door without frame-Lexor-Basis	R & R	0.1 hrs
Water heater door without frame-Plateau	R & R	0.1 hrs
Water heater door without frame-Pursuit	R & R	0.1 hrs
Water heater door with frame-Excel	R & R	0.5 hrs
Water heater door with frame-Lexor-Basis	R & R	0.5 hrs
Water heater door with frame-Plateau	R & R	0.75 hrs
Water heater door with frame-Pursuit	R & R	0.5 hrs
Storage door prop-Excel	R & R	0.1 hrs
Storage door prop-Lexor-Basis	R & R	0.1 hrs
Storage door prop-Plateau	R & R	0.1 hrs
Storage door prop-pursuit	R & R	0.1 hrs
Dr stepwell plate-Excel	R & R	0.1 hrs
Dr stepwell plate-Lexor-Basis	R & R	0.1 hrs
Dr stepwell plate-Plateau	R & R	0.1 hrs
Dr stepwell plate-Pursuit	R & R	0.1 hrs
Pass stepwell plate-Excel	R & R	0.1 hrs
Pass stepwell plate-Lexor-Basis	R & R	0.1 hrs
Pass stepwell plate-Plateau	R & R	0.1 hrs
Pass stepwell plate-Pursuit	R & R	0.1 hrs
Running Boards (both sides) Lexor-Basis	R & R	1.2 hrs
Running Boards (both sides) Plateau	R & R	2.0 hrs
Running Boards (both sides) Pursuit	R & R	1.2 hrs
Running Boards (both sides) Excel	R & R	1.5 hrs
Side door stepwell plate-Excel	R & R	0.1 hrs

Side door stepwell plate-Lexor-Basis	R & R	0.1 hrs
Side door stepwell plate-Plateau	R & R	0.1 hrs
Tire carrier-Lexor-Basis	R & R	1.2 hrs
Clearance lights-Excel	R & R	0.2 hrs
Clearance lights-Pursuit	R & R	0.3 hrs
Porch light-Excel	R & R	0.2 hrs
Porch light-Lexor-Basis	R & R	0.2 hrs
Porch light-Plateau	R & R	0.2 hrs
Porch light-Pursuit	R & R	0.2 hrs
Storage compartment door-Excel-large	R & R	0.75 hrs
Storage compartment door-Excel-small	R & R	0.75 hrs
Storage compartment door-Excel gen	R & R	0.50 hrs
Storage compartment door-Lexor-Basis-large	R & R	0.75 hrs
Storage compartment door-Lexor-Basis-small	R & R	0.75 hrs
Storage compartment door-Plateau	R & R	0.35 hrs
Front bumper-Lexor-Basis	R & R	0.5 hrs
Rear bumper-Lexor-Basis	R & R	0.5 hrs
Rear filler door-Lexor-Basis	R & R	0.25 hrs
Dr/Pass rear window-Excel	R & R	0.75 hrs
Dr/Pass rear window-Lexor-Basis	R & R	1.25 hrs
Dr/Pass rear window-Plateau	R & R	2.0 hrs
Dr/Pass roof window-Excel	R & R	0.5 hrs
Dr/Pass roof window-Lexor	R & R	0.5 hrs
Bathroom window-Excel	R & R	0.75 hrs
Bathroom window-Lexor-Basis	R & R	0.75 hrs
Bathroom window-Plateau	R & R	9.0 hrs
Kitchen window-Excel	R & R	0.75 hrs
Kitchen window-Lexor-Basis	R & R	0.75 hrs
Sliding door window-Plateau	R & R	2.0 hrs
Sliding door panel-Plateau/Ascent	R & R	0.5 hrs
Picture window-Pursuit	R & R	1.5 hrs
Bathroom window-Pursuit	R & R	1.0 hrs
Rear side windows-Pursuit	R & R	1.5 hrs
Window Crank	R & R All models	0.5 hrs
Upper fridge vent-Excel	R & R	0.1 hrs
Upper fridge vent-Lexor-Basis	R & R	0.1 hrs
Upper fridge vent-Plateau	R & R	0.1 hrs
Upper fridge vent-Pursuit	R & R	0.1 hrs
Lower fridge vent with frame-Excel	R & R	0.5 hrs
Lower fridge vent with frame-Lexor-Basis	R & R	0.75 hrs
Lower fridge vent with frame-Plateau	R & R	0.75 hrs
Lower fridge vent with frame-Pursuit	R & R	0.75 hrs

STRIPING:

Roof small side graphic-Excel	R & R	0.3 hrs
Roof small side graphic-Lexor	R & R	0.3 hrs
Roof small side graphic-Plateau	R & R	0.3 hrs
Front Cap-Pursuit	R & R	1.0 hrs
Body large side graphic-Excel	R & R	0.8 hrs
Body large side graphic-Lexor	R & R	0.8 hrs
Body large side graphic-Plateau	R & R	0.3 hrs
Roof 1 ½" solid stripe-Excel	R & R	0.5 hrs
Body ½" stripe-Excel	R & R	0.5 hrs
Body ½" stripe-Lexor	R & R	0.5 hrs
Body ½" stripe-Plateau	R & R	0.3 hrs
Tire carrier logo-Lexor-Basis	R & R	0.1 hrs
Model ID logo-Excel	R & R	0.2 hrs
Model ID logo-Lexor-Basis	R & R	0.2 hrs
Model ID logo-Plateau	R & R	0.2 hrs
Model ID logo-Pursuit	R & R	0.5 hrs
Roof rear-Excel	R & R	0.2 hrs
Roof rear-Lexor	R & R	0.2 hrs
Roof rear-Plateau	R & R	0.2 hrs
Hood decal-Excel	R & R	0.2 hrs
Hood decal-Lexor-Basis	R & R	0.2 hrs
Hood decal-Plateau	R & R	0.2 hrs
Basis has no Decals on main panels		
Call for Pursuit decal R & R times		

PLUMBING:

Fresh water tank-Excel	R & R (Includes line hookup)	1.0 hrs
Fresh water tank-Lexor-Basis	R & R (Includes line hookup)	2.0 hrs
Fresh water tank-Plateau	R & R (Includes line hookup)	2.0 hrs
Fresh water tank-Pursuit	R & R (includes line hookup)	1.0 hrs
Grey water tank-Excel	R & R (Includes drain hookup)	4.5 hrs
Grey water tank-Lexor-Basis	R & R (Includes drain hookup)	4.5 hrs
Grey water tank-Plateau	R & R (Includes drain hookup)	4.5 hrs
Grey water tank-Pursuit	R & R (Includes drain hookup)	2.0 hrs
Black water tank-Excel	R & R (Inc drain hookup & bathroom reseal)	5.0 hrs
Black water tank-Lexor-Basis	R & R (Inc drain hookup & bathroom reseal)	5.0 hrs
Black water tank-Plateau	R & R (Inc drain hookup & bathroom reseal)	5.0 hrs

Black water tank-Pursuit	R & R (Inc drain hookup & bathroom reseal)	2.0 hrs
Black water term valve-Excel	R & R	1.0 hrs
Black water term valve-Lexor-Basis	R & R	1.0 hrs
Black water term valve-Plateau	R & R	1.0 hrs
Black water term valve-Pursuit	R & R	1.0 hrs
Grey water term valve-Excel	R & R	1.0 hrs
Grey water term valve-Lexor-Basis	R & R	1.0 hrs
Grey water term valve-Plateau	R & R	1.0 hrs
Grey water term valve-Pursuit	R & R	1.0 hrs
Term valve unit complete w/elbow-Excel	R & R	1.0 hrs
Term valve unit complete w/elbow-Lexor-Basis	R & R	1.0 hrs
Term valve unit complete w/elbow-Plateau	R & R	1.0 hrs
Term valve unit complete w/elbow-Pursuit	R & R	1.0 hrs
City water hook up-Excel	R & R (Includes test)	0.5 hrs
City water hook up-Lexor-Basis	R & R (Includes test)	0.5 hrs
City water hook up-Plateau	R & R (Includes test)	0.5 hrs
City water hook up-Pursuit	R & R (includes test)	0.5 hrs
Exterior shower-Excel	R & R (Includes test)	1.0 hrs
Exterior shower-Lexor-Basis	R & R (Includes test)	1.0 hrs
Exterior shower-Plateau	R & R (Includes test)	1.0 hrs
Galley sink-All units	R & R	2.0 hrs
Galley taps-Excel	R & R (Includes test)	1.5 hrs
Galley taps-Lexor-Basis	R & R (Includes test)	0.75 hrs
Galley taps-Plateau	R & R (Includes test)	0.5 hrs
Galley taps-Pursuit	R & R (includes test)	0.5 hrs
Bathroom sink-Excel	R & R (Includes reseal and test	0.5 hrs
Bathroom sink-Lexor-Basis	R & R (Includes reseal and test	0.5 hrs
Bathroom sink-Plateau	R & R (Includes reseal and test	0.5 hrs
Bathroom sink-Pursuit	R & R (includes reseal and test)	0.5 hrs
Bathroom taps-Excel	R & R (Includes test)	0.5 hrs
Bathroom taps-Lexor-Basis	R & R (Includes test)	0.5 hrs
Bathroom taps-Plateau	R & R (Includes test)	0.5 hrs
Bathroom taps-Pursuit	R & R (Includes test)	0.5 hrs
Flow rite filter-Excel	R & R	0.1 hrs
Flow rite filter-Lexor-Basis	R & R	0.1 hrs
Flow rite filter-Plateau	R & R	0.1 hrs
Flow rite filter-Pursuit	R & R	0.1 hrs
Gate valve handles-Excel	R & R	0.1 hrs
Gate valve handles-Lexor-Basis	R & R	0.1 hrs
Gate valve handles-Plateau	R & R	0.1 hrs
Gate valve handles-Pursuit	R & R	0.1 hrs

ELECTRICAL:

ATS switch-Excel	R & R	0.6 hrs
ATS switch-Lexor-Basis	R & R	0.6 hrs
ATS switch-Plateau	R & R	0.6 hrs
ATS switch-Pursuit	R & R	0.6 hrs
TV booster switch-Excel	R & R	0.4 hrs
TV booster switch-Lexor-Basis	R & R	0.4 hrs
TV booster switch-Plateau	R & R	0.4 hrs
TV booster-Excel	R & R	0.4 hrs
TV booster-Lexor	R & R	0.4 hrs
TV booster-Plateau	R & R	0.4 hrs
Inverter (all units)	R & R	0.5 hrs
Sofa slide switch-Excel	R & R	0.4 hrs
Sofa slide switch-Lexor	R & R	0.4 hrs
Sofa slide switch-Plateau	R & R	0.4 hrs
GFI	R & R	0.4 hrs
Generator switch-Excel	R & R	0.4 hrs
Generator switch-Lexor-Basis	R & R	0.4 hrs
Generator switch-Plateau	R & R	0.4 hrs
Generator switch-Pursuit	R & R	0.4 hrs
Exterior light switch-Excel	R & R	0.3 hrs
Exterior light switch-Lexor-Basis	R & R	0.3 hrs
Exterior light switch-Plateau	R & R	0.3 hrs
Interior lights single-Excel	R & R	0.4 hrs
Interior lights single-Lexor-Basis	R & R	0.4 hrs
Interior lights single-Plateau	R & R	0.4 hrs
Interior lights double-Excel	R & R	0.4 hrs
Interior lights double-Lexor-Basis	R & R	0.4 hrs
Interior lights double-Plateau	R & R	0.4 hrs
Interior light closet-Excel	R & R	0.3 hrs
Interior light closet-Lexor-Basis	R & R	0.3 hrs
Interior light closet-Plateau	R & R	0.3 hrs
Water pump switch-Excel	R & R	0.4 hrs
Water pump switch-Lexor-Basis	R & R	0.4 hrs
Water pump switch-Plateau	R & R	0.4 hrs
RV kill switch-Excel	R & R	0.6 hrs
RV kill switch-Lexor-Basis	R & R	0.6 hrs
RV kill switch-Plateau	R & R	0.6 hrs
Load Center (all units)	R & R	1.0 hrs

Water pump switch-Excel	R & R	0.4 hrs
Water pump switch-Lexor-Basis	R & R	0.4 hrs
Water pump switch-Plateau	R & R	0.4 hrs
RV kill switch-Excel	R & R	0.6 hrs
RV kill switch-Lexor-Basis	R & R	0.6 hrs
RV kill switch-Plateau	R & R	0.6 hrs
Manual reset breaker-Excel	R & R	0.3 hrs
Manual reset breaker-Lexor-Basis	R & R	0.3 hrs
Manual reset breaker-Plateau	R & R	0.3 hrs
80 amp. Breaker-Excel	R & R	0.4 hrs
80 amp. Breaker-Lexor-Basis	R & R	0.4 hrs
Coaxial cable ends -Excel	R & R location determines time	0.2 hrs
Coaxial cable ends-Lexor-Basis	R & R location determines time	0.2 hrs
Coaxial cable ends-Plateau	R & R location determines time	0.2 hrs
TV inline fuse-Excel	R & R	0.3 hrs
TV inline fuse-Lexor	R & R	0.3 hrs
TV inline fuse-Plateau	R & R	0.3 hrs
120/30 Amp inlet for shore power	R & R All units	0.5 hrs

CARPET, DRAPERY & SEATING:

Carpet-Excel	R & R Call Pleasure-Way for pre-authorization	
Carpet-Lexor	R & R Call Pleasure-Way for pre-authorization	
Carpet-Plateau	R & R Call Pleasure-Way for pre-authorization	
Linoleum-Excel	R & R (Includes knaplock)	1.0 hrs
Linoleum-Lexor	R & R (Includes knaplock)	1.0 hrs
Linoleum-Plateau	R & R (Includes knaplock)	1.0 hrs
Captain chair-Excel	R & R	0.2 hrs
Captain chair-Lexor-Basis	R & R	0.25 hrs
Captain chair-Plateau	R & R	0.45 hrs
Seat belts-Power sofa retractors-Excel	R & R	0.5 hrs
Seat belts-Power sofa retractors-Lexor	R & R	1.0 hrs
Seat belts-Power sofa retractors-Plateau	R & R	0.5 hrs
Seat Belts power sofa floor ends-Excel	R & R	0.25 hrs
Seat Belts power sofa floor ends-Lexor	R & R	0.25 hrs
Seat Belts power sofa floor ends-Plateau	R & R	0.25 hrs
Power Sofa cushions-Excel	R & R	0.75 hrs
Power Sofa cushions-Lexor	R & R	1.0 hrs
Power Sofa cushions-Plateau	R & R	0.75 hrs
Rear door window curtain-Excel	R & R (Including tracks and snaps	0.25 hrs
Rear door window curtain-Lexor-Basis	R & R (Including tracks and snaps	0.25 hrs
Rear door window shade-Plateau	R & R (Including tracks and snaps	0.75 hrs
Side window curtain-Excel	R & R (Including tracks and snaps)	0.25 hrs

Side window curtain-Lexor-Basis	R & R (Including tracks and snaps)	0.25 hrs
Side window shade-Plateau	R & R (Including tracks and snaps)	0.5 hrs
Bath window curtain-Excel	R & R (Including tracks and snaps)	0.25 hrs
Bath window curtain-Lexor-Basis	R & R (Including tracks and snaps)	0.25 hrs
Bath window shade-Plateau	R & R (Including tracks and snaps)	0.5 hrs
Roof window curtain-Excel	R & R (Including tracks and snaps)	0.25 hrs
Roof window curtain-Lexor-Basis	R & R (Including tracks and snaps)	0.25 hrs
Front coach curtain-Excel	R & R (Including tracks and snaps)	0.25 hrs
Front coach curtain-Lexor-Basis	R & R (Including tracks and snaps)	0.35 hrs
Front coach curtain-Plateau	R & R (Including tracks and snaps)	0.25 hrs
Shower curtain-Excel	R & R (including tracks and snaps)	0.25 hrs
Shower curtain-Lexor-Basis	R & R (including tracks and snaps)	0.35 hrs
Shower curtain-Plateau	R & R (including tracks and snaps)	0.25 hrs
Surface mount table base-Excel	R & R (Including resealing)	0.2 hrs
Surface mount table base-Lexor-Basis	R & R (Including resealing)	0.2 hrs
Surface mount table base-Plateau	R & R (Including resealing)	0.2 hrs